### 1. World Heritage Property Data

### 1.1 - Name of World Heritage Property

Durham Castle and Cathedral

### 1.2 - World Heritage Property Details

### State(s) Party(ies)

• United Kingdom of Great Britain and Northern Ireland

Type of Property

cultural

### Identification Number

370bis

Year of inscription on the World Heritage List 1986

### 1.3 - Geographic Information Table

54.7747222200-1.5761111110 8.7900

### 1.4 - Map(s)

Title		Link to source
Durham Castle and Cathedral World Heritage Site, scale 1:2500	27/02/2009	B.

### 1.5 - Governmental Institution Responsible for the Property

- Christopher Young English Heritage Head of World International Advice
- Paul Blaker Department for Culture, Media and Sport Head of World Heritage

### Comment

DCMS contact now Francesca Conlon, DCMS, 4th Floor, 100 Parliament St, London SW1A 2BQ +44 (0) 20 7211 6117 Francesca.conlon@culture.gsi.gov.uk

### 1.6 - Property Manager / Coordinator, Local Institution / Agency

 Seif El Rashidi Durham University Coordinator Treasurer's Department

### 1.7 - Web Address of the Property (if existing)

- 1. <u>View photos from OUR PLACE the World Heritage</u> <u>collection</u>
- 2. <u>The official visitor site for County Durham</u>
- 3. Durham Cathedral
- 4. North East England Culture and Tourism
- 5. Durham University

### Comment

Durham World Heritage Site Website: www.durhamwhs.com

### 1.8 - Other designations / Conventions under which the property is protected (if applicable)

### Comment

Lies within a conservation area, and its most important buildings are all either listed buildings or scheduled ancient monuments

### Section II-Durham Castle and Cathedral

### 2. Statement of Outstanding Universal Value

### 2.1 - Statement of Outstanding Universal Value / Statement of Significance

### **Statement of Significance**

The property has exceptional architecture demonstrating architectural innovation;

The visual drama of the Cathedral and Castle on the peninsula and the associations of the site with notions of romantic beauty;

The physical expression of the spiritual and secular powers of the medieval Bishops Palatine that the defended complex provides;

The relics and material culture of the three saints buried at the site.

The continuity of use and ownership of the site over the past 1000 years as a place of religious worship, learning and residence;

The site's role as a political statement of Norman power imposed upon a subjugate nation, as one of the country's most powerful symbols of the Norman Conquest of Britain; The importance of the site's archaeological remains, which are directly related to the site's history and continuity of use over the past 1000 years;

The cultural and religious traditions and historical memories associated with the relics of St Cuthbert and the Venerable Bede, and with the continuity of use and ownership of the site over the past millennium.

Criterion (ii): Durham Cathedral is the largest and most perfect monument of 'Norman' style architecture in England. The small castral chapel for its part marks a turning point in the evolution of 11th century Romanesque sculpture.

Criterion (iv): Though some wrongly considered Durham Cathedral to be the first 'Gothic' monument (the relationship between it and the churches built in the Île-de-France region in the 12th century is not obvious), this building, owing to the innovative audacity of its vaulting, constitutes, as do Spire [Speyer] and Cluny, a type of experimental model which was far ahead of its time.

Criterion (vi): Around the relics of Cuthbert and Bede, Durham crystallized the memory of the evangelising of Northumbria and of primitive Benedictine monastic life.

### Comment

A new retrospective Statement of Outstanding Universal Value was agreed by the World Heritage Committee in June 1013

### 2.2 - The criteria (2005 revised version) under which the property was inscribed

(ii)(iv)(vi)

### 2.3 - Attributes expressing the Outstanding Universal Value per criterion

(ii) The architectural design and construction techniques of the nave of Durham Cathedral; Durham Castle's Norman Chapel (ii &iv) The dramatic, dynamic skyline of Durham Cathedral and Castle in their immediate and more distant setting; ;The visual appeal of the site in its context; The scale, quality, & richness of the spaces and buildings; (vi) St Cuthbert's Shrine & Relics & Bede's tomb; The use of the site by Durham University & Cathedral for worship, learning, scholarship & residence

2.4 - If needed, please provide details of why the Statement of Outstanding Universal Value should be revised

2.5 - Comments, conclusions and / or recommendations related to Statement of Outstanding Universal Value

### **3. Factors Affecting the Property**

3.14. Other factor(s)

3.14.1 - Other factor(s)

### 3.15. Factors Summary Table

### 3.15.1 - Factors summary table

	Name	Impa	act			Origi	n
3.1	Buildings and Development						
3.1.2	Commercial development				9		G
3.1.5	Interpretative and visitation facilities	$\odot$		9	9	۲	
3.2	Transportation Infrastructure						
3.2.1	Ground transport infrastructure	0	0		9	۲	
3.2.4	Effects arising from use of transportation infrastructure	$\odot$	0		9	۲	
3.3	Services Infrastructures						
3.3.2	Renewable energy facilities				9		S
3.3.4	Localised utilities	$\odot$			9	۲	
3.7	Local conditions affecting physical fabric				-		
3.7.1	Wind		0	9	9	۲	
3.7.2	Relative humidity		0	9	9	۲	
3.8	Social/cultural uses of heritage						
3.8.1	Ritual / spiritual / religious and associative uses	$\odot$		9		۲	
3.8.2	Society's valuing of heritage	$\odot$	0	9	9	۲	
3.8.4	Changes in traditional ways of life and knowledge system		۲		9	۲	
3.8.5	Identity, social cohesion, changes in local population and community	$\odot$	0		9	۲	
3.8.6	Impacts of tourism / visitor / recreation	٢	٢		9	۲	Ċ
3.10	Climate change and severe weather events				-		
3.10.2	Flooding				9	۲	
3.11	Sudden ecological or geological events						
3.11.6	Fire (widlfires)				9	۲	G
3.13	Management and institutional factors						
3.13.1	Low impact research / monitoring activities	$\odot$		9	9	۲	G
3.13.2	High impact research / monitoring activities	$\odot$			9	۲	Ś
3.13.3	Management activities	٢	٢	9	9	۲	G
Legend	Current Potential Negative Positive Inside		Č	Outs	ide	- 1	

### 3.16. Assessment of current negative factors

### 3.16.1 - Assessment of current negative factors

		Spatial scale	Temporal scale	•	Management response	Trend
3.7	Local conditions affecting physical fa	bric				
3.7.1	Wind	localised	on-going	minor	medium capacity	static
3.7.2	Relative humidity	localised	on-going	significant	high capacity	static
3.8	Social/cultural uses of heritage					
3.8.2	Society's valuing of heritage	restricted	intermittent or sporadic	minor	high capacity	increasing
3.13	3 Management and institutional factors					
3.13.3	Management activities	widespread	on-going	significant	high capacity	increasing

### 3.17. Comments, conclusions and / or recommendations related to factors affecting the property

3.17.1 - Comments

### 4. Protection, Management and Monitoring of the Property

### 4.1. Boundaries and Buffer Zones

### 4.1.1 - Buffer zone status

There is no buffer zone, and it is not needed

#### 4.1.2 - Are the boundaries of the World Heritage property adequate to maintain the property's Outstanding **Universal Value?**

Inadequacies in the boundaries make it difficult to maintain the property's Outstanding Universal Value

#### 4.1.3 - Are the buffer zone(s) of the World Heritage property adequate to maintain the property's Outstanding **Universal Value?**

The property had no buffer zone at the time of its inscription on the World Heritage List

### 4.1.4 - Are the boundaries of the World Heritage property known?

The boundaries of the World Heritage property are known by the management authority but are not known by local residents / communities / landowners.

### 4.1.5 - Are the buffer zones of the World Heritage property known?

The property had no buffer zone at the time of its inscription on the World Heritage List

#### 4.1.6 - Comments, conclusions and / or recommendations related to boundaries and buffer zones of the World Heritage property

### 4.2. Protective Measures

### 4.2.1 - Protective designation (legal, regulatory,

contractual, planning, institutional and / or traditional) Both Cathedral and Castle are Listed Buildings under the provisions of the 1971 Town and Country Planning Act and contained within a conservation area established under the town and country Planning Act of 1971 and the Town and Country Amenities Act of 1974.

#### Periodic Reporting Cycle 1 (2001-2006) Section 2 Source: Periodic Reporting Cycle 1 (2001-2006) Submitted on Wednesday, October 26, 2005

Question 6.02

A cascade of policies from national to sub regional to local set the parameters for protecting the site from inappropriate change and seek to conserve the setting of the Site.

### Section II-Durham Castle and Cathedral

#### 4.2.2 - Is the legal framework (i.e. legislation and / or regulation) adequate for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

The legal framework for the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the World Heritage property provides an adequate or better basis for effective management and protection

4.2.3 - Is the legal framework (i.e. legislation and / or regulation) adequate in the buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property? The property had **no buffer zone at the time of inscription** on the World Heritage List

#### 4.2.4 - Is the legal framework (i.e. legislation and / or regulation) adequate in the area surrounding the World Heritage property and buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

The legal framework for the area surrounding the World Heritage property and the buffer zone provides an adequate or better basis for effective management and protection of the property, contributing to the maintenance of its Outstanding Universal Value including conditions of Authenticity and / or Integrity

### 4.2.5 - Can the legislative framework (i.e. legislation and / or regulation) be enforced?

There is excellent capacity / resources to enforce legislation and / or regulation in the World Heritage property

### 4.2.6 - Comments, conclusions and / or recommendations related to protective measures

### 4.3. Management System / Management Plan

### 4.3.1 - Management System

A management plan for the property is in place. Levels of public authority who are primarily involved with the management of the site: national; local.

#### Periodic Reporting Cycle 1 (2001-2006) Section 2 Source: Periodic Reporting Cycle 1 (2001-2006)

Submitted on Wednesday, October 26, 2005

- Question 5.02 Stering group or similar management committee has
- been set up to guide the management of the site

### Question 5.03

Set up date: 1998 Function: To examine issues arising from the City of Durham Local Plan review which proposed extension of the Site and preparation of a Management Plan for the Site.

Mandate: Informal mandate. Issues defined were importance of WHS inscription, management of the Site, production of a Management Plan, Implementation of the Management Plan and the requirement of a buffer zone. Constituted: formal

### **Question 5.05**

- Overall management system of the site
- Consensual management 0
- Other effective management system

Management by the two major site owners

### Comment

A coordinating committee manages the site and meet regularly. A site coordinator has been employed since 2008. The management plan is currently being revised.

### 4.3.2 - Management Documents

Title	Status	Available		Link to source
Durham Cathedral and Castle World Heritage Site Management Plan	N/A	Available	06/11/2006	ß

#### 4.3.3 - How well do the various levels of administration (i.e. national / federal; regional / provincial / state; local / municipal etc.) coordinate in the management of the World Heritage Property ?

There is coordination between the range of administrative bodies / levels involved in the management of the property but it could be improved

4.3.4 - Is the management system / plan adequate to maintain the property's Outstanding Universal Value ? The management system / plan is fully adequate to maintain the property's Outstanding Universal Value

4.3.5 - Is the management system being implemented? The management system is being fully implemented and monitored

#### 4.3.6 - Is there an annual work / action plan and is it being implemented?

An annual work / action plan exists and most or all activities are being implemented and monitored

#### 4.3.7 - Please rate the cooperation / relationship with World Heritage property managers / coordinators / staff of the following

Local communities / residents	Good
Local / Municipal authorities	Good
Indigenous peoples	Not applicable
Landowners	Good
Visitors	Good
Researchers	Good
Tourism industry	Good
Industry	Not applicable

#### 4.3.8 - If present, do local communities resident in or near the World Heritage property and / or buffer zone have input in management decisions that maintain the **Outstanding Universal Value?**

Local communities have some input into discussions relating to management but no direct role in management

#### 4.3.9 - If present, do indigenous peoples resident in or regularly using the World Heritage property and / or buffer zone have input in management decisions that maintain the Outstanding Universal Value?

No indigenous peoples are resident in or regularly using the World Heritage property and / or buffer zone

4.3.10 - Is there cooperation with industry (i.e. forestry, mining, agriculture, etc.) regarding the management of the World Heritage property, buffer zone and / or area

### Section II-Durham Castle and Cathedral

#### surrounding the World Heritage property and buffer zone?

There is little or no contact with industry regarding the management of the World Heritage property, buffer zone and / or area surrounding the World Heritage property and buffer zone

4.3.11 - Comments, conclusions and / or recommendations related to human resources, expertise and training

4.3.12 - Please report any significant changes in the legal status and / or contractual / traditional protective measures and management arrangements for the World Heritage property since inscription or the last Periodic report

### 4.4. Financial and Human Resources

#### 4.4.1 - Costs related to conservation, based on the average of last five years (relative percentage of the funding sources)

Multilateral funding (GEF, World Bank, etc)	0%
International donations (NGO's, foundations, etc)	0%
Governmental (National / Federal)	25%
Governmental (Regional / Provincial / State)	20%
Governmental (Local / Municipal)	0%
In country donations (NGO's, foundations, etc)	0%
Individual visitor charges (e.g. entry, parking, camping fees, etc.)	
Commercial operator payments (e.g. filming permit, concessions, etc.)	
Other grants	55%

### 4.4.2 - International Assistance received from the World Heritage Fund (USD)

Comment

None

### 4.4.3 - Is the current budget sufficient to manage the World Heritage property effectively?

The available budget is acceptable but could be further improved to fully meet the management needs

### 4.4.4 - Are the existing sources of funding secure and likely to remain so?

Existing sources of funding are not secure

#### 4.4.5 - Does the World Heritage property provide economic benefits to local communities (e.g. income, employment)?

There is a major flow of economic benefits to local communities from activities in and around the World Heritage property

### 4.4.6 - Are available resources such as equipment, facilities and infrastructure sufficient to meet management needs?

There are adequate equipment and facilities

### 4.4.7 - Are resources such as equipment, facilities and infrastructure adequately maintained?

Equipment and facilities are well maintained

### 4.4.8 - Comments, conclusion, and / or recommendations related to finance and infrastructure

### 4.4.9 - Distribution of employees involved in managing the World Heritage property (% of total)

Full-time	10%
Part-time	90%

### 4.4.10 - Distribution of employees involved in managing the World Heritage property (% of total)

Permanent	100%
Seasonal	0%

### 4.4.11 - Distribution of employees involved in managing the World Heritage property (% of total)

Paid	10%
Volunteer	90%

### 4.4.12 - Are available human resources adequate to manage the World Heritage property?

A range of human resources exist, but these are **below optimum** to manage the World Heritage Property.

#### 4.4.13 - Considering the management needs of the World Heritage property, please rate the availability of professionals in the following disciplines

Research and monitoring	Fair
Promotion	Fair
Community outreach	Fair
Interpretation	Good
Education	Good
Visitor management	Good
Conservation	Fair
Administration	Good
Risk preparedness	Good
Tourism	Good
Enforcement (custodians, police)	Good

## 4.4.14 - Please rate the availability of training opportunities for the management of the World Heritage property in the following disciplines

Research and monitoring Medium Promotion Medium Community outreach Medium Interpretation Medium Education Medium Visitor management Medium Conservation Medium Administration Medium **Risk preparedness** Medium Tourism Medium Enforcement (custodians, police) Medium

## 4.4.15 - Do the management and conservation programmes at the World Heritage property help develop local expertise?

A capacity development plan or programme is in place and partially implemented; some technical skills are being transferred to those managing the property locally but most of the technical work is carried out by external staff recommendations related to human resources, expertise and training

### 4.5. Scientific Studies and Research Projects

Section II-Durham Castle and Cathedral

# 4.5.1 - Is there adequate knowledge (scientific or traditional) about the values of the World Heritage property to support planning, management and decision-making to ensure that Outstanding Universal Value is maintained?

Knowledge about the values of the World Heritage property is **sufficient** 

## 4.5.2 - Is there a planned programme of research at the property which is directed towards management needs and / or improving understanding of Outstanding Universal Value?

There is **considerable** research but it is **not directed** towards management needs and / or improving understanding of Outstanding Universal Value

### 4.5.3 - Are results from research programmes disseminated?

Research results are shared with local participants and some national agencies

4.5.4 - Please provide details (i.e. authors, title, and web link) of papers published about the World Heritage property since the last Periodic Report

4.5.5 - Comments, conclusions and / or recommendations related to scientific studies and research projects

### 4.6. Education, Information and Awareness Building

4.6.1 - At how many locations is the World Heritage emblem displayed at the property? In one location and easily visible to visitors

#### 4.6.2 - Please rate the awareness and understanding of the existence and justification for inscription of the World Heritage property amongst the following groups

Local communities / residents	Average
Local / Municipal authorities within or adjacent to the property	Excellent
Local Indigenous peoples	Not applicable
Local landowners	Excellent
Visitors	Average
Tourism industry	Average
Local businesses and industries	Average

## 4.6.3 - Is there a planned education and awareness programme linked to the values and management of the World Heritage property?

There is a **limited and** *ad hoc* education and awareness programme

4.6.4 - What role, if any, has designation as a World Heritage property played with respect to education, information and awareness building activities?

World Heritage status has influenced education, information and awareness building activities, **but it could be improved** 

#### 4.6.5 - How well is the information on Outstanding Universal Value of the property presented and interpreted?

The Outstanding Universal Value of the property is adequately presented and interpreted **but improvements could be made** 

#### 4.6.6 - Please rate the adequacy for education, information and awareness building of the following visitor facilities and services at the World Heritage property

Visitor centre	Excellent
Site museum	Excellent
Information booths	Not needed
Guided tours	Excellent
Trails / routes	Adequate
Information materials	Adequate
Transportation facilities	Poor
Other	Not needed

### 4.6.7 - Comments, conclusions and / or recommendations related to education, information and awareness building

Guided tours of high quality but present the individual buildings of the site rather than the site as a whole. Note: there is a big gap between 'adequate' and 'excellent' - ie the categorisation system is not ideal.

### 4.7. Visitor Management

### 4.7.1 - Please provide the trend in annual visitation for the last five years

Last year	Minor Increase
Two years ago	Minor Increase
Three years ago	Minor Increase
Four years ago	Minor Increase
Five years ago	Minor Increase

### 4.7.2 - What information sources are used to collect trend data on visitor statistics?

Entry tickets and registries
Tourism industry
Visitor surveys

### 4.7.3 - Visitor management documents

4.7.4 - Is there an appropriate visitor use management plan (e.g. specific plan) for the World Heritage property which ensures that its Outstanding Universal Value is maintained?

Visitor use of the World Heritage property is **effectively managed** and does not impact its Outstanding Universal Value

### Section II-Durham Castle and Cathedral

## 4.7.5 - Does the tourism industry contribute to improving visitor experiences and maintaining the values of the World Heritage property?

There is **limited co-operation** between those responsible for the World Heritage property and the tourism industry to present the Outstanding Universal Value and increase appreciation

## 4.7.6 - If fees (i.e. entry charges, permits) are collected, do they contribute to the management of the World Heritage property?

The fee is collected, and makes **some contribution** to the management of the World Heritage property

### 4.7.7 - Comments, conclusions and / or recommendations related to visitor use of the World Heritage property

### 4.8. Monitoring

4.8.1 - Is there a monitoring programme at the property which is directed towards management needs and / or improving understanding of Outstanding Universal Value?

There is a **small amount** of monitoring, but it is not planned

## 4.8.2 - Are key indicators for measuring the state of conservation used to monitor how the Outstanding Universal Value of the property is maintained?

Information on the values of the World Heritage property is sufficient to define key indicators, **but this has not been done** 

### 4.8.3 - Please rate the level of involvement in monitoring of the following groups

World Heritage managers / coordinators and staff	Average
Local / Municipal authorities	Average
Local communities	Excellent
Researchers	Average
NGOs	Excellent
Industry	Not applicable
Local indigenous peoples	Not applicable

## 4.8.4 - Has the State Party implemented relevant recommendations arising from the World Heritage Committee?

No relevant Committee recommendations to implement

4.8.5 - Please provide comments relevant to the implementation of recommendations from the World Heritage Committee

4.8.6 - Comments, conclusions and / or recommendations related to monitoring

### 4.9. Identification of Priority Management Needs

**4.9.1 - Please select the top 6 managements needs for the property (if more than 6 are listed below)** Please refer to question 5.2

### 5. Summary and Conclusions

### 5.1. Summary - Factors affecting the Property

### 5.1.1 - Summary - Factors affecting the Property

		World Heritage criteria and attributes affected		Monitoring	Timeframe	Lead agency (and others involved)	More info / comment
3.7	Local conditions affecting physical fabric						
3.7.1	Wind	The stonework on the Cathedral and Castle, which requires maintenance.	Ensure that the rolling programme of conservation conitnues, and that less visible areas of the site receive adequate attention.	Put in place a periodic monitoring system for exterior stonework.	short, medium and long term.	Durham Cathedral, Durham University	None
3.7.2	Relative humidity	Durham Castle's Norman Chapel, suffering some problems due to damp and salts. Durham Cathedral Library as well (The Monks' Dormitory), although planned refurbishment work in the Library should rectify this.	Improve air circulation, and prevent factors causing damp inside the building.	Periodic monitorung to be done in-house.	Medium and Long Term.	Durham University	None
3.8	Social/cultural	uses of heritage	1	1	ł		•
3.8.2	Society's valuing of heritage						
3.13	Management and institutional factors						
3.13.3	Management activities	The site as a place of worship, learning and residence.	Increase coordination and foster the spirit of group working to achieve a common goal.	Annual, through annual action plan.	medium and long term	Durham Cathedral, Durham University, Durham County Council, Visit County Durham, English Heritage, City of Durham Trust	none

### 5.2. Summary - Management Needs

### 5.2.2 - Summary - Management Needs

4.1 Bo	undaries and Bu	ffer Zones			
		Actions	Timeframe	Lead agency (and others involved)	More info / comment
4.1.2	Inadequacies in the boundaries	to include the river banks - an	Medium term, as it needs to be presented via DCMS and then ratified by UNESCO.	Durham University, Durham Cathedral, then ICOMOS-UK	
4.3 Ma	nagement Syster	m / Management Plan			
4.3.10 There is little or no contact with industry regarding management					
4.4 Fin	ancial and Huma	an Resources			
4.4.4	Existing sources of funding are not secure	Funding is received on a project by project basis, but regular income streams dedicated to the WHS are small.	short term decisions, medium and long term process.	Durham University and Durham Cathedral to decide whether or not they wish to scale up WHS infrastructure, or continue at the same level and seek funding on a case by case basis.	
4.6 Edu	ication, Informat	tion and Awareness Building	·	·	
4.6.3	There is a limited education and awareness programme	Develop a more structured and less ad hoc approach to education and outreach, and try to promote the outstanding universal value of the site as much as possible.	Structure to be developed in the medium term, implementation is an ongoing thing.	Durham University, Durham Cathedral.	
4.8 Mo	nitoring				
4.8.1	Some monitoring, but it is not planned	Develop a simple, practical monitoring system as part of the action plan for the revised management plan.	Short term.	Durham WHS Coordinating Committee and Coordinator to Monitor.	

### Section II-Durham Castle and Cathedral

-		Identify key indicators and make sure that these are part of the action	Durham World Heritage Site Coordinating Committee.	
	defined	plan for the revised management plan.	obordinating committee.	

### 5.3. Conclusions on the State of Conservation of the Property

### 5.3.1 - Current state of Authenticity

The authenticity of the World Heritage property has been **preserved** 

#### 5.3.2 - Current state of Integrity

The integrity of the World Heritage property is intact

#### 5.3.3 - Current state of the World Heritage property's Outstanding Universal Value

The World Heritage property's Outstanding Universal Value has been **maintained**.

### 5.3.4 - Current state of the property's other values

Other important cultural and / or natural values and the state of conservation of the World Heritage property are **predominantly intact** 

### 5.4. Additional comments on the State of Conservation of the Property

#### 5.4.1 - Comments

6. World Heritage Status and Conclusions on Periodic Reporting Exercise

### 6.1 - Please rate the impacts of World Heritage status of the property in relation to the following areas

Conservation	No impact
Research and monitoring	Positive
Management effectiveness	Positive
Quality of life for local communities and indigenous peoples	No impact
Recognition	No impact
Education	No impact
Infrastructure development	No impact
Funding for the property	No impact
International cooperation	Positive
Political support for conservation	No impact
Legal / Policy framework	No impact
Lobbying	No impact
Institutional coordination	Positive
Security	No impact
Other (please specify)	Not applicable

### 6.2 - Comments, conclusions and / or recommendations related to World Heritage status

### 6.3 - Entities involved in the preparation of this Section of the Periodic Report

Site Manager/Coordinator/World Heritage property staff

6.4 - Was the Periodic Reporting questionnaire easy to use and clearly understandable? yes

### Section II-Durham Castle and Cathedral

### 6.5 - Please provide suggestions for improvement of the Periodic Reporting questionnaire

Some of the categories are a bit strange. That one has to choose between Average or Excellent (whereas good should be an option as well). In other cases, options include more than one variable, which do not always go hand in hand; here is an example: 4.4.15.3 A capacity development plan or programme is in place and partially implemented; some technical skills are being transferred to those managing the property locally but most of the technical work is carried out by external staff.

### 6.6 - Please rate the level of support for completing the Periodic Report questionnaire from the following entities

UNESCO	Good
State Party Representative	Good
Advisory Body	Good

### 6.7 - How accessible was the information required to complete the Periodic Report?

All required information was accessible

#### 6.8 - The Periodic Reporting process has improved the understanding of the following

Management effectiveness

## 6.9 - Please rate the follow-up to conclusions and recommendations from previous Periodic Reporting exercise by the following entities

UNESCO	Not Applicable
State Party	Not Applicable
Site Managers	Not Applicable
Advisory Bodies	Not Applicable

### 6.10 - Summary of actions that will require formal consideration by the World Heritage Committee

• Statement of Outstanding Universal Value / Statement of Significance Reason for update: A new retrospective Statement of Outstanding Universal Value was agreed by the World Heritage Committee in June 1013

## 6.11 - Comments, conclusions and / or recommendations related to the Assessment of the Periodic Reporting exercise