

1. World Heritage Property Data

1.1 - Name of World Heritage Property

Chhatrapati Shivaji Terminus (formerly Victoria Terminus)

1.2 - World Heritage Property Details

State(s) Party(ies)

- India

Type of Property

cultural

Identification Number

945rev

Year of inscription on the World Heritage List

2004


1.3 - Geographic Information Table

Name	Coordinates	Property (ha)	Buffer zone (ha)	Total (ha)	Inscription year
Chhatrapati Shivaji Terminus (formerly Victoria Terminus)	18.94 / 72.836	2.85	0	2.85	2004
Total (ha)		2.85	0	2.85	

Comment

Buffer zone modifications:- Property Buffer zone Total Chhatrapati Shivaji Terminus (formerly Victoria Terminus) 2.85 67.71 70.56 (ha) Total (ha) 2.85 67.71 70.

1.4 - Map(s)

Title	Date	Link to source
Location plan within the fort precinct	30/01/2003	

1.5 - Governmental Institution Responsible for the Property

Comment

Central Railways under Ministry of Railways. Government of India.

1.6 - Property Manager / Coordinator, Local Institution / Agency

- A. K. Pandey
Central Railway
Senior Divisional Engineer

Comment

Overall Administrator : Executive Director (Heritage), Railway Board, Ministry of Railways, Govt. of India. Address: Rm No: 546, Rail Bhavan, Rafi Marg, New Delhi-110001. (M) +91 9910487544, (TeleFax) +91 11 23385330 mognit@gmail.com Local Administrator is Sr. Divisional Engineer, Mumbai CST.

1.7 - Web Address of the Property (if existing)

1. 1001wonders.org : visit this site in [panophotographies - 360 x 180 degree images](#)
2. [View photos from OUR PLACE the World Heritage collection](#)

Comment

Web Address of the Property is - www.cr.indianrailways.gov.in

1.8 - Other designations / Conventions under which the property is protected (if applicable)

Comment

None yet.

2. Statement of Outstanding Universal Value

2.1 - Statement of Outstanding Universal Value / Statement of Significance

Comment

The draft RSOUV has been submitted by the State Party to the World Heritage Centre for review and adoption.

2.2 - The criteria (2005 revised version) under which the property was inscribed

(ii)(iv)

2.3 - Attributes expressing the Outstanding Universal Value per criterion

The interchange of influences from Victorian statement of Gothic revival architecture and Indian traditional building, is a unique feature which expresses the Outstanding Universal Value. It is an outstanding example of meeting of two cultures viz. British architecture and Indian craftsmanship. The structure is symbolic presentation of development of Mumbai as a major merchantile port city on the Indian sub-continent within the British commonwealth. The site is associated with origin of Mumbai.

2.4 - If needed, please provide details of why the Statement of Outstanding Universal Value should be revised

The SOUV has been extended to elucidate the attributes that carry the message more credibly and truthfully.

2.5 - Comments, conclusions and / or recommendations related to Statement of Outstanding Universal Value

Nil

3. Factors Affecting the Property












































3.14. Other factor(s)

3.14.1 - Other factor(s)

Nil

3.15. Factors Summary Table

3.15.1 - Factors summary table

Name	Impact	Origin				
3.2	Transportation Infrastructure					
3.2.1 Ground transport infrastructure	    					
3.2.4 Effects arising from use of transportation infrastructure	   					
3.4	Pollution					
3.4.4 Air pollution	   					
3.7	Local conditions affecting physical fabric					
3.7.2 Relative humidity	   					
3.7.5 Dust	   					
3.7.6 Water (rain/water table)	   					
3.8	Social/cultural uses of heritage					
3.8.2 Society's valuing of heritage	    					
3.8.6 Impacts of tourism / visitor / recreation	   					
3.9	Other human activities					
3.9.5 Terrorism	  					
Legend	 Current	 Potential	 Negative	 Positive	 Inside	 Outside

3.16. Assessment of current negative factors

3.16.1 - Assessment of current negative factors

	Spatial scale	Temporal scale	Impact	Management response	Trend	
3.4	Pollution					
3.4.4	Air pollution	localised	on-going	minor	high capacity	decreasing
3.7	Local conditions affecting physical fabric					
3.7.2	Relative humidity	localised	on-going	minor	high capacity	decreasing
3.7.5	Dust	localised	on-going	minor	high capacity	decreasing
3.7.6	Water (rain/water table)	localised	on-going	minor	high capacity	decreasing

Comment

The property has been declared as a "Heritage Grade – I" structure under the resolution of Maharashtra State Government Act on 21st April 1997. Continual efforts are being made to improve the overall state of the property and to ensure that the same does not decay due to its use by commuters and visitors. The buffer zone is established to prevent and reduce negative development in the surroundings. All legal rights of the property are vested in the Ministry of Railways, Government of India.

3.17. Comments, conclusions and / or recommendations related to factors affecting the property

3.17.1 - Comments

Property is being adequately conserved and maintained, this is supported by proper management plan. Hence, effect of negative attributes is not affecting the property.

4. Protection, Management and Monitoring of the Property

4.1. Boundaries and Buffer Zones

4.1.1 - Buffer zone status

There is a buffer zone

4.1.2 - Are the boundaries of the World Heritage property adequate to maintain the property's Outstanding Universal Value?

The boundaries of the World Heritage property are adequate to maintain the property's Outstanding Universal Value

4.1.3 - Are the buffer zone(s) of the World Heritage property adequate to maintain the property's Outstanding Universal Value?

The buffer zones of the World Heritage property are adequate to maintain the property's Outstanding Universal Value

4.1.4 - Are the boundaries of the World Heritage property known?

The boundaries of the World Heritage property are known by both the management authority and local residents / communities / landowners.

4.1.5 - Are the buffer zones of the World Heritage property known?

The buffer zones of the World Heritage property are known by both the management authority and local residents / communities / landowners.

4.1.6 - Comments, conclusions and / or recommendations related to boundaries and buffer zones of the World Heritage property

Property is adequately protected by well defined buffer zone.

4.2. Protective Measures

4.2.1 - Protective designation (legal, regulatory, contractual, planning, institutional and / or traditional)

All legal rights of the property are vested in the Ministry of Railways, Government of India.

Mumbai was the first city in India to have heritage legislation, enacted by Government Regulation in 1995 (N° 67). The CST and the Fort area, of which it is part, are protected on the basis of this legislation. There are 63 grade I buildings, which include the Terminus.

4.2.2 - Is the legal framework (i.e. legislation and / or regulation) adequate for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

The legal framework for the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the World Heritage property provides an adequate or better basis for effective management and protection

4.2.3 - Is the legal framework (i.e. legislation and / or regulation) adequate in the buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

The legal framework for the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the World Heritage property provides an adequate or better basis for effective management and protection

4.2.4 - Is the legal framework (i.e. legislation and / or regulation) adequate in the area surrounding the World Heritage property and buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

The legal framework for the area surrounding the World Heritage property and the buffer zone provides an adequate or better basis for effective management and protection of the property, contributing to the maintenance of its Outstanding Universal Value including conditions of Authenticity and / or Integrity

4.2.5 - Can the legislative framework (i.e. legislation and / or regulation) be enforced?

There is excellent capacity / resources to enforce legislation and / or regulation in the World Heritage property

4.2.6 - Comments, conclusions and / or recommendations related to protective measures

Adequate legal framework along with well defined buffer zone is in place for effective protection of the property.

4.3. Management System / Management Plan

4.3.1 - Management System

The property, including its moveable and immovable assets, is owned by Central Railway under the Ministry of Railways, Government of India.

A multidisciplinary committee, called Mumbai Heritage Conservation Committee (MHCC) was established to ensure protection of heritage buildings. There are 624 listed buildings in the whole city.

The administrative control and the management of this property are with the Divisional Railway Manager, Mumbai division, Central Railway. The day-to-day maintenance and protection of the building is also the responsibility of the Divisional Railway Manager.

There is a five-year management plan for the CST.

Comment

The administrative control and the management of this property are with the Divisional Railway Manager (W), Mumbai. The day-to-day maintenance and protection of the building is also the responsibility of the DRM (W). The property has also been considered to be developed as World Class Station by Indian Railways this would lead to decongesting and reducing the pressures on this Terminus Station. There is 5 year management plan is under progress for traffic management, training etc.

4.3.2 - Management Documents

Comment

The long term management plan for the Chhatrapati Shivaji Terminus was initiated in 1997 by Indian Railways by appointing the Architectural Conservation Cell (ACC) as Consultant. At the moment, the second phase works are under progress involving the restoration of the Terminus station; this includes the management of property, traffic around the site, tourism management, and training of personnel.

4.3.3 - How well do the various levels of administration (i.e. national / federal; regional / provincial / state; local / municipal etc.) coordinate in the management of the World Heritage Property ?

There is **excellent coordination** between all bodies / levels involved in the management of the property

4.3.4 - Is the management system / plan adequate to maintain the property's Outstanding Universal Value ?

The management system / plan is **fully adequate** to maintain the property's Outstanding Universal Value

4.3.5 - Is the management system being implemented?

The management system is being **fully** implemented and monitored

4.3.6 - Is there an annual work / action plan and is it being implemented?

An annual work / action plan exists and **most or all activities** are being implemented and monitored

4.3.7 - Please rate the cooperation / relationship with World Heritage property managers / coordinators / staff of the following

Local communities / residents	Good
Local / Municipal authorities	Good
Indigenous peoples	Good
Landowners	Good
Visitors	Good
Researchers	Good
Tourism industry	Good
Industry	Good

4.3.8 - If present, do local communities resident in or near the World Heritage property and / or buffer zone have input in management decisions that maintain the Outstanding Universal Value?

No local communities are resident in or living near the World Heritage property and / or buffer zone

4.3.9 - If present, do indigenous peoples resident in or regularly using the World Heritage property and / or buffer zone have input in management decisions that maintain the Outstanding Universal Value?

No indigenous peoples are resident in or regularly using the World Heritage property and / or buffer zone

4.3.10 - Is there cooperation with industry (i.e. forestry, mining, agriculture, etc.) regarding the management of the World Heritage property, buffer zone and / or area surrounding the World Heritage property and buffer zone?

There is **little or no contact** with industry regarding the management of the World Heritage property, buffer zone and / or area surrounding the World Heritage property and buffer zone

4.3.11 - Comments, conclusions and / or recommendations related to human resources, expertise and training

As a part of management system/plan, a detailed master plan for restoration of the property has been prepared for implementation in phases;. The implementation is being carried out and monitored as per the master plan. As regards day to day management adequate infrastructure and system is in place.

4.3.12 - Please report any significant changes in the legal status and / or contractual / traditional protective measures and management arrangements for the World Heritage property since inscription or the last Periodic report

Nil.

4.4. Financial and Human Resources

4.4.1 - Costs related to conservation, based on the average of last five years (relative percentage of the funding sources)

Multilateral funding (GEF, World Bank, etc)	0%
International donations (NGO's, foundations, etc)	0%
Governmental (National / Federal)	100%
Governmental (Regional / Provincial / State)	0%
Governmental (Local / Municipal)	0%
In country donations (NGO's, foundations, etc)	0%
Individual visitor charges (e.g. entry, parking, camping fees, etc.)	0%
Commercial operator payments (e.g. filming permit, concessions, etc.)	0%
Other grants	0%

4.4.2 - International Assistance received from the World Heritage Fund (USD)

Comment

International assistance has been neither sought nor received from World Heritage fund. The resources are managed by the Indian Railways which is a federal Government run organisation.

4.4.3 - Is the current budget sufficient to manage the World Heritage property effectively?

The available budget is **sufficient** but further funding would enable more effective management to international best practice standard

4.4.4 - Are the existing sources of funding secure and likely to remain so?

The existing sources of funding **are secure** in the medium-term and planning is underway to secure funding in the long-term

4.4.5 - Does the World Heritage property provide economic benefits to local communities (e.g. income, employment)?

There is a **major flow** of economic benefits to local communities from activities in and around the World Heritage property

4.4.6 - Are available resources such as equipment, facilities and infrastructure sufficient to meet management needs?

There are **adequate** equipment and facilities

4.4.7 - Are resources such as equipment, facilities and infrastructure adequately maintained?

Equipment and facilities are **well maintained**

4.4.8 - Comments, conclusion, and / or recommendations related to finance and infrastructure

The funds for the management of the Terminus station are provided by the Indian Government. The Railways have the means to set aside funds for conservation work required for the upkeep of their buildings. The technical management system of the railway operates adequately, and from this fundamental viewpoint it provides full guarantees for the conservation of the property's outstanding universal value.

4.4.9 - Distribution of employees involved in managing the World Heritage property (% of total)

Full-time	80%
Part-time	20%

4.4.10 - Distribution of employees involved in managing the World Heritage property (% of total)

Permanent	100%
Seasonal	

4.4.11 - Distribution of employees involved in managing the World Heritage property (% of total)

Paid	100%
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Volunteer	
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4.4.12 - Are available human resources adequate to manage the World Heritage property?

Human resources are **adequate** for management needs

4.4.13 - Considering the management needs of the World Heritage property, please rate the availability of professionals in the following disciplines

Research and monitoring	Good
Promotion	Good
Community outreach	Good
Interpretation	Good
Education	Good
Visitor management	Good
Conservation	Good
Administration	Good
Risk preparedness	Good
Tourism	Good
Enforcement (custodians, police)	Good

4.4.14 - Please rate the availability of training opportunities for the management of the World Heritage property in the following disciplines

Research and monitoring	High
Promotion	High
Community outreach	High
Interpretation	High
Education	High
Visitor management	High
Conservation	High
Administration	High
Risk preparedness	High
Tourism	High
Enforcement (custodians, police)	High

4.4.15 - Do the management and conservation programmes at the World Heritage property help develop local expertise?

A capacity development plan or programme is **in place and fully implemented**; all technical skills are being transferred to those managing the property locally, who are assuming leadership in management

4.4.16 - Comments, conclusions and / or recommendations related to human resources, expertise and training

The efforts for upgradation of relevant human skills are undertaken regularly.

4.5. Scientific Studies and Research Projects

4.5.1 - Is there adequate knowledge (scientific or traditional) about the values of the World Heritage property to support planning, management and decision-making to ensure that Outstanding Universal Value is maintained?

Knowledge about the values of the World Heritage property is **sufficient**

4.5.2 - Is there a planned programme of research at the property which is directed towards management needs and / or improving understanding of Outstanding Universal Value?

There is a **comprehensive, integrated programme of research**, which is relevant to management needs and / or improving understanding of Outstanding Universal Value

4.5.3 - Are results from research programmes disseminated?

Research results are **shared widely** with the local, national and international audiences

4.5.4 - Please provide details (i.e. authors, title, and web link) of papers published about the World Heritage property since the last Periodic Report

None.

4.5.5 - Comments, conclusions and / or recommendations related to scientific studies and research projects

Indian Railways is in process of setting up a category-II Research and Training Institute under aegis of UNESCO as a constituent of an overall initiative of Government of India for structured training and research.

4.6. Education, Information and Awareness Building

4.6.1 - At how many locations is the World Heritage emblem displayed at the property?

In **many locations and easily visible** to visitors

4.6.2 - Please rate the awareness and understanding of the existence and justification for inscription of the World Heritage property amongst the following groups

Local communities / residents	Excellent
Local / Municipal authorities within or adjacent to the property	Excellent
Local Indigenous peoples	Excellent
Local landowners	Excellent
Visitors	Excellent
Tourism industry	Excellent
Local businesses and industries	Excellent

4.6.3 - Is there a planned education and awareness programme linked to the values and management of the World Heritage property?

There is a **planned and effective** education and awareness programme that contributes to the protection of the World Heritage property

4.6.4 - What role, if any, has designation as a World Heritage property played with respect to education, information and awareness building activities?

World Heritage status has been an **important influence** on education, information and awareness building activities

4.6.5 - How well is the information on Outstanding Universal Value of the property presented and interpreted?

There is **excellent presentation and interpretation** of the Outstanding Universal Value of the property

4.6.6 - Please rate the adequacy for education, information and awareness building of the following visitor facilities and services at the World Heritage property

Visitor centre	Excellent
Site museum	Excellent
Information booths	Excellent
Guided tours	Excellent
Trails / routes	Excellent
Information materials	Excellent
Transportation facilities	Excellent
Other	Excellent

4.6.7 - Comments, conclusions and / or recommendations related to education, information and awareness building

Chhatrapati Shivaji terminus is an iconic building recognised by not only entire country, but by the entire world, also adequate education and information about its outstanding universal value is being continuously disseminated to all concerned stakeholders.

4.7. Visitor Management

4.7.1 - Please provide the trend in annual visitation for the last five years

Last year	Major Increase (100%+)
Two years ago	Minor Increase
Three years ago	Minor Increase
Four years ago	Minor Increase
Five years ago	Minor Increase

4.7.2 - What information sources are used to collect trend data on visitor statistics?

Other

4.7.3 - Visitor management documents

Comment

Public facilities for convenience of visitors have been substantially augmented by adopting uniform and appropriate design, which is in line with the overall heritage ambience and does not act as a destruction from the established universal values of the property.

4.7.4 - Is there an appropriate visitor use management plan (e.g. specific plan) for the World Heritage property which ensures that its Outstanding Universal Value is maintained?

Visitor use of the World Heritage property is **effectively managed** and does not impact its Outstanding Universal Value

4.7.5 - Does the tourism industry contribute to improving visitor experiences and maintaining the values of the World Heritage property?

There is **excellent co-operation** between those responsible for the World Heritage property and the tourism industry to present the Outstanding Universal Value and increase appreciation

4.7.6 - If fees (i.e. entry charges, permits) are collected, do they contribute to the management of the World Heritage property?

No fees are collected

4.7.7 - Comments, conclusions and / or recommendations related to visitor use of the World Heritage property

Property is being adequately managed from visitors point of view without any fee or contribution collected from the visitors.

4.8. Monitoring

4.8.1 - Is there a monitoring programme at the property which is directed towards management needs and / or improving understanding of Outstanding Universal Value?

There is a **comprehensive, integrated programme** of monitoring, which is relevant to management needs and / or improving understanding of Outstanding Universal Value

4.8.2 - Are key indicators for measuring the state of conservation used to monitor how the Outstanding Universal Value of the property is maintained?

Information on the values of the World Heritage property is **sufficient** for defining and monitoring key indicators for measuring its state of conservation

4.8.3 - Please rate the level of involvement in monitoring of the following groups

World Heritage managers / coordinators and staff	Excellent
Local / Municipal authorities	Excellent
Local communities	Average
Researchers	Average
NGOs	Average
Industry	Average
Local indigenous peoples	Excellent

4.8.4 - Has the State Party implemented relevant recommendations arising from the World Heritage Committee?

Implementation is **complete**

4.8.5 - Please provide comments relevant to the implementation of recommendations from the World Heritage Committee

Nil

4.8.6 - Comments, conclusions and / or recommendations related to monitoring

For monitoring of the property , adequate mechanism is in place.

4.9. Identification of Priority Management Needs

4.9.1 - Please select the top 6 managements needs for the property (if more than 6 are listed below)

Please refer to question 5.2

5. Summary and Conclusions

5.1. Summary - Factors affecting the Property

5.1.1 - Summary - Factors affecting the Property

	World Heritage criteria and attributes affected	Actions	Monitoring	Timeframe	Lead agency (and others involved)	More info / comment	
3.4	Pollution						
3.4.4	Air pollution	The Chatrapati Shivaji Terminus Building was constructed by using soft malad stone, which gets blackned during course of time.	Periodical cleaning keeps the structres surfaces safe, beautiful & gives original glory.	Monitoring is being effectively carried out with the help of adequate management plan & by deploying qualified engineers as well as deploying conservation architects.	Effect of air pollution are being taken care of on a continuous basis.	Engineering maintainance department of Central Railways.	None
3.7	Local conditions affecting physical fabric						
3.7.2	Relative humidity	The Chatrapati Shivaji Terminus Building was constructed by using soft malad stone, which gets blackned during course of time.	Periodical cleaning keeps the structres surfaces safe, beautiful & gives original glory.	Monitoring is being effectively carried out with the help of adequate management plan & by deploying qualified engineers as well as deploying conservation architects.	Effect of air pollution are being taken care of on a continuous basis.	Engineering maintainance department of Central Railways.	None
3.7.5	Dust	The Chatrapati Shivaji Terminus Building was constructed by using soft malad stone, which gets blackned during course of time.	Periodical cleaning keeps the structres surfaces safe, beautiful & gives original glory.	Monitoring is being effectively carried out with the help of adequate management plan & by deploying qualified engineers as well as deploying conservation architects.	Effect of air pollution are being taken care of on a continuous basis.	Engineering maintainance department of Central Railways.	None
3.7.6	Water (rain/water table)	The Chatrapati Shivaji Terminus Building was constructed by using soft malad stone, which gets blackned during course of time.	Periodical cleaning keeps the structres surfaces safe, beautiful & gives original glory.	Monitoring is being effectively carried out with the help of adequate management plan & by deploying qualified engineers as well as deploying conservation architects.	Effect of air pollution are being taken care of on a continuous basis.	Engineering maintainance department of Central Railways.	None

5.2. Summary - Management Needs

5.2.2 - Summary - Management Needs

4.3 Management System / Management Plan						
		Actions	Timeframe	Lead agency (and others involved)	More info / comment	
4.3.10	There is little or no contact with industry regarding management	None	N/A	N/A	No comments	

5.3. Conclusions on the State of Conservation of the Property

5.3.1 - Current state of Authenticity

The authenticity of the World Heritage property has been **preserved**

5.3.2 - Current state of Integrity

The integrity of the World Heritage property is **intact**

5.3.3 - Current state of the World Heritage property's Outstanding Universal Value

The World Heritage property's Outstanding Universal Value has been **maintained**.

5.3.4 - Current state of the property's other values

Other important cultural and / or natural values and the state of conservation of the World Heritage property are **predominantly intact**

5.4. Additional comments on the State of Conservation of the Property

5.4.1 - Comments

Heritage property is being adequately maintained and managed as per the requirement and guidelines of UNESCO.

6. World Heritage Status and Conclusions on Periodic Reporting Exercise

6.1 - Please rate the impacts of World Heritage status of the property in relation to the following areas

Conservation	Very positive
Research and monitoring	Very positive
Management effectiveness	Very positive
Quality of life for local communities and indigenous peoples	Very positive
Recognition	Very positive
Education	Very positive
Infrastructure development	Very positive
Funding for the property	Very positive
International cooperation	Very positive
Political support for conservation	Very positive
Legal / Policy framework	Very positive
Lobbying	Very positive
Institutional coordination	Very positive
Security	Very positive
Other (please specify)	Very positive

6.2 - Comments, conclusions and / or recommendations related to World Heritage status

None

6.3 - Entities involved in the preparation of this Section of the Periodic Report

Governmental institution responsible for the property
Site Manager/Coordinator/World Heritage property staff

Staff from other World Heritage properties
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6.4 - Was the Periodic Reporting questionnaire easy to use and clearly understandable?

yes

6.5 - Please provide suggestions for improvement of the Periodic Reporting questionnaire

None

6.6 - Please rate the level of support for completing the Periodic Report questionnaire from the following entities

UNESCO	Very good
State Party Representative	Very good
Advisory Body	Very good

6.7 - How accessible was the information required to complete the Periodic Report?

All required information was accessible

6.8 - The Periodic Reporting process has improved the understanding of the following

The World Heritage Convention
The concept of Outstanding Universal Value
The property's Outstanding Universal Value
The concept of Integrity and / or Authenticity
The property's Integrity and / or Authenticity
Managing the property to maintain the Outstanding Universal Value
Monitoring and reporting
Management effectiveness

6.9 - Please rate the follow-up to conclusions and recommendations from previous Periodic Reporting exercise by the following entities

UNESCO	Excellent
State Party	Excellent
Site Managers	Excellent
Advisory Bodies	Excellent

6.10 - Summary of actions that will require formal consideration by the World Heritage Committee

- **Statement of Outstanding Universal Value / Statement of Significance**

Reason for update: The draft RSOUV has been submitted by the State Party to the World Heritage Centre for review and adoption.

- **Geographic Information Table**

Reason for update: Buffer zone modifications:- Property Buffer zone Total Chhatrapati Shivaji Terminus (formerly Victoria Terminus) 2.85 67.71 70.56 (ha) Total (ha) 2.85 67.71 70.

6.11 - Comments, conclusions and / or recommendations related to the Assessment of the Periodic Reporting exercise

There were issues with Question 4.9 and 5.2, which are to be automatically generated, the online form failed to generate it previously.