1. World Heritage Property Data

1.1 - Name of World Heritage Property

Old Town of Segovia and its Aqueduct

1.2 - World Heritage Property Details State(s) Party(ies)

Spain

Type of Property

cultural

Identification Number

311rev

Year of inscription on the World Heritage List

1985

1.3 - Geographic Information Table

Name	Coordinates (latitude/longitude)			Total (ha)	Inscription year
Old Town of Segovia and its Aqueduct	40.948 / -4.117	134.28	0	134.28	1985
Total (ha)		134.28	0	134.28	

Comment

The site has no buffer zone. We are in the process of creating a buffer zone. Following its approval it will be necessary to profile the property delimitation in order to correct some detected errors.

1.4 - Map(s)

Title	Date	Link to source
Old Town of Segovia and its Aqueduct. Situation map	01/12/2011	3
Old Town of Segovia and its Aqueduct. Map "Detail 1"	01/12/2011	3
Old Town of Segovia and its Aqueduct. Map "Detail 2"	01/12/2011	
Old Town of Segovia and its Aqueduct. Map "Detail 3"	01/12/2011	
Old Town of Segovia and its Aqueduct. Map "Detail 4"	01/12/2011	
Old Town of Segovia and its Aqueduct. Map "Detail 5"	01/12/2011	

1.5 - Governmental Institution Responsible for the Property

- Elisa de Cabo de la Vega Ministerio de Educación, Cultura y Deporte Subdirectora de Protección de Patrimonio Histórico
- Laura de Miguel Riera
 Ministerio de Educación, Cultura y Deporte

Subdirección General de Protección de Patrimonio Histórico

 Esther Rodríguez
 Ministerio de Educación, Cultura y Deporte
 Subdirectora General Adjunta de Protección del Patrimonio Histórico

Section II-Old Town of Segovia and its Aqueduct

1.6 - Property Manager / Coordinator, Local Institution / Agency

 Claudia De Santos Borreguero Ayuntamento de Segovia Concejala de Patrimonio Histórico y Turismo

1.7 - Web Address of the Property (if existing)

- 1. <u>View photos from OUR PLACE the World Heritage collection</u>
- 2. Segovia
- 3. <u>Patrimonio de la Humanidad en España (in</u> Spanish only)
- <u>Ciudades Patrimonio de la Humanidad de</u> <u>Expaña</u>

Comment

www.turismodesegovia.com http://www.mcu.es/patrimonio/MC/PatrimonioMundial/BienesD ec/ListadoBienes/Segovia.html

1.8 - Other designations / Conventions under which the property is protected (if applicable)

Comment

The South section of Acueduct is within the Biosphere Reserve of Real Sitio de San Ildefonso y el Espinar (2013).

2. Statement of Outstanding Universal Value

2.1 - Statement of Outstanding Universal Value / Statement of Significance

Comment

Approved in Decision 38 COM.8E (2014).

2.2 - The criteria (2005 revised version) under which the property was inscribed

(i)(iii)(iv)

2.3 - Attributes expressing the Outstanding Universal Value per criterion

(i) Aqueduct-civil engineering work-symbol of the city The Historic Center on rocky cliff. Set of monuments and historical town, live city. Roman, medieval and Renaissance building techniques are preserved. (iii) - (iv) Neighbourhoods-streetshouses. Exceptional testimony to a western city. Three cultural communities coexisted in Middle Ages. Expression of complex historical reality. The city as a whole-historic urban landscape: landscape-city-monuments. Exceptional landscape value

2.4 - If needed, please provide details of why the Statement of Outstanding Universal Value should be revised

2.5 - Comments, conclusions and / or recommendations related to Statement of Outstanding Universal Value

3. Factors Affecting the Property

3.14. Other factor(s)

3.14.1 - Other factor(s)

3.15. Factors Summary Table

3.15.1 - Factors summary table

	Name	Impact			Origin
3.1	Buildings and Development				
3.1.1	Housing		9 🗐		•
3.1.2	Commercial development		9	9	C
3.1.3	Industrial areas	0		4	C
3.1.4	Major visitor accommodation and associated infrastructure	0	A	9	()
3.1.5	Interpretative and visitation facilities	0	A	9	()
3.2	Transportation Infrastructure				
3.2.1	Ground transport infrastructure	(9		(i)
3.2.4	Effects arising from use of transportation infrastructure	(9 9		()
3.3	Services Infrastructures				
3.3.1	Water infrastructure	(1)		4	(
3.3.2	Renewable energy facilities	(€	A	()
3.3.4	Localised utilities	(9	A	()
3.3.5	Major linear utilities	(9	•
3.4	Pollution				_
3.4.2	Ground water pollution	(9		C
3.4.3	Surface water pollution	(9		()
3.4.4	Air pollution	(9 9		()
3.4.5	Solid waste	0	9 9		()
3.4.6	Input of excess energy		-		•
3.5	Biological resource use/modification				
3.5.3	Land conversion	(9		(
3.5.5	Crop production	0	A	A	()
3.5.10	Forestry /wood production	(A	C.
3.7	Local conditions affecting physical fabric	-			_
3.7.3	Temperature	(9	9	C
3.7.6	Water (rain/water table)	(9 9	A	Œ
3.7.8	Micro-organisms	(9 9	A	C.
3.8	Social/cultural uses of heritage				
3.8.1	Ritual / spiritual / religious and associative uses	(9	9	()
3.8.2	Society's valuing of heritage	(9 9	A	()
3.8.4	Changes in traditional ways of life and knowledge system	(9		()
3.8.6	Impacts of tourism / visitor / recreation	0) 🗐	A	C'S
3.9	Other human activities	1			
3.9.1	Illegal activities	(9 9	9	()
3.9.2	Deliberate destruction of heritage	(9 9	A	()
3.10	Climate change and severe weather events				
3.10.2	Flooding		9		•
3.11	Sudden ecological or geological events	+ +			
3.11.4	Avalanche/ landslide	(A	•
3.11.5	Erosion and siltation/ deposition	-	9	A	()
3.12	Invasive/alien species or hyper-abundant species			1	-
3.12.3	Invasive / alien freshwater species	()	A	• (5)
3.13	Management and institutional factors				

Section II-Old Town of Segovia and its Aqueduct

	Name					Impac	et	Origi	n
3.13.1	Low impact research / monitoring activities						9	•	8
3.13.2	High impact research / monitoring activities							•	
3.13.3	Management activities						9	•	
Legend	Current	Potential	Negative	Positive	Inside		Outside		

3.16. Assessment of current negative factors

3.16.1 - Assessment of current negative factors

		Spatial scale	Temporal scale	Impact	Management response	Trend
3.1	Buildings and Development	•	•	•	•	•
3.1.1	Housing	localised	on-going	significant	low capacity	increasing
3.1.2	Commercial development	localised	on-going	significant	low capacity	increasing
3.2	Transportation Infrastructure					
3.2.1	Ground transport infrastructure	localised	frequent	significant	low capacity	increasing
3.2.4	Effects arising from use of transportation infrastructure	widespread	on-going	significant	low capacity	increasing
3.3	Services Infrastructures					
3.3.4	Localised utilities	localised	intermittent or sporadic	minor	low capacity	increasing
3.3.5	Major linear utilities	widespread	on-going	significant	no capacity and / or resources	increasing
3.4	Pollution					
3.4.2	Ground water pollution	localised	intermittent or sporadic	minor	low capacity	increasing
3.4.3	Surface water pollution	localised	intermittent or sporadic	minor	low capacity	static
3.4.4	Air pollution	extensive	frequent	significant	low capacity	increasing
3.4.5	Solid waste	localised	intermittent or sporadic	minor	medium capacity	static
3.4.6	Input of excess energy	extensive	on-going	significant	medium capacity	increasing
3.5	Biological resource use/modification					
3.5.3	Land conversion	extensive	on-going	significant	low capacity	increasing
3.5.10	Forestry /wood production	restricted	intermittent or sporadic	minor	low capacity	static
3.7	Local conditions affecting physical fa	abric				
3.7.3	Temperature	extensive	frequent	significant	low capacity	static
3.7.6	Water (rain/water table)	extensive	frequent	significant	low capacity	static
3.7.8	Micro-organisms	extensive	on-going	significant	low capacity	static
3.8	Social/cultural uses of heritage					
3.8.1	Ritual / spiritual / religious and associative uses	localised	frequent	significant	low capacity	increasing
3.8.2	Society's valuing of heritage	extensive	frequent	significant	low capacity	increasing
3.8.4	Changes in traditional ways of life and knowledge system	extensive	frequent	significant	low capacity	increasing
3.8.6	Impacts of tourism / visitor / recreation	extensive	frequent	significant	medium capacity	increasing
3.9	Other human activities					
3.9.1	Illegal activities	localised	intermittent or sporadic	minor	low capacity	static
3.9.2	Deliberate destruction of heritage	extensive	frequent	significant	low capacity	increasing
3.10	Climate change and severe weather e	events				
3.10.2	Flooding	localised	intermittent or sporadic	significant	low capacity	increasing
3.11	Sudden ecological or geological ever	nts	·	•	<u>-</u>	·
3.11.4	Avalanche/ landslide	extensive	frequent	catastrophic	low capacity	static
3.11.5	Erosion and siltation/ deposition	extensive	on-going	significant	low capacity	static

Section II-Old Town of Segovia and its Aqueduct

3.17. Comments, conclusions and / or recommendations related to factors affecting the property

3.17.1 - Comments

The most serious impact refers to landslides on the cliffs of rock (calcium carbonate) in the city. A second level would be given by the traffic / transportation and urban pressure on the property. Third level is the flood and the abandone of tradicional land uses.

4. Protection, Management and Monitoring of the Property

4.1. Boundaries and Buffer Zones

4.1.1 - Buffer zone status

There is no buffer zone, but there is a need for one

4.1.2 - Are the boundaries of the World Heritage property adequate to maintain the property's Outstanding Universal Value?

The boundaries of the World Heritage property **do not limit** the ability to maintain the property's Outstanding Universal Value but they could be improved

4.1.3 - Are the buffer zone(s) of the World Heritage property adequate to maintain the property's Outstanding Universal Value?

The property had no buffer zone at the time of its inscription on the World Heritage List

4.1.4 - Are the boundaries of the World Heritage property known?

The boundaries of the World Heritage property are known by the management authority but **are not known by local residents / communities / landowners.**

4.1.5 - Are the buffer zones of the World Heritage property known?

The property had **no buffer zone** at the time of its inscription on the World Heritage List

4.1.6 - Comments, conclusions and / or recommendations related to boundaries and buffer zones of the World Heritage property

Today we are doing a minor modification procedure to create a buffer zone. On the other hand the limits of the World Heritage Property must be better defined in coordination with the Spanish monumental statements.

4.2. Protective Measures

4.2.1 - Protective designation (legal, regulatory, contractual, planning, institutional and / or traditional)

The city's Town Hall is currently in the process of drawing up a new Urban Planning scheme providing added protection for the historic quarter. In accordance with applicable legislation, the monuments and surrounding areas are under the control of the Department of Culture of the Castilla y León Regional Government although management and control initiatives

concerning the conservation of the monuments belonging to the State are undertaken by the latter.

- ·General Urban Planning Scheme, currently under review.
- ·Law 16/1985 of 25 June on Spanish Historical Heritage.
- •Decree of 16 April 1936 and 3194/70 of 22 October 1970, creating the Historical and Artistic Heritage Commissions.
- Royal Decree published in the Official Gazette of 21 September 1983 on the transfer of the State's functions and services regarding cultural affairs to the Autonomous Community of Castilla y León.
- Decree 38/85 of 11 April 1985 of the Castilla y León Regional Government regarding the creation of Territorial Cultural Heritage Commissions in the Autonomous Community of Castilla y León published in the Official Gazette of Castilla y León No 33 of 30 April 1985.
- ·Law 12/2002 regarding Cultural Heritage in Castilla y León

There is also legislation regarding Segovia:

- •Royal Decree of 11 October 1884 declaring the Aqueduct of Segovia a monument of national interest. Published in the Madrid Gazette on 20 October 1884.
- •Royal Decree of 12 December 1896 declaring Segovia's Torre de San Esteban a National Monument. Published in the Madrid Gazette on 13 December 1896.
- Royal Decree of 6 February 1914 declaring the Monastery of the Church of Santa María del Parral a National Monument. Published in the Madrid Gazette on 13 February 1914.
- Royal Decree of 4 July 1919 declaring the Church of Vera Cruz a National Monument. Published in the Madrid Gazette on 07 July 1919.
- Decree of 3 July 1913 published in the Madrid Gazette on 4 June declaring the following National Historical Artistic Monuments:

The Alcázar.

The Cathedral of Santa María. The Church of San Martín.

The Church of San Millán.

The Church of San Lorenzo. The Church of San Juan.

The Portal of San Andrés.

The Convent of Vera Cruz

The convent of San Antonio el Real.

The Tower of Santo Domingo.

- -Decree of 2 April 1955 declaring the House on San Asustín Street No 12 and 14 (Fine Arts Museum) a National Historical Artistic Monument. Published in the Official State Gazette on 2 April 1955.
- ·Royal Decree 3029/79 declaring the Casa del Mayorazgo de Cáceres (also known as the Marquis of Lozoya) a National Historical Artistic Monument. Published in the Official Gazette on 18 January 1980.
- -Decree of 12 July 1941 declaring certain specific sites in Segovia under the tutelage of the State as Historical Artistic Monuments. Published in the Official Gazette; Madrid Gazette of 23 April 1947.
- Decree 08.06.2000 declaring the "Real Ingenio de la Casa de La Moneda" a Cultural Interest Site

Periodic Reporting Cycle 1 (2001-2006) Section 2

Source: Periodic Reporting Cycle 1 (2001-2006) Submitted on Tuesday, November 8, 2005

Question 6.02

The city's Town Hall is currently in the process of drawing up a new Urban Planning scheme providing added protection for the historic quarter. In accordance with applicable legislation, the monuments and surrounding areas are under the control of the Department of Culture of the Castilla y León Regional Government although management and control initiatives concerning the conservation of the monuments belonging to the State are undertaken by the

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- Decree 08.06.2000 declaring the "Real Ingenio de la Casa de La Moneda" a Cultural Interest Site

Comment

Additional information: Special Plan for Historic Areas (PEAHIS), currently under review. City"s Master Plan, approved in March 2007 and adapted for Special Plan in January 2013. Decree 37/2007, that approved the derived regulatory for the protection of Cultural Heritage of Castilla y Leon. Decree of 1947, 23 April, of Pinturesque Landscape of Poplar Avenues and Groves of Segovia"s Town. Another comment. there is an error in: "decree of 1913" which mentions, really being in 1931.

Section II-Old Town of Segovia and its Aqueduct

4.2.2 - Is the legal framework (i.e. legislation and / or regulation) adequate for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

An adequate legal framework for the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the World Heritage property exists but there are some deficiencies in implementation

4.2.3 - Is the legal framework (i.e. legislation and / or regulation) adequate in the buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

The property had **no buffer zone at the time of inscription** on the World Heritage List

4.2.4 - Is the legal framework (i.e. legislation and / or regulation) adequate in the area surrounding the World Heritage property and buffer zone for maintaining the **Outstanding Universal Value including conditions of** Integrity and / or Authenticity of the property?

An adequate legal framework exists for the area surrounding the World Heritage property and the buffer zone, but there are some deficiencies in its implementation which undermine the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the property

4.2.5 - Can the legislative framework (i.e. legislation and / or regulation) be enforced?

There are major deficiencies in capacity/resources to enforce legislation and / or regulation in the World Heritage property

4.2.6 - Comments, conclusions and / or recommendations related to protective measures

4.3. Management System / Management Plan

4.3.1 - Management System

A legally constituted steering group or similar management committee has been set up in 2003 to guide the management of the site. The function is to conserve and protect Historical Heritage. The first mandate started in 2003 and ended in 2007. The management of the site is under protective legislation.

Periodic Reporting Cycle 1 (2001-2006) Section 2

Source: Periodic Reporting Cycle 1 (2001-2006) Submitted on Tuesday, November 8, 2005

Question 5.02

Stering group or similar management committee has been set up to guide the management of the site

Question 5.03

Set up date: 2003

Function: To conserve and protect Historical Heritage

Mandate: 2003-2007 Constituted: legal Question 5.05

Overall management system of the site

Management under protective legislation

Comment

Municipal Council of Historical Heritage (steering group) was established in 2003 and has been consolidated and continues existing today Master Plan of the city is in approved since

2007 and was adapted in January 2013 In progress, the Special Plan of Historic Areas and the Aqueduct's Management Plan Renewal areas: 2005-11 and 2011-14 for two districts of the walled town Strategic plans: city wall, ornamental urban lighting, monument's rehabilitation, industrial heritage, free urban spaces

4.3.2 - Management Documents

Comment

Master Plan of the city is in approved since 2007 and was adapted in January 2013 In progress, the Special Plan of Historic Areas and the Aqueduct"s Management Plan Renewal areas: 2005-11 and 2011-14 for two districts of the walled town Strategic plans: city wall, ornamental urban lighting, monument's rehabilitation, industrial heritage, free urban spaces

4.3.3 - How well do the various levels of administration (i.e. national / federal; regional / provincial / state; local / municipal etc.) coordinate in the management of the World Heritage Property?

There is **excellent coordination** between all bodies / levels involved in the management of the property

4.3.4 - Is the management system / plan adequate to maintain the property's Outstanding Universal Value?

No management system / plan is currently in place to maintain the property's Outstanding Universal Value

4.3.5 - Is the management system being implemented? No management system is currently in place

4.3.6 - Is there an annual work / action plan and is it being implemented?

An annual work / action plan exists and **many activities** are being implemented

4.3.7 - Please rate the cooperation / relationship with World Heritage property managers / coordinators / staff of the following

Local communities / residents	Fair
Local / Municipal authorities	Good
Indigenous peoples	Not applicable
Landowners	Poor
Visitors	Fair
Researchers	Fair
Tourism industry	Good
Industry	Poor

4.3.8 - If present, do local communities resident in or near the World Heritage property and / or buffer zone have input in management decisions that maintain the Outstanding Universal Value?

Local communities have **some input** into discussions relating to management but no direct role in management

4.3.9 - If present, do indigenous peoples resident in or regularly using the World Heritage property and / or buffer zone have input in management decisions that maintain the Outstanding Universal Value?

No indigenous peoples are resident in or regularly using the World Heritage property and / or buffer zone

Section II-Old Town of Segovia and its Aqueduct

4.3.10 - Is there cooperation with industry (i.e. forestry, mining, agriculture, etc.) regarding the management of the World Heritage property, buffer zone and / or area surrounding the World Heritage property and buffer zone?

There is contact but **little or no cooperation** with industry regarding the management of the World Heritage property, buffer zone and / or area surrounding the World Heritage property and buffer zone

4.3.11 - Comments, conclusions and / or recommendations related to human resources, expertise and training

The future adoption of the management plan (after PEAHIS be approved) will establish the appropriate management system, the tools of intervention and conservation and the citizen participation at different levels of urban governance as the expected share of partnership (public and private)

4.3.12 - Please report any significant changes in the legal status and / or contractual / traditional protective measures and management arrangements for the World Heritage property since inscription or the last Periodic report

It has already been discussed above, the legislative changes and reforms of planning instruments

4.4. Financial and Human Resources

4.4.1 - Costs related to conservation, based on the average of last five years (relative percentage of the funding sources)

Multilateral funding (GEF, World Bank, etc)	6%
International donations (NGO's, foundations, etc)	0%
Governmental (National / Federal)	36%
Governmental (Regional / Provincial / State)	23%
Governmental (Local / Municipal)	21%
In country donations (NGO's, foundations, etc)	1%
Individual visitor charges (e.g. entry, parking, camping fees, etc.)	0%
Commercial operator payments (e.g. filming permit, concessions, etc.)	0%
Other grants	13%

4.4.2 - International Assistance received from the World Heritage Fund (USD)

Comment

None.

4.4.3 - Is the current budget sufficient to manage the World Heritage property effectively?

The available budget is **inadequate** for basic management needs and presents a serious constraint to the capacity to manage

4.4.4 - Are the existing sources of funding secure and likely to remain so?

The existing sources of funding **are secure** in the mediumterm and planning is underway to secure funding in the longterm

4.4.5 - Does the World Heritage property provide economic benefits to local communities (e.g. income, employment)?

There is some flow of economic benefits to local communities

4.4.6 - Are available resources such as equipment, facilities and infrastructure sufficient to meet management needs?

There are **some** equipment and facilities but overall these are **inadequate**

4.4.7 - Are resources such as equipment, facilities and infrastructure adequately maintained?

There is **little or no** maintenance of existing equipment and facilities or no equipment and facilities, despite an identified need.

4.4.8 - Comments, conclusion, and / or recommendations related to finance and infrastructure

It would be necesary to promote ways of sponsorship, including too an adecuate tax regulating, that improve it efficiently.

4.4.9 - Distribution of employees involved in managing the World Heritage property (% of total)

Full-time	1%
Part-time	99%

4.4.10 - Distribution of employees involved in managing the World Heritage property (% of total)

Permanent	99%
Seasonal	1%

4.4.11 - Distribution of employees involved in managing the World Heritage property (% of total)

Paid	99%
Volunteer	1%

4.4.12 - Are available human resources adequate to manage the World Heritage property?

Human resources are inadequate for management needs

4.4.13 - Considering the management needs of the World Heritage property, please rate the availability of professionals in the following disciplines

Research and monitoring	Poor
Promotion	Good
Community outreach	Poor
Interpretation	Non-existent
Education	Non-existent
Visitor management	Good
Conservation	Poor
Administration	Poor
Risk preparedness	Good
Tourism	Good
Enforcement (custodians, police)	Good

4.4.14 - Please rate the availability of training opportunities for the management of the World Heritage property in the following disciplines

	-	-	_	-		
Res	earc	h and monitoring			High	

Section II-Old Town of Segovia and its Aqueduct

Promotion	Medium
Community outreach	High
Interpretation	High
Education	Low
Visitor management	Medium
Conservation	Medium
Administration	Medium
Risk preparedness	Medium
Tourism	Low
Enforcement (custodians, police)	Low

4.4.15 - Do the management and conservation programmes at the World Heritage property help develop local expertise?

A capacity development plan or programme is drafted or in place, but is **not being implemented**

4.4.16 - Comments, conclusions and / or recommendations related to human resources, expertise and training

Regarding the development of skills, we have to say that at the local level this are not possible, but in the national scope there has been several courses for hetritage managers, suitable for such training. It would be essential in this regard, the involvement of groups of cities, properties or other intermediary bodies.

4.5. Scientific Studies and Research Projects

4.5.1 - Is there adequate knowledge (scientific or traditional) about the values of the World Heritage property to support planning, management and decision-making to ensure that Outstanding Universal Value is maintained?

Knowledge about the values of the World Heritage property is sufficient for most key areas but there are gaps

4.5.2 - Is there a planned programme of research at the property which is directed towards management needs and / or improving understanding of Outstanding Universal Value?

There is a small amount of research, but it is not planned

4.5.3 - Are results from research programmes disseminated?

Research results are shared with local participants and some national agencies

4.5.4 - Please provide details (i.e. authors, title, and web link) of papers published about the World Heritage property since the last Periodic Report

4.5.5 - Comments, conclusions and / or recommendations related to scientific studies and research projects

There have been many articles and scientific literature about the Aqueduct of Segovia and the City (history, urban planning, land uses, traditions, etc.). It is impossible to address the question 4.5.4. There is no avalaible an inventory or either documentary database.

Section II-Old Town of Segovia and its Aqueduct

4.6. Education, Information and Awareness Building

4.6.1 - At how many locations is the World Heritage emblem displayed at the property?

In one location and easily visible to visitors

4.6.2 - Please rate the awareness and understanding of the existence and justification for inscription of the World Heritage property amongst the following groups

Local communities / residents	Excellent
Local / Municipal authorities within or adjacent to the property	Excellent
Local Indigenous peoples	Not applicable
Local landowners	Excellent
Visitors	Excellent
Tourism industry	Excellent
Local businesses and industries	Excellent

4.6.3 - Is there a planned education and awareness programme linked to the values and management of the World Heritage property?

There is **no education and awareness programme**, despite an identified need

4.6.4 - What role, if any, has designation as a World Heritage property played with respect to education, information and awareness building activities?

World Heritage status has influenced education, information and awareness building activities, **but it could be improved**

4.6.5 - How well is the information on Outstanding Universal Value of the property presented and interpreted?

The Outstanding Universal Value of the property is **not adequately** presented and interpreted

4.6.6 - Please rate the adequacy for education, information and awareness building of the following visitor facilities and services at the World Heritage property

Visitor centre	Excellent
Site museum	Not provided but needed
Information booths	Not provided but needed
Guided tours	Excellent
Trails / routes	Excellent
Information materials	Excellent
Transportation facilities	Adequate
Other	Not needed

4.6.7 - Comments, conclusions and / or recommendations related to education, information and awareness building

4.7. Visitor Management

4.7.1 - Please provide the trend in annual visitation for the last five years

Last year	Minor Increase
Two years ago	Decreasing
Three years ago	Minor Increase

data on visitor statistics?			
Entry tickets and registries			
Accommodation establishments			
Transportation services			
Tourism industry			
Visitor surveys			

4.7.2 - What information sources are used to collect trend

Minor Increase

Minor Increase

4.7.3 - Visitor management documents

Comment

Four years ago

Five years ago

A visitor management system has been developed by the city for some years, although there is not a document of management plan

4.7.4 - Is there an appropriate visitor use management plan (e.g. specific plan) for the World Heritage property which ensures that its Outstanding Universal Value is maintained?

Visitor use of the World Heritage property is managed but **improvements could be made**

4.7.5 - Does the tourism industry contribute to improving visitor experiences and maintaining the values of the World Heritage property?

There is **limited co-operation** between those responsible for the World Heritage property and the tourism industry to present the Outstanding Universal Value and increase appreciation

4.7.6 - If fees (i.e. entry charges, permits) are collected, do they contribute to the management of the World Heritage property?

No fees are collected

4.7.7 - Comments, conclusions and / or recommendations related to visitor use of the World Heritage property

4.8. Monitoring

4.8.1 - Is there a monitoring programme at the property which is directed towards management needs and / or improving understanding of Outstanding Universal Value?

There is **no monitoring** taking place in the World Heritage property or buffer zone despite an identified need

4.8.2 - Are key indicators for measuring the state of conservation used to monitor how the Outstanding Universal Value of the property is maintained?

Information on the values of the World Heritage property is sufficient to define key indicators, **but this has not been done**

4.8.3 - Please rate the level of involvement in monitoring of the following groups

World Heritage managers / coordinators and staff	Poor
Local / Municipal authorities	Poor
Local communities	Non-existent
Researchers	Poor

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NGOs	Non-existent
Industry	Non-existent
Local indigenous peoples	Not applicable

4.8.4 - Has the State Party implemented relevant recommendations arising from the World Heritage Committee?

Implementation is underway

- 4.8.5 Please provide comments relevant to the implementation of recommendations from the World Heritage Committee
- 4.8.6 Comments, conclusions and / or recommendations related to monitoring
- 4.9. Identification of Priority Management Needs
- 4.9.1 Please select the top 6 managements needs for the property (if more than 6 are listed below)

Please refer to question 5.2

5. Summary and Conclusions

5.1. Summary - Factors affecting the Property

5.1.1 - Summary - Factors affecting the Property

	cummary ractors anothing and reports						
		World Heritage criteria and attributes affected	Actions	Monitoring	Timeframe	Lead agency (and others involved)	More info / comment
3.2	Transportation	Infrastructure			•		
3.2.4	Effects arising from use of transportation infrastructure	(i), (iii) & (iv). Affects to: Integrity of the monuments (for contamination): "stone"s evil" General characteristics of the environment of historic neighborhoods and areas. Urban safety and inhabitant"s quality of life Public space invasion	Pedestrianization historical areas Promotion of public transport Public car parks	Currently unmonitored. Intended for the Management Plan	2016-2017	Site manager (Municipality of Segovia)	In progress: the infraestructures proyects and the pedestrianization of walled town through PEAHIS
3.3	Services Infras	tructures					
3.3.5	Major linear utilities	(iii) y (iv). Affects to: General Urban Scene, image of the city, architectural façades Public spaces	Applying economic backgrounds Agreements with utility companies and land and building owners Works for the burial of lines	Currently unmonitored. Intended for the Management Plan	2016-2017 administrative procedures 2018- 2020 works	Site manager (Municipality of Segovia)	In progress: normative regulation for implementation
3.5	Biological reso	urce use/modification					
3.5.3	Land conversion	(iii) & (iv) Affects to: Integrity of landscape. General characteristics of the environment of historic areas. Inhabitant"s quality of life Public space (free of building)	Leisure public orchards. Treatment of open spaces. Land custody (agreements between owners, stakeholders and volunteers with the public administration)	Currently unmonitored. Intended for the Management Plan	2018	Site manager (Municipality of Segovia)	In progress: Leisure public orchards.
3.7	Local condition	s affecting physical fal	bric		•		
3.7.8	Micro- organisms	(iii) & (iv). Affects to: Integrity of the monuments: called "stone"s evil" General characteristics of the environment. Image of city	Physical and chemical treatments of the evil of stone monuments and affected elements. Monitoring and assessment of response.	Currently unmonitored. Intended for the Management Plan	2018-2022	Site manager (Municipality of Segovia)	In progress: Some treatment and monitoring in the aqueduct and the city wall
3.11	Sudden ecological or geological events						
3.11.4	Avalanche/ landslide	(i), (iii) & (iv). Affects to: Integrity of the monuments. General characteristics of the environment of historic areas. Urban safety	Need for monitoring of cracks, movements and displacements of the cliff. Treatments for suppression of imminent danger Routine maintenance work	Currently unmonitored. Intended for the Management Plan	2020	Site manager (Municipality of Segovia)	Every year control works and repair problems due to gravity of rock acatilados are made
3.11.5	Erosion and siltation/ deposition	(i), (iii) & (iv). Affects to: Integrity of the monuments. General characteristics of the environment of historic areas. Urban safety	Need for monitoring of cracks, movements and displacements of the cliff. Treatments for suppression of imminent danger Routine maintenance work	Currently unmonitored. Intended for the Management Plan	2020	Site manager (Municipality of Segovia)	Every year control works and repair problems due to gravity of rock acatilados are made

5.2. Summary - Management Needs

5.2.2 - Summary - Management Needs

4.1 Bo	4.1 Boundaries and Buffer Zones					
Actions Timefra			Timeframe	Lead agency (and others involved) More info / commer	More info / comment	
4.1.2	Boundaries could be improved	We've noticed some minor errors in the delimitation of the property so that a modification of the definition will be proposed. In any case, the new limits are always inside the buffer zone pending.	2016	Site Manager (Municipality of Segovia)	In progress, we expect to have the approval next year.	

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4.3 Man	4.3 Management System / Management Plan					
	management system / plan is currently in place	The roadmap passes through the implementation of PEAHIS (normative tool). Afterwards, the Site Management Plan should be approved (including management authority, monitoring and the cycle of project, interventions and review from Operat Guidelines)	2016-2017	Segovia) in cooperation with Regional Authority (Comunidad Autónoma de Castilla y León)	In progress, the Regional Authority has made the Director Plan of Aqueduct as a part of the monument"s management. We expect to begin the hole Management Plan next year.	

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5.3. Conclusions on the State of Conservation of the Property

5.3.1 - Current state of Authenticity

The authenticity of the World Heritage property has been **preserved**

5.3.2 - Current state of Integrity

The integrity of the World Heritage property is intact

5.3.3 - Current state of the World Heritage property's Outstanding Universal Value

The World Heritage property's Outstanding Universal Value has been **maintained**.

5.3.4 - Current state of the property's other values

Other important cultural and / or natural values and the state of conservation of the World Heritage property are **predominantly intact**

5.4. Additional comments on the State of Conservation of the Property

5.4.1 - Comments

6. World Heritage Status and Conclusions on Periodic Reporting Exercise

6.1 - Please rate the impacts of World Heritage status of the property in relation to the following areas

Conservation	Very positive
Research and monitoring	No impact
Management effectiveness	Positive
Quality of life for local communities and indigenous peoples	Very positive
Recognition	Positive
Education	Positive
Infrastructure development	Positive
Funding for the property	Positive
International cooperation	Positive
Political support for conservation	Positive
Legal / Policy framework	Positive
Lobbying	Positive
Institutional coordination	Positive
Security	Positive
Other (please specify)	Not applicable

6.2 - Comments, conclusions and / or recommendations related to World Heritage status

6.3 - Entities involved in the preparation of this Section of the Periodic Report

Governmental institution responsible for the property	
Site Manager/Coordinator/World Heritage	e property staff
Staff from other World Heritage propertie	es

6.4 - Was the Periodic Reporting questionnaire easy to use and clearly understandable?

yes

6.5 - Please provide suggestions for improvement of the Periodic Reporting questionnaire

The button "save" should be on every question and not at the end of each page. We have had some difficulties with software application that has not been as nimble than expected (although the attention given by the WHC has been excellent). Text boxes of 500 characters were, sometimes, too short. There are some environmental aspects that has to be considered in line with Historic Urban Landscape Recomm., (not only cultural heritage questions nor economic ones but social and environmental ones.

6.6 - Please rate the level of support for completing the Periodic Report questionnaire from the following entities

UNESCO	Very good
State Party Representative	Very good
Advisory Body	Very poor

6.7 - How accessible was the information required to complete the Periodic Report?

All required information was accessible

6.8 - The Periodic Reporting process has improved the understanding of the following

The concept of Outstanding Universal Value
The property's Outstanding Universal Value
The concept of Integrity and / or Authenticity
The property's Integrity and / or Authenticity
Managing the property to maintain the Outstanding Universal Value
Monitoring and reporting
Management effectiveness

6.9 - Please rate the follow-up to conclusions and recommendations from previous Periodic Reporting exercise by the following entities

UNESCO	Satisfactory
State Party	Excellent
Site Managers	Satisfactory
Advisory Bodies	None

6.10 - Summary of actions that will require formal consideration by the World Heritage Committee

Statement of Outstanding Universal Value / Statement of Significance

Reason for update: Approved in Decision 38 COM.8E (2014).

Geographic Information Table

Reason for update: The site has no buffer zone. We are in the process of creating a buffer zone. Following its approval it will be necessary to profile the property delimitation in order to correct some detected errors.

6.11 - Comments, conclusions and / or recommendations related to the Assessment of the Periodic Reporting exercise