

# Chhatrapati Shivaji Terminus (formerly Victoria Terminus)

## 1. World Heritage Property Data

### 1.1 - Name of World Heritage property

Chhatrapati Shivaji Terminus (formerly Victoria Terminus)

### 1.2 - World Heritage property details

### 1.3 - Geographic information table

Name	Coordinates	Property (ha)	Buffer zone (ha)	Total (ha)	Inscription year
Chhatrapati Shivaji Terminus (formerly Victoria Terminus)	18.94 / 72.836	2.85	90.21	93.06	2004
Total (ha)		2.85	90.21	93.06	

### 1.4 - Map(s)

Title	Date	Link to source
Map of the inscribed property and buffer zone	2003	

### 1.5 - Web and Social Media data of the property (if applicable)

2. Other Conventions/Programmes under which the World Heritage property is protected (if applicable)

**2.1 - Records indicate that your World Heritage property (in whole or in part) is designated and/or protected under the Conventions/programmes shown in the prefilled table below. Please check and amend as necessary.**

		The World Heritage property (in whole or in part) <u>is</u> designated and/or protected under this convention/programme	The World Heritage property (in whole or in part) <u>is not</u> designated and/or protected under this convention/programme
2.1.1	<b>International Register of Cultural Property under Special Protection</b> (1954 Hague Convention for the Protection of Cultural Property in the Event of Armed Conflict)		✕
2.1.2	<b>List of Cultural Property under Enhanced Protection</b> (Second Protocol to the 1954 Hague Convention for the Protection of Cultural Property in the Event of Armed Conflict)		✕
2.1.3	<b>The List of Wetlands of International Importance (The Ramsar List)</b> (Convention on Wetlands of International Importance (Ramsar Convention))		✕
2.1.4	<b>World Network of Biosphere Reserves</b> Man and the Biosphere (MAB) Programme		✕
2.1.5	<b>Global Geoparks Network</b> UNESCO Global Geoparks		✕

### 2.2 - Please provide comments on 2.1 if necessary

No comments

**2.3 - Do your national authorities intend to request the granting of Enhanced Protection (if relevant) under the Second Protocol to the 1954 Hague Convention for the Protection of Cultural Property in the Event of Armed Conflict for the World Heritage property in the next three years?**

No

**2.4 - Do your national authorities intend to designate whole or part of the World Heritage property for inclusion in the List of Wetlands of International Importance (The Ramsar List), if relevant, in the next three years?**

No

**2.5 - Do your national authorities intend to designate whole or part of the World Heritage property as a Man and Biosphere Reserve (if relevant) in the next three years?**

No

**2.6 - Do your national authorities intend to apply for whole or part of World Heritage property to be designated as a UNESCO Global Geopark (if relevant) in the next three years?**

No

## 2.7 - Please indicate the level of cooperation at property level between designations under different Conventions/Programmes

2.7.1	<b>1954 Hague Convention for the Protection of Cultural Property in the Event of Armed Conflict</b>	
2.7.1	There is <b>no contact</b> with the Focal Point(s) of this designation/programme.	✕
2.7.2	The World Heritage Site Manager <b>occasionally</b> communicates with the Focal Point(s) of this designation/programme.	
2.7.3	The World Heritage Site Manager <b>regularly</b> communicates with the Focal Point(s) of this designation/programme.	
2.7.4	The World Heritage Site Manager <b>also manages</b> this designation/programme.	
2.7.2	<b>Second Protocol to the 1954 Hague Convention for the Protection of Cultural Property in the Event of Armed Conflict</b>	
2.7.1	There is <b>no contact</b> with the Focal Point(s) of this designation/programme.	✕
2.7.2	The World Heritage Site Manager <b>occasionally</b> communicates with the Focal Point(s) of this designation/programme.	
2.7.3	The World Heritage Site Manager <b>regularly</b> communicates with the Focal Point(s) of this designation/programme.	
2.7.4	The World Heritage Site Manager <b>also manages</b> this designation/programme.	
2.7.3	<b>Convention on Wetlands of International Importance (Ramsar Convention)</b>	
2.7.1	There is <b>no contact</b> with the Focal Point(s) of this designation/programme.	✕
2.7.2	The World Heritage Site Manager <b>occasionally</b> communicates with the Focal Point(s) of this designation/programme.	
2.7.3	The World Heritage Site Manager <b>regularly</b> communicates with the Focal Point(s) of this designation/programme.	
2.7.4	The World Heritage Site Manager <b>also manages</b> this designation/programme.	
2.7.4	<b>Man and the Biosphere (MAB) Programme</b>	
2.7.1	There is <b>no contact</b> with the Focal Point(s) of this designation/programme.	✕
2.7.2	The World Heritage Site Manager <b>occasionally</b> communicates with the Focal Point(s) of this designation/programme.	
2.7.3	The World Heritage Site Manager <b>regularly</b> communicates with the Focal Point(s) of this designation/programme.	
2.7.4	The World Heritage Site Manager <b>also manages</b> this designation/programme.	
2.7.5	<b>UNESCO Global Geoparks</b>	
2.7.1	There is <b>no contact</b> with the Focal Point(s) of this designation/programme.	✕
2.7.2	The World Heritage Site Manager <b>occasionally</b> communicates with the Focal Point(s) of this designation/programme.	
2.7.3	The World Heritage Site Manager <b>regularly</b> communicates with the Focal Point(s) of this designation/programme.	
2.7.4	The World Heritage Site Manager <b>also manages</b> this designation/programme.	

## 2.8 - Please add any further comments on cooperation with the other designation(s)/programme(s)

No comments.

## 2.9 - Are you aware of any elements associated with the World Heritage property that have been inscribed on the Representative List of the Intangible Cultural Heritage?

No

## 2.10 - Please list any elements associated with the World Heritage property inscribed under the Convention for the Safeguarding of the Intangible Cultural Heritage of which you are aware

Not aware.

## 2.11 - Are you aware of any documentary heritage listed under the Memory of the World Programme associated with the World Heritage property?

No

## 2.12 - Please list any documentary heritage associated with the World Heritage property listed under the Memory of the World Programme of which you are aware.

Not aware.

## 3. Statement of Outstanding Universal Value

### 3.1 - Statement of Outstanding Universal Value for the property as adopted by the World Heritage Committee

#### Statement of Outstanding Universal Value

##### Brief synthesis

The Chhatrapati Shivaji Terminus (formerly Victoria Terminus) is located in Mumbai on the Western Part of India touching the shores of the Arabian Sea. This building, designed by F. W. Stevens, is spread across a 2.85 hectare area. The terminal was built over a period of 10 years starting in 1878. This is one of the finest functional Railway Station buildings of the world and is used by more than three million commuters daily. This property is an outstanding example of Victorian Gothic Architectural Revival in India, blended with the themes derived from Indian Traditional Architecture. Its remarkable stone dome, turrets, pointed arches and eccentric ground plan are close to traditional Indian palace architecture. It is an outstanding example of the fusion of two cultures, as British architects worked with Indian craftsmen to include Indian architectural tradition and idioms thus forging a new style unique to Mumbai. This was the first terminus station in the subcontinent. It became a commercial palace representing the economic wealth of the nation.

**Criterion (ii):** Chhatrapati Shivaji Terminus (formerly Victoria Terminus) of Mumbai (formerly Bombay) exhibits an important interchange of influences from Victorian Italianate Gothic Revival architecture, and from Indian Traditional buildings. It became a symbol for Mumbai as a major mercantile port city on the Indian subcontinent within the British Commonwealth.

**Criterion (iv):** Chhatrapati Shivaji Terminus (formerly Victoria Terminus) is an outstanding example of late 19th century railway architecture in the British Commonwealth, characterized by Victorian Gothic Revival and traditional Indian Features, as well as its advanced structural and technical solutions.

**Integrity**

The Chhatrapati Shivaji Terminus (formerly Victoria Terminus) building is the expression of the British, Italian and Indian architectural planning and its use for Indian Railways. The entire building retains entire structural integrity. Its façade, outer view and usage are original. The premise of the building is a strictly protected area maintained by Indian Railways. The property is protected by a 90.21 hectare buffer zone. The Terminus is one of the major railway stations in the Metropolis of Mumbai and more than 3 million rail commuters use it everyday. In addition to the initial 4 railway tracks, the terminus now facilitates 7 suburban and 11 separate out-station tracks. This has led to the restructuring of several areas in the surroundings, and the addition of new buildings. Indian Railways are working to decongest this terminus and to deviate some of the traffic to other stations.

The property is located in the southern part of the city, and it is subject to huge development pressures and potential redevelopment. However, considering the business interests in such a central place, there is a continuous challenge regarding development control. Another risk comes from intensive traffic flow and the highly polluted air in the region around the railway station. Industrial pollution in the area has been reduced due to reduction in industrial and harbour activities. Another problem is the saline air from the sea. The fire protection system needs to be checked and upgraded.

**Authenticity**

The heritage building retains a large percentage of its original structural integrity. The authenticity of the structure expresses the rich Italian gothic style through the eye catching 3D-stone carvings of local species of animals, flora and fauna, symbols, arched tympana, portrait roundels of human faces, and stone mesh works on the decorated rose windows. The elaborate detailing of the heritage building is original. It has carvings made in local yellow malad stones blended with Italian marble and polished granite in a few places. The architectural detailing is achieved through white limestone. The doors and windows are made of Burma teak wood with some steel windows mounted in the drum of the octagonal ribbed masonry dome with the coats of arms and corresponding paintings in stained glass panels. There are large numbers of other embellishments in statuary, which the architect has introduced in decorating the grand frontage. These further include gargoyles, allegorical grotesques carrying standards and battle-axes, and figures of relief busts representing the different castes and communities of India. In prominent places on the façade the bas-reliefs of the ten directors of the old Great Indian Peninsula Railway Company (GIPR) are shown. The entrance gates to Chhatrapati Shivaji Terminus (formerly Victoria Terminus) carry two columns, which are crowned, one with a lion (representing the United Kingdom) and the other with a tiger (representing India) and there are tympana portraying peacocks.

However, internal modifications and external additions effected a moderate change in the authenticity. These changes were generally reversible and have since listing been reverted to bring the building and surroundings to its original glory.

**Protection and management requirements**

The property has been declared as a “Heritage Grade – I” structure under the resolution of Maharashtra State Government Act on 21st April 1997. Continual efforts are being made to improve the overall state of the property and to ensure that the same does not decay due to its use by commuters and visitors. The buffer zone is established to prevent and reduce negative development in the surroundings. All legal rights of the property are vested in the Ministry of Railways, Government of India. Mumbai was the first city in India to have heritage legislation, enacted by Government Regulation in 1995 (N° 67). The Chhatrapati Shivaji Terminus (formerly Victoria Terminus) and the Fort area, of which it is part, are protected on the basis of this legislation. A multidisciplinary committee, called Mumbai Heritage Conservation Committee (MHCC) was established to ensure the protection of heritage buildings. There are 624 listed buildings in the whole city, out of which 63 buildings are Grade-I structures: this includes the Terminus building. The administrative control and the management of this property lie with the Divisional Railway Manager, Mumbai Division of Central Railway. The day-to-day maintenance and protection of the building is also the responsibility of the Divisional Railway Manager. The Chhatrapati Shivaji Terminus (formerly Victoria Terminus) has also been considered to be developed as a World Class Station by Indian Railways; this would lead to decongesting and reducing the pressures on this Terminus Station, which is now over-crowded by traffic.

The Mumbai Metropolitan Regional Development Authority (MMRDA) is working on the Mumbai Urban Transportation Plan, aiming at up-grading the transport network. On the local level, there will be changes in the management system, which will have consequences for the area of the eastern water front of the city. The Terminus, which is situated in this area is in a strategic position, and will therefore also be affected by these developments.

The long term management plan for the Chhatrapati Shivaji Terminus (formerly Victoria Terminus) was initiated in 1997 by Indian Railways by appointing the Architectural Conservation Cell (ACC) as Consultant. At the moment, the second phase works are under progress involving the restoration of the Terminus station; this includes conservation works on the property, management of traffic around the site, tourism management, and training of personnel.

The funds for the management of the Terminus station are provided by the Indian Government. Indian Railways have the means to set aside funds for conservation work required for the upkeep of their buildings. The technical management system of the railway operates adequately, and from this fundamental viewpoint it provides full guarantees for the conservation of the property’s Outstanding Universal Value. An agency experienced in the conservation field has been appointed to ensure the architectural conservation of the station buildings and its annexes. The management plan needs to be improved in terms of architectural conservation, and by involving the territorial authorities.

**3.2 - Please list the key attributes of Outstanding Universal Value of your property and give an assessment of their condition. As a guideline, it is suggested to focus on approximately five key attributes (no more than 15 overall).**

	Brief identification of attribute	Preserved	Compromised	Seriously compromised	Lost
3.2.1	This property is an outstanding example of Victorian Gothic Architectural Revival in India, blended with the themes derived from Indian Traditional Architecture.	✗			
3.2.2	Its remarkable stone dome, turrets, pointed arches and eccentric ground plan are close to traditional Indian palace architecture.	✗			

3.2.3	It is an outstanding example of the fusion of two cultures, as British architects worked with Indian craftsmen to include Indian architectural tradition and idioms thus forging a new style unique to Mumbai.	✕			
3.2.4	This was the first terminus station in the subcontinent.	✕			
3.2.5	It became a commercial palace representing the economic wealth of the nation.	✕			
3.2.6		✕			
3.2.7		✕			
3.2.8					
3.2.9					
3.2.10					
3.2.11					
3.2.12					
3.2.13					
3.2.14					
3.2.15					

### 3.3 - Comments, conclusions and/or recommendations related to Statement of Outstanding Universal Value

The integrity of the site is intact.

## 4. Factors Affecting the Property

### 4.1. Buildings and Development

#### 4.1.1 - Housing

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	✕ Not relevant
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#### 4.1.2 - Commercial development

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	✕ Not relevant
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#### 4.1.3 - Industrial areas

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	✕ Not relevant
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#### 4.1.4 - Major visitor accommodation and associated infrastructure

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	✕ Not relevant
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#### 4.1.5 - Interpretative and visitation facilities

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	✕ Not relevant
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#### 4.1.6 - Please comment as necessary on how the factors selected as relevant in 4.1 are affecting the property either negatively or positively

The questions of 4.1 are not relevant for CSTM heritage building.










## 4.2. Transportation Infrastructure

### 4.2.1 - Ground transport infrastructure

Previous answer Cycle 2 (30/07/2011):

- Relevant, Positive, Current, Potential, Inside, Outside

✕ Relevant	Not relevant
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	Impact		Origin		Trend of impact		
Impact	 Current	 Potential	 Inside	 Outside	 Decreasing	 Stable	 Increasing
 Positive ✕	✕	✕	✕	✕		→	
 Negative							

#### 4.2.2 - Underground transport infrastructure

Previous answer Cycle 2 (30/07/2011):

- Not relevant

✕ Relevant	Not relevant
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	Impact		Origin		Trend of impact		
Impact	 Current	 Potential	 Inside	 Outside	 Decreasing	 Stable	 Increasing
 Positive ✕	✕	✕		✕		→	
 Negative							

#### 4.2.3 - Air transport infrastructure

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	✕ Not relevant
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#### 4.2.4 - Marine transport infrastructure

Previous answer Cycle 2 (30/07/2011):

- Relevant, Positive, Current, Potential, Inside

Relevant	✕ Not relevant
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#### 4.2.5 - Effects arising from use of transportation infrastructure

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	✕ Not relevant
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#### 4.2.6 - Please comment as necessary on how the factors selected as relevant in 4.2 are affecting the property either negatively or positively

Ground transport Infrastructure - Well connected to Surface transport i.e. Bus, Taxi. Underground Transport Infrastructure - Underground Metro station will be operative from year 2022. Transportation infrastructure facilities are adequate at the site.

### 4.3. Services Infrastructures

#### 4.3.1 - Water infrastructure

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	✕ Not relevant
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#### 4.3.2 - Renewable energy facilities

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	✕ Not relevant
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#### 4.3.3 - Non-renewable energy facilities

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	✕ Not relevant
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#### 4.3.4 - Localised utilities

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	✕ Not relevant
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#### 4.3.5 - Major linear utilities

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.3.6 - Please comment as necessary on how the factors selected as relevant in 4.3 are affecting the property either negatively or positively

There are no significant factors that are affecting the property.

#### 4.4. Pollution

##### 4.4.1 - Pollution of marine waters

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

##### 4.4.2 - Ground water pollution

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

##### 4.4.3 - Surface water pollution

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant










##### 4.4.4 - Air pollution

Previous answer Cycle 2 (30/07/2011):

- Relevant, Negative, Current, Potential, Outside

✕ Relevant

Not relevant

	Impact		Origin		Trend of impact		
Impact	 Current	 Potential	 Inside	 Outside	 Decreasing	 Stable	 Increasing
 Positive							
 Negative ✕	✕	✕		✕		→	

##### 4.4.5 - Solid waste

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

##### 4.4.6 - Input of excess energy

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.4.7 - Please comment as necessary on how the factors selected as relevant in 4.4 are affecting the property either negatively or positively

Effected outer surface of the heritage structures,due to air pollution, are regularly monitored and maintained.

#### 4.5. Biological resource use/modification

##### 4.5.1 - Fishing/collecting aquatic resources

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

##### 4.5.2 - Aquaculture

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.5.3 - Land conversion

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.5.4 - Livestock farming/Grazing of domesticated animals

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.5.5 - Crop production

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.5.6 - Commercial wild plant collection

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.5.7 - Subsistence wild plant collection

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.5.8 - Commercial hunting

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.5.9 - Subsistence hunting

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.5.10 - Forestry/Wood production

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.5.11 - Please comment as necessary on how the factors selected as relevant in 4.5 are affecting the property either negatively or positively

There are no significant factors that are effecting the property either negatively or positively.

### 4.6. Physical resource extraction

#### 4.6.1 - Mining

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.6.2 - Quarrying

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.6.3 - Oil and gas

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕

Not relevant

4.6.4 - Water (extraction)

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕

Not relevant

4.6.5 - Please comment as necessary on how the factors selected as relevant in 4.6 are affecting the property either negatively or positively

There are no significant factors that are effecting the property either negatively or positively.

4.7. Local conditions affecting physical fabric

4.7.1 - Wind

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕

Not relevant

4.7.2 - Relative humidity

Previous answer Cycle 2 (30/07/2011):

- Relevant, Negative, Current, Potential, Outside

✕

Relevant

Not relevant

	Impact		Origin		Trend of impact		
Impact	 Current	 Potential	 Inside	 Outside	 Decreasing	 Stable	 Increasing
 Positive							
 Negative ✕	✕	✕		✕			

4.7.3 - Temperature

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕

Not relevant

4.7.4 - Radiation/Light

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕

Not relevant

4.7.5 - Dust

Previous answer Cycle 2 (30/07/2011):

- Relevant, Negative, Current, Potential, Outside

✕

Relevant

Not relevant

	Impact		Origin		Trend of impact		
Impact	 Current	 Potential	 Inside	 Outside	 Decreasing	 Stable	 Increasing
 Positive							
 Negative ✕	✕	✕		✕			

4.7.6 - Water (rain/water table)

Previous answer Cycle 2 (30/07/2011):

- Relevant, Negative, Current, Potential, Outside

✕

Relevant

Not relevant

	Impact		Origin		Trend of impact		
Impact	 Current	 Potential	 Inside	 Outside	 Decreasing	 Stable	 Increasing
 Positive							
 Negative ✕	✕	✕		✕			



4.7.7 - Pests

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

4.7.8 - Micro-organisms

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

4.7.9 - Please comment as necessary on how the factors selected as relevant in 4.7 are affecting the property either negatively or positively

Relative Humidity, Dust and Rain Water are affecting the property negatively on the Heritage structure. These effects are mitigated timely by proper management / maintenance of the Heritage CSTM building.

4.8. Social/Cultural uses of heritage

4.8.1 - Ritual/Spiritual/Religious and associative uses

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

4.8.2 - Society's valuing of heritage

Previous answer Cycle 2 (30/07/2011):

- Relevant, Positive, Current, Potential, Inside, Outside

✕ Relevant

Not relevant

	Impact		Origin		Trend of impact		
Impact	Current	Potential	Inside	Outside	Decreasing	Stable	Increasing
Positive ✕	✕	✕	✕	✕			
Negative							

4.8.3 - Indigenous hunting, gathering and collecting

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

4.8.4 - Changes in traditional ways of life and knowledge system

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

4.8.5 - Identity, social cohesion, changes in local population and community

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

4.8.6 - Impacts of tourism/Visitation/Recreation

Previous answer Cycle 2 (30/07/2011):

- Relevant, Positive, Current, Potential, Outside

✕ Relevant

Not relevant

	Impact		Origin		Trend of impact		
Impact	Current	Potential	Inside	Outside	Decreasing	Stable	Increasing
Positive ✕	✕	✕		✕			
Negative							

#### 4.8.7 - Please comment as necessary on how the factors selected as relevant in 4.8 are affecting the property either negatively or positively

The significant factors that are effecting the property positively are Society's valuing of Heritage and Impacts of Tourism / Visitation / Recreation. The heritage CSTM building is a Rail Transport hub for Mumbai people. Due to its magnificent heritage structure and its proper maintenance, society is valuing its importance and tourism/recreation potential has increased.

#### 4.9. Other human activities

##### 4.9.1 - Illegal activities

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	<input checked="" type="checkbox"/> Not relevant
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##### 4.9.2 - Deliberate destruction of heritage

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	<input checked="" type="checkbox"/> Not relevant
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##### 4.9.3 - Military training

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	<input checked="" type="checkbox"/> Not relevant
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##### 4.9.4 - War

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	<input checked="" type="checkbox"/> Not relevant
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##### 4.9.5 - Terrorism

Previous answer Cycle 2 (30/07/2011):

- Relevant, Negative, Potential, Outside

Relevant	<input checked="" type="checkbox"/> Not relevant
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##### 4.9.6 - Civil unrest

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	<input checked="" type="checkbox"/> Not relevant
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#### 4.9.7 - Please comment as necessary on how the factors selected as relevant in 4.9 are affecting the property either negatively or positively

There are no significant factors that are effecting the property either negatively or positively.

#### 4.10. Climate change and severe weather events

##### 4.10.1 - Storms

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	<input checked="" type="checkbox"/> Not relevant
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##### 4.10.2 - Flooding

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	<input checked="" type="checkbox"/> Not relevant
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##### 4.10.3 - Drought

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	<input checked="" type="checkbox"/> Not relevant
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#### 4.10.4 - Desertification

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.10.5 - Changes to oceanic waters

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.10.6 - Temperature change

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.10.7 - Other climate change impacts

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

#### 4.10.8 - Please comment as necessary on how the factors selected as relevant in 4.10 are affecting the property either negatively or positively

There are no significant factors that are affecting the property either negatively or positively.

#### 4.11. Sudden ecological or geological events

##### 4.11.1 - Volcanic eruption

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

##### 4.11.2 - Earthquake

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

##### 4.11.3 - Tsunami/Tidal wave

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

##### 4.11.4 - Avalanche/Landslide

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

##### 4.11.5 - Erosion and siltation/Deposition

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

##### 4.11.6 - Fire (wildfire)

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant

✕ Not relevant

4.11.7 - Please comment as necessary on how the factors selected as relevant in 4.11 are affecting the property either negatively or positively

There are no significant factors that are effecting the property either negatively or positively.

4.12. Invasive/alien species or hyper-abundant species

4.12.1 - Translocated species

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	<input checked="" type="checkbox"/> Not relevant
----------	--

4.12.2 - Invasive/Alien terrestrial species

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	<input checked="" type="checkbox"/> Not relevant
----------	--

4.12.3 - Invasive/Alien freshwater species

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	<input checked="" type="checkbox"/> Not relevant
----------	--

4.12.4 - Invasive/Alien marine species

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	<input checked="" type="checkbox"/> Not relevant
----------	--

4.12.5 - Hyper-abundant species

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	<input checked="" type="checkbox"/> Not relevant
----------	--

4.12.6 - Modified genetic material

Previous answer Cycle 2 (30/07/2011):

- Not relevant


Relevant	<input checked="" type="checkbox"/> Not relevant
----------	--

4.12.7 - Please comment as necessary on how the factors selected as relevant in 4.12 are affecting the property either negatively or positively

There are no significant factors that are effecting the property either negatively or positively.

4.13. Management and institutional factors

4.13.1 - Management system/Management plan

<input checked="" type="checkbox"/> Relevant	<input type="checkbox"/> Not relevant						
	Impact		Origin		Trend of impact		
Impact	 Current	 Potential	 Inside	 Outside	 Decreasing	 Stable	 Increasing
 Positive <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
 Negative							

4.13.2 - Legal framework

<input checked="" type="checkbox"/> Relevant	<input type="checkbox"/> Not relevant						
	Impact		Origin		Trend of impact		
Impact	 Current	 Potential	 Inside	 Outside	 Decreasing	 Stable	 Increasing
 Positive <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
 Negative							

4.13.3 - Governance

✕ Relevant				Not relevant			
	Impact		Origin		Trend of impact		
Impact	🔴 Current	🟡 Potential	🟢 Inside	🟢 Outside	📉 Decreasing	→ Stable	📈 Increasing
➕ Positive ✕	✕		✕	✕		→	
➖ Negative							

#### 4.13.4 - Management activities

Previous answer Cycle 2 (30/07/2011):

- Not relevant

✕ Relevant				Not relevant			
	Impact		Origin		Trend of impact		
Impact	🔴 Current	🟡 Potential	🟢 Inside	🟢 Outside	📉 Decreasing	→ Stable	📈 Increasing
➕ Positive ✕	✕		✕	✕			↗
➖ Negative							

#### 4.13.5 - Financial resources

✕ Relevant				Not relevant			
	Impact		Origin		Trend of impact		
Impact	🔴 Current	🟡 Potential	🟢 Inside	🟢 Outside	📉 Decreasing	→ Stable	📈 Increasing
➕ Positive ✕	✕		✕	✕			↗
➖ Negative							

#### 4.13.6 - Human resources

✕ Relevant				Not relevant			
	Impact		Origin		Trend of impact		
Impact	🔴 Current	🟡 Potential	🟢 Inside	🟢 Outside	📉 Decreasing	→ Stable	📈 Increasing
➕ Positive ✕	✕		✕			→	
➖ Negative							

#### 4.13.7 - Low impact research/monitoring activities

Previous answer Cycle 2 (30/07/2011):

- Not relevant

✕ Relevant				Not relevant			
	Impact		Origin		Trend of impact		
Impact	🔴 Current	🟡 Potential	🟢 Inside	🟢 Outside	📉 Decreasing	→ Stable	📈 Increasing
➕ Positive ✕	✕		✕			→	
➖ Negative							

#### 4.13.8 - High impact research/monitoring activities

Previous answer Cycle 2 (30/07/2011):

- Not relevant

Relevant	✕ Not relevant
----------	----------------

#### 4.13.9 - Please comment as necessary on how the factors selected as relevant in 4.13 are affecting the property either negatively or positively

Management system/plan is there for proper maintenance of OUV of the heritage property. Sufficient Human and financial resources are made available. Research and monitoring activities are helpful for keeping the integrity of the site intact.

#### 4.14. Other factor(s)

##### 4.14.1 - Other factor(s)

No remarks.

## 4.15. Factors Summary Table







### 4.15.1 - Factors Summary Table

Name	Impact			Origin		Trend
4.2 Transportation Infrastructure						
4.2.1 Ground transport infrastructure						
4.2.2 Underground transport infrastructure						
4.4 Pollution						
4.4.4 Air pollution						
4.7 Local conditions affecting physical fabric						
4.7.2 Relative humidity						
4.7.5 Dust						
4.7.6 Water (rain/water table)						
4.8 Social/Cultural uses of heritage						
4.8.2 Society's valuing of heritage						
4.8.6 Impacts of tourism/Visitation/Recreation						
4.13 Management and institutional factors						
4.13.1 Management system/Management plan						
4.13.2 Legal framework						
4.13.3 Governance						
4.13.4 Management activities						
4.13.5 Financial resources						
4.13.6 Human resources						
4.13.7 Low impact research/monitoring activities						
Legend	Current	Potential	Negative	Positive	Inside	Outside






## 4.16. Assessment of current and potential positive and negative factors

### 4.16.1 - Assessment of current and potential negative and positive factors

#### 4.2 Transportation Infrastructure

Name	Impact	Origin	Trend
4.2.1 Ground transport infrastructure	  	 	




Spatial scale - Area affected by the factor	
<input type="checkbox"/>	Restricted
<input type="checkbox"/>	Localised
<input checked="" type="checkbox"/>	Extensive
<input type="checkbox"/>	Widespread
Temporal scale - Occurrence of the impact	
<input type="checkbox"/>	One off or rare
<input type="checkbox"/>	Intermittent or sporadic
<input type="checkbox"/>	Frequent
<input checked="" type="checkbox"/>	On-going
Impact - Impact on the attributes	
<input type="checkbox"/>	Insignificant
<input checked="" type="checkbox"/>	Minor
<input type="checkbox"/>	Significant
<input type="checkbox"/>	Major
Management response - Capacity of management to respond	
<input checked="" type="checkbox"/>	High capacity
<input type="checkbox"/>	Medium capacity
<input type="checkbox"/>	Low capacity
<input type="checkbox"/>	No capacity and / or resources
Trend - Development over the last 6 years	
<input type="checkbox"/>	Decreasing
<input checked="" type="checkbox"/>	Static
<input type="checkbox"/>	Increasing

Name	Impact	Origin	Trend
4.2.2 Underground transport infrastructure	  		

Spatial scale - Area affected by the factor	
<input type="checkbox"/>	Restricted
<input checked="" type="checkbox"/>	Localised
<input type="checkbox"/>	Extensive
<input type="checkbox"/>	Widespread
Temporal scale - Occurrence of the impact	
<input type="checkbox"/>	One off or rare

	Intermittent or sporadic
	Frequent
✕	On-going
Impact - Impact on the attributes	
✕	Insignificant
	Minor
	Significant
	Major
Management response - Capacity of management to respond	
✕	High capacity
	Medium capacity
	Low capacity
	No capacity and / or resources
Trend - Development over the last 6 years	
	Decreasing
✕	Static
	Increasing

## 4.4 Pollution






Name	Impact	Origin	Trend
4.4.4 Air pollution			
			
			

Spatial scale - Area affected by the factor	
	Restricted
	Localised
✕	Extensive
	Widespread
Temporal scale - Occurrence of the impact	
	One off or rare
	Intermittent or sporadic
	Frequent
✕	On-going
Impact - Impact on the attributes	
	Insignificant
✕	Minor
	Significant
	Major
Management response - Capacity of management to respond	
	High capacity
✕	Medium capacity
	Low capacity
	No capacity and / or resources



Trend - Developement over the last 6 years	
	Decreasing
✕	Static
	Increasing

## 4.7 Local conditions affecting physical fabric

Name	Impact			Origin		Trend
4.7.2 Relative humidity						
						





Spatial scale - Area affected by the factor	
	Restricted
	Localised
✕	Extensive
	Widespread

Temporal scale - Occurence of the impact	
	One off or rare
	Intermittent or sporadic
	Frequent
✕	On-going

Impact - Impact on the attributes	
	Insignificant
✕	Minor
	Significant
	Major






Management response - Capacity of management to respond	
	High capacity
✕	Medium capacity
	Low capacity
	No capacity and / or resources

Trend - Developement over the last 6 years	
	Decreasing
✕	Static
	Increasing

Name	Impact			Origin		Trend
4.7.5 Dust						
						

Spatial scale - Area affected by the factor	
	Restricted
✕	Localised
	Extensive







	Widespread
<b>Temporal scale - Occurrence of the impact</b>	
	One off or rare
	Intermittent or sporadic
	Frequent
✕	On-going
<b>Impact - Impact on the attributes</b>	
✕	Insignificant
	Minor
	Significant
	Major
<b>Management response - Capacity of management to respond</b>	
	High capacity
✕	Medium capacity
	Low capacity
	No capacity and / or resources
<b>Trend - Development over the last 6 years</b>	
	Decreasing
✕	Static
	Increasing

Name	Impact			Origin		Trend
4.7.6 Water (rain/water table)						
						

<b>Spatial scale - Area affected by the factor</b>	
✕	Restricted
	Localised
	Extensive
	Widespread
<b>Temporal scale - Occurrence of the impact</b>	
	One off or rare
✕	Intermittent or sporadic
	Frequent
	On-going
<b>Impact - Impact on the attributes</b>	
✕	Insignificant
	Minor
	Significant
	Major
<b>Management response - Capacity of management to respond</b>	
	High capacity
✕	Medium capacity

	Low capacity
	No capacity and / or resources
<b>Trend - Development over the last 6 years</b>	
	Decreasing
✕	Static
	Increasing

#### 4.8 Social/Cultural uses of heritage

Name	Impact	Origin	Trend
4.8.2 Society's valuing of heritage	  	 	

##### Spatial scale - Area affected by the factor

	Restricted
	Localised
	Extensive
✕	Widespread

##### Temporal scale - Occurrence of the impact

	One off or rare
	Intermittent or sporadic
	Frequent
✕	On-going

##### Impact - Impact on the attributes






	Insignificant
	Minor
✕	Significant
	Major

##### Management response - Capacity of management to respond

✕	High capacity
	Medium capacity
	Low capacity
	No capacity and / or resources

##### Trend - Development over the last 6 years

	Decreasing
	Static
✕	Increasing





Name	Impact	Origin	Trend
4.8.6 Impacts of tourism/Visitation/Recreation	  		

##### Spatial scale - Area affected by the factor

	Restricted
	Localised






✕	Extensive
	Widespread
<b>Temporal scale - Occurrence of the impact</b>	
	One off or rare
	Intermittent or sporadic
	Frequent
✕	On-going
<b>Impact - Impact on the attributes</b>	
	Insignificant
	Minor
✕	Significant
	Major
<b>Management response - Capacity of management to respond</b>	
✕	High capacity
	Medium capacity
	Low capacity
	No capacity and / or resources
<b>Trend - Development over the last 6 years</b>	
	Decreasing
	Static
✕	Increasing

#### 4.13 Management and institutional factors

Name	Impact			Origin		Trend
4.13.1 Management system/Management plan						

<b>Spatial scale - Area affected by the factor</b>	
	Restricted
✕	Localised
	Extensive
	Widespread
<b>Temporal scale - Occurrence of the impact</b>	
	One off or rare
	Intermittent or sporadic
	Frequent
✕	On-going
<b>Impact - Impact on the attributes</b>	
	Insignificant
	Minor
✕	Significant
	Major
<b>Management response - Capacity of management to respond</b>	

✕	High capacity
	Medium capacity
	Low capacity
	No capacity and / or resources
<b>Trend - Development over the last 6 years</b>	
	Decreasing
	Static
✕	Increasing

Name	Impact	Origin	Trend
4.13.2 Legal framework	 	 	





<b>Spatial scale - Area affected by the factor</b>	
	Restricted
✕	Localised
	Extensive
	Widespread

<b>Temporal scale - Occurrence of the impact</b>	
	One off or rare
	Intermittent or sporadic
	Frequent
✕	On-going

<b>Impact - Impact on the attributes</b>	
	Insignificant
	Minor
✕	Significant
	Major






<b>Management response - Capacity of management to respond</b>	
✕	High capacity
	Medium capacity
	Low capacity
	No capacity and / or resources

<b>Trend - Development over the last 6 years</b>	
	Decreasing
✕	Static
	Increasing

Name	Impact	Origin	Trend
4.13.3 Governance	 	 	






<b>Spatial scale - Area affected by the factor</b>	
	Restricted

✕	Localised
	Extensive
	Widespread
<b>Temporal scale - Occurrence of the impact</b>	
	One off or rare
	Intermittent or sporadic
	Frequent
✕	On-going
<b>Impact - Impact on the attributes</b>	
	Insignificant
	Minor
✕	Significant
	Major
<b>Management response - Capacity of management to respond</b>	
✕	High capacity
	Medium capacity
	Low capacity
	No capacity and / or resources
<b>Trend - Development over the last 6 years</b>	
	Decreasing
✕	Static
	Increasing

Name	Impact			Origin		Trend
4.13.4 Management activities						

<b>Spatial scale - Area affected by the factor</b>	
	Restricted
✕	Localised
	Extensive
	Widespread
<b>Temporal scale - Occurrence of the impact</b>	
	One off or rare
	Intermittent or sporadic
	Frequent
✕	On-going
<b>Impact - Impact on the attributes</b>	
	Insignificant
	Minor
✕	Significant
	Major
<b>Management response - Capacity of management to respond</b>	

✕	High capacity
	Medium capacity
	Low capacity
	No capacity and / or resources
<b>Trend - Development over the last 6 years</b>	
	Decreasing
	Static
✕	Increasing

Name	Impact	Origin	Trend
4.13.5 Financial resources	 	 	




<b>Spatial scale - Area affected by the factor</b>	
	Restricted
✕	Localised
	Extensive
	Widespread

<b>Temporal scale - Occurrence of the impact</b>	
	One off or rare
	Intermittent or sporadic
	Frequent
✕	On-going

<b>Impact - Impact on the attributes</b>	
	Insignificant
	Minor
✕	Significant
	Major





<b>Management response - Capacity of management to respond</b>	
✕	High capacity
	Medium capacity
	Low capacity
	No capacity and / or resources

<b>Trend - Development over the last 6 years</b>	
	Decreasing
	Static
✕	Increasing

Name	Impact	Origin	Trend
4.13.6 Human resources	 		

<b>Spatial scale - Area affected by the factor</b>	
	Restricted

✕	Localised
	Extensive
	Widespread
<b>Temporal scale - Occurrence of the impact</b>	
	One off or rare
	Intermittent or sporadic
	Frequent
✕	On-going
<b>Impact - Impact on the attributes</b>	
	Insignificant
	Minor
✕	Significant
	Major
<b>Management response - Capacity of management to respond</b>	
✕	High capacity
	Medium capacity
	Low capacity
	No capacity and / or resources
<b>Trend - Development over the last 6 years</b>	
	Decreasing
✕	Static
	Increasing

Name	Impact			Origin		Trend
4.13.7 Low impact research/monitoring activities						

<b>Spatial scale - Area affected by the factor</b>	
	Restricted
✕	Localised
	Extensive
	Widespread
<b>Temporal scale - Occurrence of the impact</b>	
	One off or rare
	Intermittent or sporadic
	Frequent
✕	On-going
<b>Impact - Impact on the attributes</b>	
	Insignificant
✕	Minor
	Significant
	Major
<b>Management response - Capacity of management to respond</b>	



✕	High capacity
	Medium capacity
	Low capacity
	No capacity and / or resources
<b>Trend - Development over the last 6 years</b>	
	Decreasing
✕	Static
	Increasing

#### 4.17. Serial inscriptions (national or transnational)

##### 4.17.1 - If your property is a serial inscription (national or transnational) please identify which components of the property are impacted by each factor

Property is not a serial inscription.

#### 4.18. Prediction of the state of conservation at next cycle of Periodic Reporting.

##### 4.18.1 - Please predict what the state of conservation of each attribute will be approximately 6 years from now (at the time of the next cycle of Periodic Reporting)

	Attribute	Preserved	Compromised	Seriously compromised	Lost
4.18.1.1	This property is an outstanding example of Victorian Gothic Architectural Revival in India, blended with the themes derived from Indian Traditional Architecture.	✕			
4.18.1.2	Its remarkable stone dome, turrets, pointed arches and eccentric ground plan are close to traditional Indian palace architecture.	✕			
4.18.1.3	It is an outstanding example of the fusion of two cultures, as British architects worked with Indian craftsmen to include Indian architectural tradition and idioms thus forging a new style unique to Mumbai.	✕			
4.18.1.4	This was the first terminus station in the subcontinent.	✕			
4.18.1.5	It became a commercial palace representing the economic wealth of the nation.	✕			

#### 5. Protection and Management of the Property

##### 5.1. Boundaries and Buffer Zones

##### 5.1.1 - Are the boundaries of the World Heritage property adequate to maintain the property's Outstanding Universal Value?

The boundaries are **adequate to maintain** the property's Outstanding Universal Value

##### 5.1.2 - Are the boundaries of the World Heritage property known and recognised?

The boundaries **are known by both** the management authority and local communities/landowners

##### 5.1.3 - Are the buffer zone(s) of the World Heritage property adequate to maintain the property's Outstanding Universal Value?

The buffer zones are **adequate** to maintain the property's Outstanding Universal Value

##### 5.1.4 - Are the boundaries of the buffer zones known and recognised?

The buffer zones of the World Heritage property **are known and recognised by both** the management authority and local communities/landowners

##### 5.1.5 - Comments, conclusions and/or recommendations related to boundaries and buffer zones of the World Heritage property

The buffer zones of the property are known and recognized by both the management authority and local communities/landowners.

##### 5.2. Protective Measures

##### 5.2.1 - Protective designation (legal, regulatory, contractual, planning, institutional and/or traditional).

All legal rights of the property are vested in the Ministry of Railways, Government of India.

Mumbai was the first city in India to have heritage legislation, enacted by Government Regulation in 1995 (N° 67). The CST and the Fort area, of which it is part, are protected on the basis of this legislation. There are 63 grade I buildings, which include the Terminus.

The property has been declared as a "Heritage Grade – I" structure under the resolution of Maharashtra State Government Act on 21st April 1997. Continual efforts are being made to improve the overall state of the property and to ensure that the same does not decay due to its use by commuters and visitors. The buffer zone is established to prevent and reduce negative development in the surroundings. All legal rights of the property are vested in the Ministry of Railways, Government of India.

Source: Periodic Reporting Cycle 2

##### 5.2.2 - Please list any legislation and other measures (regulatory -including spatial planning- contractual, institutional or traditional)

not included in 5.2.1 and indicate the category

**5.2.3 - Is the legal framework (i.e. legislation and/or regulation including spatial planning) adequate for maintaining the Outstanding Universal Value including conditions of Integrity and/or Authenticity of the property?**

The **legal framework** for maintaining of the Outstanding Universal Value including conditions of Authenticity and/or Integrity of the World Heritage property provides an **adequate basis for effective management and protection**

**5.2.4 - Is the legal framework (i.e. legislation and/or regulation) adequate in the buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and/or Authenticity of the property?**

The **legal framework** in the buffer zone for the maintenance of the Outstanding Universal Value including conditions of Authenticity and/or Integrity of the World Heritage property provides an **adequate basis for effective management and protection**

**5.2.5 - Is the legal framework (i.e. legislation and/or regulation) in the broader setting of the World Heritage property adequate for maintaining the Outstanding Universal Value including conditions of Integrity and/or Authenticity of the property?**

The **legal framework** for the broader setting of the World Heritage property provides an **adequate basis for** effective management and protection of the property, contributing to the maintenance of its Outstanding Universal Value including conditions of Authenticity and/or Integrity

**5.2.6 - Can the legal framework (i.e. legislation and/or regulation) be enforced?**

There is **adequate capacity/resources** to enforce legislation and/or regulation in the World Heritage property

**5.2.7 - Please provide a short summary of how the legislation, including spatial planning and other regulation, works in practice**

The Heritage legislation enacted by Government Regulation in 1995 & The Maharashtra State Government Act on 21st April 1997. This legislative Act is efficient for proper maintenance of the property.

**5.2.8 - Comments, conclusions and/or recommendations about the information related to the measures taken to protect the World Heritage property**

The World Heritage property is preserved under the legislation, including spatial planning and other regulation, works in practice.

**5.3. Management System/Management Plan**

**5.3.1 - Please check the box which most closely match the character of the governance and management system of the property**

Public management system at national level

If 'Other', please specify

**5.3.2 - Management System: Please indicate which of the various management tools listed below are used to help protect the property.**

A statutory Management Plan or zoning plan for the property.

A management plan

An annual work plan or business plan

A visitor/visitation management plan

An environmental management framework

**5.3.3 - Please give a brief description of the management system currently in place at your property**

The management committee consists of Government representatives including the General Manager, Central Railway; Municipal Commissioner, Municipal Corporation of Greater Mumbai (MCGM); Chairman, Mumbai Heritage Committee (MHCC); Traffic Commissioner, Mumbai; Chairman, Mumbai Port Trust (MPT); Secretary, Urban Development, Government of Maharashtra, Principal Secy/Tourism, Govt. of Maharashtra; Convener/INTACH; Conservation Architect/MMRDA; Commissioner/Mumbai Urban Transport Plan (MUTP).

**5.3.4 - Management Documents**

**5.3.5 - Has any use been made of the 2011 Recommendation on the Historic Urban Landscape in developing policies and best practices for the protection of this property?**

**No use** has been made of the 2011 Recommendation on the Historic Urban Landscape

**5.3.6 - If the Historic Urban Landscape Recommendation has been used at this property, please describe briefly what has been done.**

No remarks.

**5.3.7 - Has any use been made of the Policy Document on the Impacts of Climate Change on World Heritage Properties at the property?**

**No use** has been made of the World Heritage Policy for Climate Change

**5.3.8 - If the Climate Change policy has been used, please briefly describe what has been done along with any research on the impacts of Climate Change on the property:**

No remarks.

**5.3.9 - Has any use been made of the Strategy for Reducing Risks from Disasters at World Heritage Properties at the property ?**

**Some use** has been made of the Strategy for Reducing Risks from Disasters at World Heritage Properties

**5.3.10 - If the Strategy for Reducing Risks from Disasters at World Heritage Properties has been used, please briefly describe what has been done**

Repairs, preservations and conservation of the World Heritage Property and risk assessment through audit is being adopted.

**5.3.11 - Rate the coordination between the various levels of administration (i.e. national/federal; regional/provincial/state; local/municipal etc.) involved in the management of the World Heritage property**

There is **adequate coordination** between all bodies/levels involved in the management of the property

**5.3.12 - Is the management system/plan adequate to maintain the property's Outstanding Universal Value?**

The management system/plan is **fully adequate** to maintain the property's Outstanding Universal Value

**5.3.13 - Is the management system being implemented?**

The management system is being **fully implemented and monitored**

**5.3.14 - Is there an annual work/action plan and is it being implemented?**

An annual work/action plan **exists** and many of its activities are being implemented

**5.3.15 - Does the management system include formal mechanisms and procedures that ensure participation and contribution of the following groups, living within or near the World Heritage property and/or buffer zone in management decisions that maintain the Outstanding Universal Value of the property?**

		Not applicable	No mechanisms for participation	Some participation	Direct participation	Transformative participation in all relevant decision processes
5.3.15.1	Local communities					×
5.3.15.2	Local authorities					×
5.3.15.3	Landowners in the property and the buffer zone				×	
5.3.15.4	Indigenous peoples	×				
5.3.15.5	Women			×		
5.3.15.6	Other specific groups					
	If you selected, 'Other specific groups' please specify					

**5.3.16 - Please rate the cooperation/relationship between the World Heritage property managers/coordinators/staff and the following groups**

		Not applicable	Non-existent	Poor	Fair	Good
5.3.16.1	Local communities					×
5.3.16.2	Local/Municipal authorities					×
5.3.16.3	Indigenous peoples	×				
5.3.16.4	Landowners					×
5.3.16.5	Women				×	
5.3.16.6	Youth/Children				×	
5.3.16.7	Researchers					×
5.3.16.8	Local Visitors/Tourists					×
5.3.16.9	National/International tourists					×
5.3.16.10	Tourism Industry					×
5.3.16.11	Local businesses and industries				×	
5.3.16.12	NGOs				×	
5.3.16.13	Other specific groups					
	If you selected 'Other specific groups', please specify					

**5.3.17 - Please rate the extent to which the management system of your property contributes towards achieving the objectives of the World Heritage Committee's Policy for the Integration of a Sustainable Development Perspective into the Processes of the *World Heritage Convention***

		Not applicable	No contribution	Limited	Significant	Full achievement
5.3.17.1	The management system of the property contributes to gender equality					×

5.3.17.2	The management system of the property provides ecosystem services/benefits to the local community (e.g. fresh air, water, food, medicinal plants)					×
5.3.17.3	The management system of the property contributes to social inclusion and equity, improving opportunities for all, irrespective of age, sex, disability, ethnicity, origin, religion or economic or other status					×
5.3.17.4	The management system of the property integrates a human rights-based approach					×
5.3.17.5	The management system of the property contributes to fostering inclusive local economic development, and to enhancing livelihood					×
5.3.17.6	The management system of the property contributes to conflict prevention, including respect for cultural diversity within and around the World Heritage property					×

### 5.3.18 - Please provide further details on the ratings of the management system given in the table above

The above questionnaire reply points are fully applicable.

### 5.3.19 - Comments, conclusions and/or recommendations related to the management system/plan

The management system/plan is implemented and fully committed for maintaining the statusquo of the World Heritage property.

## 6. Financial and Human Resources

### 6.1. Funding

**6.1.1 - If your funding sources do not exactly fit those shown, put the relevant amounts against the funding type that most closely represents your situation, and use the comment box below to provide more details.**

		Project costs	Running costs
6.1.1.1	Multilateral funding (GEF, World Bank, etc.)	%	%
6.1.1.2	Bilateral international funding	%	%
6.1.1.3	World Heritage Fund (International Assistance)	%	%
6.1.1.4	Contribution from other conventions and programmes	%	%
6.1.1.5	International donations (NGOs, foundations, etc.)	%	%
6.1.1.6	Governmental (national/federal)	47 %	47 %
6.1.1.7	Governmental (regional/provincial/state)	33 %	33 %
6.1.1.8	Governmental (local/municipal)	%	%
6.1.1.9	In-country donations (NGOs, foundations, etc.)	20 %	20 %
6.1.1.10	Individual visitor charges (e.g. entry, toilets, parking, camping fees, etc.)	%	%
6.1.1.11	Commercial activities (e.g. merchandising and catering, filming permit, concessions, etc.)	%	%
6.1.1.12	Other	%	%
		Total 100 %	Total 100 %

### 6.1.2 - Please comment here on any other aspects of funding sources not covered in the table above

Not applicable.

### 6.1.3 - Is the current budget sufficient to manage the World Heritage property effectively?

The available **budget is adequate** for effective management of the World Heritage property

### 6.1.4 - Are the existing sources of funding secure and likely to remain so?

The existing sources of funding are **secure over both the medium- and long-term**

### 6.1.5 - Comments, conclusion, and/or recommendations related to finance and infrastructure

The finance and infrastructure are sufficient for streaming and regular maintenance of the property.

### 6.1.6 - Estimate the distribution of men and women involved in the management, conservation, interpretation of the World Heritage properties and the extent to which they are drawn from local communities.

		From local communities %	From elsewhere %
6.1.6.1	Men	80 %	70 %
6.1.6.2	Women	20 %	30 %
		Total 100 %	Total 100 %

#### 6.1.7 - Are available human resources adequate to manage the World Heritage property?

Human resources are **adequate** for management needs

#### 6.1.8 - Considering the management needs of the World Heritage property, please rate the availability of professionals in the following disciplines

Conservation	Good
Environmental sustainability	Good
Community participation and inclusion	Good
Risk preparedness	Fair
Capacity development and education	Fair
Administration	Good
Research and monitoring	Fair
Awareness raising and public information/communication	Good
Marketing and promotion	Fair
Interpretation	Good
Visitor management/tourism	Good
Enforcement (custodians, police)	Good

#### 6.1.9 - Please rate the availability of training opportunities for the management of the World Heritage property in the following disciplines

Conservation	Fair
Environmental sustainability	Good
Community participation and inclusion	Fair
Risk preparedness	Good
Capacity development and education	Fair
Administration	Fair
Research and monitoring	Fair
Awareness raising and public information/communication	Fair
Marketing and promotion	Good
Interpretation	Fair
Visitor management/tourism	Good
Enforcement (custodians, police)	Good

#### 6.1.10 - Has any use been made of the World Heritage Strategy for Capacity Building at the property?

Training and capacity building at this property is **fully based** on the World Heritage Strategy for Capacity Building

#### 6.1.11 - If the World Heritage Strategy for Capacity Building has been used, please briefly describe what has been done.

Regular workshops and interactive sessions are being held.

#### 6.1.12 - Are there site-specific capacity building plans or programmes that develop local expertise and that contribute to the transfer of skills for the conservation and management of the World Heritage property?

A **site-based** capacity building plan or programme is in place and fully implemented; **all technical skills are being transferred** to those managing the property locally

#### 6.1.13 - Comments, conclusions and/or recommendations related to human resources, expertise and training

The preservation and conservation work of World Heritage property is undertaken by appointing expert consultants, Architects and their recommendations are used for human resources, expertise and training.

### 7. Scientific Studies and Research Projects

#### 7.1 - Is there adequate knowledge (scientific or traditional) about the values and attributes of the World Heritage property to support planning, management and decision-making to ensure that Outstanding Universal Value is maintained?

Knowledge about the values and attributes of the World Heritage property is **adequate**

#### 7.2 - Is there a planned programme of research at the property which is directed towards management needs and/or improving

## understanding of Outstanding Universal Value?

There is a **comprehensive, integrated programme** of research, which is relevant to management needs and/or improving understanding of Outstanding Universal Value

### 7.3 - Are results from research programmes publicly available and disseminated?

Research results **are shared with local communities and some national agencies**

### 7.4 - Comments, conclusions and/or recommendations related to scientific studies and research projects

Consultancy is being done through expert agency.

## 8. Education, Information and Awareness Building

### 8.1 - Please rate the awareness and understanding of the existence and justification for inscription of the World Heritage property amongst the following groups

Local communities	Fair
Local/municipal authorities	Good
Indigenous peoples	Not applicable
Landowners	Good
Women	Fair
Youth/children	Fair
Researchers	Good
Local visitors	Fair
National/international tourists	Good
Tourism industry	Good
Local businesses and industries	Good
NGOs	Good
Other specific groups	Not applicable
If you selected 'Other specific groups', please describe	

### 8.2 - Does the property have a heritage education programme(s) for children and/or youth, that can contribute to a better understanding of heritage, promote diversity and foster intercultural dialogue?

There is a **planned and effective education and awareness programme** for children and youth that contributes to the protection of the World Heritage property

### 8.3 - Who are the target audiences for education and awareness programmes at your property?

Local communities
Local/municipal authorities
Landowners
Women
Youth/children
Researchers
Local Visitors
National/international tourists
Tourism industry
Local businesses and industries
NGOs

### 8.4 - Please rate the adequacy of the following visitor facilities and services at the World Heritage property for education, information, interpretation and awareness building

Visitor centre	Not needed
Site museum	Good
Information booths	Not needed
Guided tours	Good
Trails/routes	Not needed

Printed information materials	Good
Online (website, social media, etc.)	Good
Transportation facilities	Good
Other	Not needed
If 'Other' is selected, please specify	

## 8.5 - Comments, conclusions and/or recommendations related to education, information and awareness building

Regular and annual programs are organized through Kiosk, TVs etc which are used as the part of the IEC and training purposes.

## 9. Visitor Management

### 9.1 - Please provide estimated annual visitor numbers (including national and international visitors) since the last Periodic Report

1258 / 1528 / 2132 / 1290 / 1184 /

### 9.2 - What information sources are used to collect visitor statistics?

Entry tickets and registries

Visitor surveys

### 9.3 - What is the average length stay of a visitor to the World Heritage property?

One to three hours

### 9.4 - Please provide the source of information

From the visitors entry tickets and registries.

### 9.5 - What is the approximate average daily visitor expenditure? (Please provide an estimated monetary figure in USD)

Not applicable / Not applicable / Not applicable / 3 / Not applicable / Not applicable /

### 9.6 - Please provide the source of information

Ticket sales counter is located at the entry of the Heritage Museum for visitors from where the tickets are sold. The other free visitors from School children, Guests from Railways, delegates from Government of Maharashtra are not counted.

### 9.7 - Does the management system/plan for the World Heritage property include a strategy with an action plan to manage visitors, tourism activity and its derived economic, socio-cultural and environmental impacts?

There is a planned and **effective strategy** to manage visitors, tourism activity and its derived impacts on the World Heritage property

### 9.8 - Please provide any comments relating to the answer provided above in question 9.7

CSTM is a Rail Transport hub for su-urban train travelling. Many long distance trains are emanating from there connecting all over the country. CSTM facade/Building is viewed and admired by all these passengers (in lakhs daily). Specific visitors to the structure and heritage gallery are few. They are explained the importance of World Heritage property and they appreciate the preservation and conservation of the property.

### 9.9 - Is visitor use effectively managed to maintain the Outstanding Universal Value of the property?

Visitor use of the World Heritage property is **effectively managed and does not impact its Outstanding Universal Value**

### 9.10 - Is the effectiveness of tourism management regularly monitored?

Yes, using a different system

#### If a different system, please specify

There is a team of Guides of three persons and security personnel for effectiveness of tourism management regularly monitored.

### 9.11 - How does the tourism industry cooperate with the site management to improve visitor experiences and maintain the Outstanding Universal Value of the World Heritage property?

There is **good cooperation** between those responsible for the World Heritage property and the tourism industry **to present the Outstanding Universal Value and increase appreciation**

### 9.12 - How well is the information on the Outstanding Universal Value of the property presented and interpreted?

The Outstanding Universal Value of the property **is adequately presented and interpreted**

### 9.13 - At how many locations is the World Heritage emblem displayed at the property?

In **many locations** and **easily visible** to visitors

### 9.14 - How does visitor/tourism revenue (e.g. entry charges, permits) contribute to the management of the World Heritage property?

**Fees are collected**, but make **no contribution** to the management of the World Heritage property

### 9.15 - Are there locally driven sustainable tourism initiatives?

Yes

#### If 'Yes', please specify

Publicity through electronic Media, displaying in digital museums and regular announcement through Public Address system

9.16 - Are the benefits of tourism shared with local communities?

Not applicable

If 'Yes', please specify

9.17 - Comments, conclusions and/or recommendations related to visitation/tourism/public use of the World Heritage property

The expansion of Heritage Gallery is under development.

10. Monitoring

10.1 - Is there a monitoring programme at the property directed towards management needs and/or towards improving the understanding of the Outstanding Universal Value?

There is a **comprehensive, integrated programme of monitoring**, which is relevant to management needs and/or improving understanding of the Outstanding Universal Value

10.2 - Is necessary information available in order to define key indicators for measuring the state of conservation and are they used in monitoring how the Outstanding Universal Value of the property is being maintained?

Information on the values of the World Heritage property is **adequate and key indicators have been defined** for measuring the state of conservation and **are being used in monitoring** of how the Outstanding Universal value of the property is being maintained

10.3 - Are key indicators defined and in place for the following principal aspects of the property?

	Extend of indicators	Not applicable	No indicators	Indicators have been defined but are not yet in use	Indicators are in place and in use since the last Periodic Reporting cycle
10.3.1	State of conservation				×
10.3.2	Effectiveness of the management system				×
10.3.3	Character of governance				×
10.3.4	Appropriate synergy with other conservation designations				×
10.3.5	Contribution to sustainable development				×
10.3.6	Capacity development				×

10.4 - Please provide information on relevant key indicators adopted at the property

The property has adequate key indicators which have been defined for measuring the state of conservation.

10.5 - Please rate the level of involvement in monitoring of the following groups:

World Heritage managers/coordinators and staff	Good
Local/municipal authorities	Good
Local communities	Fair
Indigenous peoples	Not applicable
Landowners	Good
Women	Fair
Researchers	Good
Tourism industry	Good
Local businesses and industry	Fair
NGOs	Fair
Other specific groups	Not applicable
If you selected 'Other specific groups', please specify	

10.6 - Has the State Party implemented relevant recommendations arising from the World Heritage Committee?

Implementation is complete

10.7 - Please provide comments relevant to the implementation of recommendations from the World Heritage Committee.

The state party has implemented all the relevant recommendations of the World Heritage Committee viz. Prepared Architectural Conservation Plan, cleaned west Front Facade, Consultants appointed, complete restoration of external facades, removed redundant and incompatible services, removed unwanted additions, restored the concourse and star chamber to regain its original appearance, removed hoardings, traffic management around site and comprehensive training programme for staff.

10.8 - Comments, conclusions and/or recommendations related to Monitoring

There is a comprehensive management plan for the Heritage property. All the relevant communities, groups and industry are being involved in monitoring the property to maintain its Outstanding Universal Value.



## 11. Identification of Priority Management Needs

### 11.1 - Identification of Priority Management Needs

5.3	Management System/Management Plan	
5.3.5	No use has been made of the Historic Urban Landscape Recommendation to develop policies and best practices for the protection of the property	
5.3.7	No use has been made of the Policy Document on the Impacts of Climate Change on World Heritage Properties at the property	✕
5.3.9	Some use has been made of the Strategy for Reducing Risks from Disasters at World Heritage Properties at the property	✕
Please select 1 more issues.		
<input checked="" type="checkbox"/> Please save this question to reflect changes		

## 12. Summary and Conclusions

### 12.1. Summary - Factors affecting the Property

#### 12.1.1 - Summary - Factors affecting the Property

4.4	Pollution						
4.4.4	Air pollution	No impact currently.	Preventive actions are taken as per the magnitude of threat to reduce the affect and preserve the property.	The property is monitored regularly for immediate required action in co-ordination with local Government Authorities.	Corrective actions are taken as and when there is need and it is ongoing.	In-house experts and local Government Authorities.	Indian Railways management is capable and fully equipped to face and attend the situation at the earliest to restore the OUVs of the property.
4.7	Local conditions affecting physical fabric						
4.7.2	Relative humidity	No impact currently.	Preventive actions are taken as per the magnitude of threat to reduce the affect and preserve the property.	The property is monitored regularly for immediate required action in co-ordination with local Government Authorities.	Corrective actions are taken as and when there is need and it is ongoing.	In-house & outside experts and local Government Authorities.	Indian Railways Management is capable and fully equipped to face the situation and attend the issues at the earliest to restore OUVs of the property.
4.7.5	Dust	No impact currently.	Preventive actions are regularly taken to reduce the affect and preserve the property.	The property is monitored regularly for immediate required action in co-ordination with local Government Authorities.	Corrective actions are taken as and when there is need and it is ongoing.	In-house & outside experts and local Government Authorities.	Indian Railways Management is capable and fully equipped to face the situation and attend the issues at the earliest to restore OUVs of the property.
4.7.6	Water (rain/water table)	No impact currently.	Preventive actions are regularly taken to reduce the affect and preserve the property.	The property is monitored regularly for immediate required action in co-ordination with local Government Authorities.	Corrective actions are taken as and when there is need and it is ongoing.	In-house experts and local Government Authorities.	Indian Railways Management is capable and fully equipped to face the situation and attend the issues at the earliest to restore OUVs of the property.
Summary - Factors affecting the Property <b>completed</b>							

### 12.2. Summary - Management Needs

#### 12.2.1 - Summary - Management Needs

5.3	Management System/Management Plan				
		Actions	Timeframe	Lead agency (and others involved)	More info / comment
5.3.7	No use has been made of the Policy Document on the Impacts of Climate Change on World Heritage Properties at the property	Action as per Policy document will be initiated.	Continuous process.	Indian Railways (Central Railway- Mumbai Division)	No comments.

5.3.9	Some use has been made of the Strategy for Reducing Risks from Disasters at World Heritage Properties at the property	Implementation of disaster risk reduction capacity building and preventive action program. Preparation of post disaster program.	On going process.	Indian Railways (Central Railway- Mumbai Division)	Repairs, preservation and conservation of the World Heritage Property and risk assessment through audit is being adopted.
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Summary - Management Needs completed

### 12.3. Conclusions on the State of Conservation of the Property

#### 12.3.1 - Following the analysis undertaken for this report, what is the current state of Authenticity of the World Heritage property?

The Authenticity of the World Heritage property **has been preserved**

#### 12.3.2 - Following the analysis undertaken for this report, what is the current state of Integrity of the World Heritage property?

The Integrity of the World Heritage property is **intact**

#### 12.3.3 - Following the analysis undertaken for this report, what is the current state of the World Heritage property's Outstanding Universal Value?

The World Heritage property's Outstanding Universal Value has been **maintained**.

#### 12.3.4 - What is the current state of the property's other values?

Other important cultural and/or natural values and the state of conservation of the World Heritage property are **intact**

#### 12.3.5 - Comments. conclusions and/or recommendations related to the state of conservation of the property.

The important cultural and/or natural values and the state of the Conversation of the World Heritage Property are intact. The Heritage Management Committee organized regular meetings and seminars on preservation and conservation of the World Heritage Property.

### 13. Impact of World Heritage Status

#### 13.1 - Please rate the impacts of World Heritage status of the property in relation to the following areas

Conservation	Very positive
Research and monitoring	Very positive
Management effectiveness	Very positive
Quality of life for local communities and indigenous peoples	Positive
Recognition	Very positive
Education	Very positive
Infrastructure development	Positive
Funding for the property	Very positive
International cooperation	Positive
Political support for conservation	Very positive
Legal/Policy framework	Very positive
Advocacy	Positive
Institutional coordination	Very positive
Security	Very positive
Gender equality	Very positive
Provision of ecosystem services/ benefits to local communities	Very positive
Social inclusion and equity, and improvement of opportunities for all, irrespective of age, sex, disability, ethnicity, origin, religion, or economic or other status	Very positive
Fostering inclusive local economic development and enhancing livelihood	Very positive
Contributing to conflict prevention, including respect for cultural diversity within and around heritage properties	Positive
Other	Not applicable
If 'Other', please specify	

### 13.2 - Comments, conclusions and/or recommendations related to World Heritage status and its impacts

Very good response from all corners of the society.

## 14. Good Practice in the Implementation of the World Heritage Convention

### 14.1 - Example of good practice in World Heritage protection, identification, conservation or management at the property level

The original shape and structure of the property has been reinstated through in-house & outside experts and agencies appointed by the Heritage Committee without changing it's original Gothic structure.

### 14.2 - Define which topics are covered by this example of best practice at the property level

Sustainable Development
Synergies
State of Conservation
Management
Governance
Capacity Building

## 15. Assessment of the Periodic Reporting Exercise

### 15.1. Relevance of Periodic Reporting

#### 15.1.1 - Has the Periodic Reporting process improved the understanding of the following?

The <i>World Heritage Convention</i>
The concept of Outstanding Universal Value
The property's Outstanding Universal Value
The concept of Integrity and/or Authenticity
The property's Integrity and/or Authenticity
Management effectiveness to maintain the Outstanding Universal Value
Monitoring and reporting

#### 15.1.2 - Please rate the follow-up to conclusions and recommendations from previous Periodic Reporting exercise by the following entities

State Party	Good
Site Managers	Good
UNESCO World Heritage Centre	Good
Advisory Bodies (ICOMOS, IUCN, ICCROM)	Good

### 15.2. Use of Data

#### 15.2.1 - How do the authorities in charge of the property plan to use the data recorded from this cycle of Periodic Reporting?

Revision of priorities/strategies/policies for the protection, management and conservation of heritage
Update of management plans
Fundraising
Awareness raising
Advocacy
Other

#### 15.2.2 - Comments on use of data from the Cycle of Periodic Reporting

All the data is taken from available records.

### 15.3. Timing and resources

#### 15.3.1 - Entities involved in the filling out of this online questionnaire (tick as many boxes as applicable)

Governmental institutions responsible for cultural and natural heritage
Site Manager/Coordinator World Heritage property staff
External experts

**15.3.2 - Has a gender balanced contribution and participation been considered in the filling out of this questionnaire?**

Gender balance is explicitly considered and effectively implemented in the process.

**15.3.3 - Were you given adequate time (i.e. roughly ten months) to gather necessary information and to fill in this questionnaire?**

Yes

**15.3.4 - Please estimate the time (working hours) needed to complete this questionnaire**

140 / 60 / 50 /

**15.3.5 - Did you mobilise any additional resources to fill out this questionnaire?**

	Additional resources	No	Yes
15.3.5.1	Human resources		×
15.3.5.2	Financial resources for organizing consultation meetings/ training	×	

**15.4. Format and content of the Periodic Report****15.4.1 - How accessible was the information required to complete this questionnaire?**

All required information was accessible.

**15.4.2 - Was the questionnaire easy to use and clear to understand?**

		Very Difficult	Difficult	Easy	Very easy
15.4.2.1	Ease of use of questionnaire			×	
15.4.2.2	Clarity of questions			×	

**15.4.3 - Please provide suggestions for improvement of the Periodic Reporting questionnaire**

No comments.

**15.5. Training and Guidance****15.5.1 - Please rate the level of support in terms of training and guidance from the following entities in completing this questionnaire**

UNESCO World Heritage Centre	Good
UNESCO (other sectors/field offices)	Good
UNESCO National Commission	Good
ICOMOS International	No support
IUCN International	No support
ICCROM international/regional	No support
ICOMOS national/regional	No support
IUCN national/regional	No support

**15.5.2 - Please rate the level of support for completing the Periodic Reporting questionnaire from the following entities**

UNESCO World Heritage Centre	Good
State Party Representative (national Focal Point)	Good
UNESCO other sectors (e.g. field office)	Good
National Commission for UNESCO	No support
ICOMOS International	No support
ICCROM International/regional	No support
ICOMOS national/regional	No support
IUCN national/regional	No support
IUCN International	No support

**15.5.3 - Were the online training resources prepared by the World Heritage Centre regarding Periodic Reporting adequate for you to complete this questionnaire?**

Yes

**15.5.4 - If you found that the online training resources were not adequate, what changes would you like to see implemented?**

Online training resources are adequate.

15.6. Actions that will require formal consideration by the World Heritage Committee

**15.6.1 - Summary of actions that will require formal consideration by the World Heritage Committee**

No item were proposed for update

15.7. Comments, conclusions and/or recommendations related to the Assessment of the Periodic Reporting Exercise

**15.7.1 - Comments, conclusions and/or recommendations related to the Assessment of the Periodic Reporting Exercise**

All the facts and data are taken from reliable sources.

**15.7.2 - Thank you for having filled in all the questions. Please contact your National Focal Point for validation.**