

## 1. World Heritage Property Data

### 1.1 - Name of World Heritage Property

Genoa: *Le Strade Nuove* and the system of the *Palazzi dei Rolli*

### 1.2 - World Heritage Property Details

#### State(s) Party(ies)

- Italy

#### Type of Property

cultural

#### Identification Number

1211

#### Year of inscription on the World Heritage List

2006


### 1.3 - Geographic Information Table

Name	Coordinates (latitude/longitude)	Property (ha)	Buffer zone (ha)	Total (ha)	Inscription year
Genoa: and the system of the	44.412 / 8.931	15.777	113	128.777	2006
<b>Total (ha)</b>		<b>15.777</b>	<b>113</b>	<b>128.777</b>	

#### Comment

The buffer zone number is not correct. At inscription stage the core area was wrongly included in the buffer zone, therefore, the total area should have had to be 113 ha and the buffer zone 97.23 ha. New more accurate measurements have shown small changes: 15.7741122 ha is the core area, 98.7259795 ha the buffer zone and 114.5000917 ha the total area.

### 1.4 - Map(s)

Title	Date	Link to source
Genoa: Le Strade Nuove and the system of the Palazzi dei Rolli - map of inscribed property	16/07/2006	

### 1.5 - Governmental Institution Responsible for the Property

- Adele Cesi  
Ministero per i Beni e le Attività Culturali  
Funzionario  
Ufficio Patrimonio Mondiale UNESCO, Segretariato Generale - Servizio 1

#### Comment

Ministero dei Beni e delle Attività Culturali e del Turismo  
Francesca Riccio Funzionario Ufficio Patrimonio Mondiale UNESCO, Segretariato Generale - Servizio 1 Via del Collegio Romano, 27 00186 Roma Italy Telephone: +39 06 67232140 Fax: +39 06 67232105 Email: francesca.riccio@beniculturali.it

### 1.6 - Property Manager / Coordinator, Local Institution / Agency

- Pietro Da Passano  
Palazzo Ducale of Genoa - Fondazione per la Cultura  
Direttore

### 1.7 - Web Address of the Property (if existing)

### 1.8 - Other designations / Conventions under which the property is protected (if applicable)

## 2. Statement of Outstanding Universal Value

### 2.1 - Statement of Outstanding Universal Value / Statement of Significance

#### Comment

The Statement of Outstanding Universal Value has been revised in compliance with the new format, based on the Decision 34 COM 10B.3 of the World Heritage Committee in 2007. It is currently subject to the new format, based on the Decision 34 COM 10B.3 of the World Heritage Committee in 2007. It is currently subject to the evaluation of Advisory Bodies

### 2.2 - The criteria (2005 revised version) under which the property was inscribed

(ii)(iv)

### 2.3 - Attributes expressing the Outstanding Universal Value per criterion

### 2.4 - If needed, please provide details of why the Statement of Outstanding Universal Value should be revised

The Statement of Outstanding Universal Value has been revised in compliance with the new format, based on the Decision 34 COM 10B.3 of the World Heritage Committee in 2007. It is currently subject to the evaluation of Advisory Bodies

### 2.5 - Comments, conclusions and / or recommendations related to Statement of Outstanding Universal Value

## 3. Factors Affecting the Property

### 3.14. Other factor(s)

#### 3.14.1 - Other factor(s)

### 3.15. Factors Summary Table

#### 3.15.1 - Factors summary table

	Name	Impact	Origin
<b>3.1</b>	<b>Buildings and Development</b>		
3.1.2	Commercial development		
3.1.5	Interpretative and visitation facilities		
<b>3.7</b>	<b>Local conditions affecting physical fabric</b>		
3.7.2	Relative humidity		
3.7.6	Water (rain/water table)		
<b>3.8</b>	<b>Social/cultural uses of heritage</b>		
3.8.1	Ritual / spiritual / religious and associative uses		
3.8.2	Society's valuing of heritage		
3.8.5	Identity, social cohesion, changes in local population and community		
3.8.6	Impacts of tourism / visitor / recreation		
<b>3.9</b>	<b>Other human activities</b>		
3.9.2	Deliberate destruction of heritage		
<b>3.10</b>	<b>Climate change and severe weather events</b>		
3.10.2	Flooding		
<b>3.13</b>	<b>Management and institutional factors</b>		
3.13.1	Low impact research / monitoring activities		
<b>Legend</b>	Current	Potential	Negative
	Positive	Inside	Outside

### 3.16. Assessment of current negative factors

#### 3.16.1 - Assessment of current negative factors

	Spatial scale	Temporal scale	Impact	Management response	Trend	
<b>3.1</b>	<b>Buildings and Development</b>					
<b>3.1.2</b>	<b>Commercial development</b>	localised	frequent	minor	medium capacity	static
<b>3.9</b>	<b>Other human activities</b>					
<b>3.9.2</b>	<b>Deliberate destruction of heritage</b>	restricted	intermittent or sporadic	minor	medium capacity	static

### 3.17. Comments, conclusions and / or recommendations related to factors affecting the property

#### 3.17.1 - Comments

Point 3.9.2 - Deliberate destruction of heritage - it is caused in few graffiti

## 4. Protection, Management and Monitoring of the Property

### 4.1. Boundaries and Buffer Zones

#### 4.1.1 - Buffer zone status

There is a buffer zone

#### 4.1.2 - Are the boundaries of the World Heritage property adequate to maintain the property's Outstanding Universal Value?

The boundaries of the World Heritage property are **adequate** to maintain the property's Outstanding Universal Value

#### 4.1.3 - Are the buffer zone(s) of the World Heritage property adequate to maintain the property's Outstanding Universal Value?

The buffer zones of the World Heritage property are **adequate** to maintain the property's Outstanding Universal Value

#### 4.1.4 - Are the boundaries of the World Heritage property known?

The boundaries of the World Heritage property are known by both the management authority and local residents / communities / landowners.

#### 4.1.5 - Are the buffer zones of the World Heritage property known?

The buffer zones of the World Heritage property are known by the management authority but are **not known by local residents / communities/landowners**.

#### 4.1.6 - Comments, conclusions and / or recommendations related to boundaries and buffer zones of the World Heritage property

### 4.2. Protective Measures

#### 4.2.1 - Protective designation (legal, regulatory, contractual, planning, institutional and / or traditional)

Some of the properties are privately owned, some in public ownership, and others are in mixed ownership. The owners have established the Association of Palazzi dei Rolli, which has been confirmed by a protocol of Agreement and approved by the City Council Resolution in 2002. The purpose is to promote the enhancement and management of the palaces. All palaces included in the nomination are protected under the Italian law on the conservation of cultural heritage (decree no. 42 of 22 January 2004).

#### Comment

The inscribed site is within the perimeteral area of the historical city centre which is entirely within the buffer zone.

This area is defined as a conservation area with appropriate regulations in the Urban Master Plan, and the city has adopted a Conservation Management Plan for it. All the palaces are protected under the Italian law on the conservation of cultural heritage (decree no.42 of 22 January 2004) interventions on the site must be authorized by the relevant Soprintenza.

#### 4.2.2 - Is the legal framework (i.e. legislation and / or regulation) adequate for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

The legal framework for the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the World Heritage property provides an **adequate or better basis** for effective management and protection

#### 4.2.3 - Is the legal framework (i.e. legislation and / or regulation) adequate in the buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

An adequate legal framework for the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the World Heritage property exists but there are **some deficiencies in implementation**

#### 4.2.4 - Is the legal framework (i.e. legislation and / or regulation) adequate in the area surrounding the World Heritage property and buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

An **adequate** legal framework exists for the area surrounding the World Heritage property and the buffer zone, but **there are some deficiencies in its implementation** which undermine the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the property

#### 4.2.5 - Can the legislative framework (i.e. legislation and / or regulation) be enforced?

There is **acceptable** capacity / resources to enforce legislation and / or regulation in the World Heritage property but some deficiencies remain

#### 4.2.6 - Comments, conclusions and / or recommendations related to protective measures

### 4.3. Management System / Management Plan

#### 4.3.1 - Management System

The principal management instrument is the revised Urban Master Plan, approved by Regional Council Decree no. 44 of 10 March 2000. The palaces of Rolli are classified either as category A (major importance) or category B (typical with significant characteristics). The master plan is implemented through an Operational Plan, which is continually updated and redefined in the light of events that occur. An Urban Traffic Plan for the central area of the city of Genoa was adopted in 2000-01.

There is a management plan for the nominated properties, which is operated by a working group including representatives of the Genoa City Council, Soprintendenza for Architectural Heritage and the Ligurian Countryside of the Ministry of Cultural Heritage, and formalised by a protocol of 22 January 2004.

**Comment**

The structure is directed by a Steering Committee made up of representatives of the bodies which have signed the Protocol itself (the City Council, the Direzione Cultural Heritage and Activities of the Region Liguria, the Soprintendenza for Architectural Heritage and the Ligurian Countryside, the Liguria Region, the Genoa Province, the University of Genoa, the Chamber of Commerce of Genoa and Palazzo Ducale Fondazione), with political functions of defining strategies, approaches and priorities.

**4.3.2 - Management Documents**

**4.3.3 - How well do the various levels of administration (i.e. national / federal; regional / provincial / state; local / municipal etc.) coordinate in the management of the World Heritage Property ?**

There is coordination between the range of administrative bodies / levels involved in the management of the property **but it could be improved**

**4.3.4 - Is the management system / plan adequate to maintain the property's Outstanding Universal Value ?**

The management system/plan is only **partially adequate** to maintain the property's Outstanding Universal Value

**4.3.5 - Is the management system being implemented?**

The management system is **only partially** being implemented

**4.3.6 - Is there an annual work / action plan and is it being implemented?**

An annual work / action plan exists and **many activities** are being implemented

**4.3.7 - Please rate the cooperation / relationship with World Heritage property managers / coordinators / staff of the following**

Local communities / residents	Fair
Local / Municipal authorities	Good
Indigenous peoples	Not applicable
Landowners	Fair
Visitors	Fair
Researchers	Fair
Tourism industry	Fair
Industry	Poor

**4.3.8 - If present, do local communities resident in or near the World Heritage property and / or buffer zone have input in management decisions that maintain the Outstanding Universal Value?**

Local communities have **some input** into discussions relating to management but no direct role in management

**4.3.9 - If present, do indigenous peoples resident in or regularly using the World Heritage property and / or buffer zone have input in management decisions that maintain the Outstanding Universal Value?**

**No indigenous peoples** are resident in or regularly using the World Heritage property and / or buffer zone

**4.3.10 - Is there cooperation with industry (i.e. forestry, mining, agriculture, etc.) regarding the management of**

**the World Heritage property, buffer zone and / or area surrounding the World Heritage property and buffer zone?**

There is contact but only **some cooperation** with industry regarding the management of the World Heritage property, buffer zone and / or area surrounding the World Heritage property and buffer zone

**4.3.11 - Comments, conclusions and / or recommendations related to human resources, expertise and training**

Point 4.3.7 cooperation and relationship with the tourism industry (cruise and tour operators) is improving with some difficulties

**4.3.12 - Please report any significant changes in the legal status and / or contractual / traditional protective measures and management arrangements for the World Heritage property since inscription or the last Periodic report**

**4.4. Financial and Human Resources**

**4.4.1 - Costs related to conservation, based on the average of last five years (relative percentage of the funding sources)**

Multilateral funding (GEF, World Bank, etc)	0%
International donations (NGO's, foundations, etc)	0%
Governmental (National / Federal)	30%
Governmental (Regional / Provincial / State)	10%
Governmental (Local / Municipal)	40%
In country donations (NGO's, foundations, etc)	0%
Individual visitor charges (e.g. entry, parking, camping fees, etc.)	5%
Commercial operator payments (e.g. filming permit, concessions, etc.)	5%
Other grants	10%

**4.4.2 - International Assistance received from the World Heritage Fund (USD)**

**Comment**

No assistance

**4.4.3 - Is the current budget sufficient to manage the World Heritage property effectively?**

The available budget is **acceptable** but could be further improved to fully meet the management needs

**4.4.4 - Are the existing sources of funding secure and likely to remain so?**

Existing sources of funding are **not secure**

**4.4.5 - Does the World Heritage property provide economic benefits to local communities (e.g. income, employment)?**

There is **some flow** of economic benefits to local communities

**4.4.6 - Are available resources such as equipment, facilities and infrastructure sufficient to meet management needs?**

There are **some adequate** equipment and facilities, but deficiencies in at least one key area **constrain** management at the World Heritage property

**4.4.7 - Are resources such as equipment, facilities and infrastructure adequately maintained?**

There is **basic** maintenance of equipment and facilities

**4.4.8 - Comments, conclusion, and / or recommendations related to finance and infrastructure**

**4.4.9 - Distribution of employees involved in managing the World Heritage property (% of total)**

Full-time	70%
Part-time	30%

**4.4.10 - Distribution of employees involved in managing the World Heritage property (% of total)**

Permanent	80%
Seasonal	20%

**4.4.11 - Distribution of employees involved in managing the World Heritage property (% of total)**

Paid	90%
Volunteer	10%

**4.4.12 - Are available human resources adequate to manage the World Heritage property?**

A range of human resources exist, but these are **below optimum** to manage the World Heritage Property.

**4.4.13 - Considering the management needs of the World Heritage property, please rate the availability of professionals in the following disciplines**

Research and monitoring	Fair
Promotion	Fair
Community outreach	Non-existent
Interpretation	Poor
Education	Good
Visitor management	Fair
Conservation	Good
Administration	Fair
Risk preparedness	Fair
Tourism	Fair
Enforcement (custodians, police)	Fair

**4.4.14 - Please rate the availability of training opportunities for the management of the World Heritage property in the following disciplines**

Research and monitoring	High
Promotion	Medium
Community outreach	Low
Interpretation	Low
Education	Medium
Visitor management	Low
Conservation	High
Administration	High
Risk preparedness	Low
Tourism	Low
Enforcement (custodians, police)	Low

**4.4.15 - Do the management and conservation programmes at the World Heritage property help develop local expertise?**

A capacity development plan or programme is in place and **partially implemented**; some technical skills are being transferred to those managing the property locally **but most of the technical work is carried out by external staff**

**4.4.16 - Comments, conclusions and / or recommendations related to human resources, expertise and training**

**4.5. Scientific Studies and Research Projects**

**4.5.1 - Is there adequate knowledge (scientific or traditional) about the values of the World Heritage property to support planning, management and decision-making to ensure that Outstanding Universal Value is maintained?**

Knowledge about the values of the World Heritage property is **sufficient** for most key areas **but there are gaps**

**4.5.2 - Is there a planned programme of research at the property which is directed towards management needs and / or improving understanding of Outstanding Universal Value?**

There is **considerable** research but it is **not directed** towards management needs and / or improving understanding of Outstanding Universal Value

**4.5.3 - Are results from research programmes disseminated?**

Research results are **shared with local participants and some national agencies**

**4.5.4 - Please provide details (i.e. authors, title, and web link) of papers published about the World Heritage property since the last Periodic Report**

1. Genova Palazzo Tobia Pallavicino - ISBN: 978-886373-254-2  
2. Genova, le Strade Nuove e il Sistema dei Palazzi dei Rolli I tesori d'Italia e l'Unesco  
3. La misura della bellezza I 42 Palazzi dei rolli Isabella Croce con disegni di Guido Zibordi Marchesi

**4.5.5 - Comments, conclusions and / or recommendations related to scientific studies and research projects**

**4.6. Education, Information and Awareness Building**

**4.6.1 - At how many locations is the World Heritage emblem displayed at the property?**

In many locations, but **not easily visible** to visitors

**4.6.2 - Please rate the awareness and understanding of the existence and justification for inscription of the World Heritage property amongst the following groups**

Local communities / residents	Average
Local / Municipal authorities within or adjacent to the property	Average
Local Indigenous peoples	Not applicable
Local landowners	Excellent

Visitors	Average
Tourism industry	Average
Local businesses and industries	Poor

**4.6.3 - Is there a planned education and awareness programme linked to the values and management of the World Heritage property?**

There is a planned education and awareness programme but it only **partly meets the needs** and could be improved

**4.6.4 - What role, if any, has designation as a World Heritage property played with respect to education, information and awareness building activities?**

World Heritage status has influenced education, information and awareness building activities, **but it could be improved**

**4.6.5 - How well is the information on Outstanding Universal Value of the property presented and interpreted?**

The Outstanding Universal Value of the property is adequately presented and interpreted **but improvements could be made**

**4.6.6 - Please rate the adequacy for education, information and awareness building of the following visitor facilities and services at the World Heritage property**

Visitor centre	Adequate
Site museum	Not needed
Information booths	Adequate
Guided tours	Adequate
Trails / routes	Adequate
Information materials	Adequate
Transportation facilities	Not needed
Other	Adequate

**4.6.7 - Comments, conclusions and / or recommendations related to education, information and awareness building**

**4.7. Visitor Management**

**4.7.1 - Please provide the trend in annual visitation for the last five years**

Last year	Decreasing
Two years ago	Major Increase (100%+)
Three years ago	Static
Four years ago	Static
Five years ago	Minor Increase

**4.7.2 - What information sources are used to collect trend data on visitor statistics?**

Entry tickets and registries
Accommodation establishments
Tourism industry
Visitor surveys

**4.7.3 - Visitor management documents**

**4.7.4 - Is there an appropriate visitor use management plan (e.g. specific plan) for the World Heritage property**

**which ensures that its Outstanding Universal Value is maintained?**

Visitor use of the World Heritage property is managed but **improvements could be made**

**4.7.5 - Does the tourism industry contribute to improving visitor experiences and maintaining the values of the World Heritage property?**

There is **limited co-operation** between those responsible for the World Heritage property and the tourism industry to present the Outstanding Universal Value and increase appreciation

**4.7.6 - If fees (i.e. entry charges, permits) are collected, do they contribute to the management of the World Heritage property?**

The fee is collected, and makes **some contribution** to the management of the World Heritage property

**4.7.7 - Comments, conclusions and / or recommendations related to visitor use of the World Heritage property**

**4.8. Monitoring**

**4.8.1 - Is there a monitoring programme at the property which is directed towards management needs and / or improving understanding of Outstanding Universal Value?**

There is considerable monitoring but it is **not directed towards management needs** and / or improving understanding of Outstanding Universal Value

**4.8.2 - Are key indicators for measuring the state of conservation used to monitor how the Outstanding Universal Value of the property is maintained?**

Information on the values of the World Heritage property is sufficient and key indicators have been defined but **monitoring the status of indicators could be improved**

**4.8.3 - Please rate the level of involvement in monitoring of the following groups**

World Heritage managers / coordinators and staff	Average
Local / Municipal authorities	Average
Local communities	Poor
Researchers	Poor
NGOs	Non-existent
Industry	Non-existent
Local indigenous peoples	Not applicable

**4.8.4 - Has the State Party implemented relevant recommendations arising from the World Heritage Committee?**

**No relevant** Committee recommendations to implement

4.8.5 - Please provide comments relevant to the implementation of recommendations from the World Heritage Committee

4.8.6 - Comments, conclusions and / or recommendations related to monitoring

#### 4.9. Identification of Priority Management Needs

4.9.1 - Please select the top 6 managements needs for the property (if more than 6 are listed below)

Please refer to question 5.2

## 5. Summary and Conclusions

### 5.1. Summary - Factors affecting the Property

#### 5.1.1 - Summary - Factors affecting the Property

	World Heritage criteria and attributes affected	Actions	Monitoring	Timeframe	Lead agency (and others involved)	More info / comment	
<b>3.1</b>	<b>Buildings and Development</b>						
<b>3.1.2</b>	<b>Commercial development</b>	(iv) to be an outstanding example of a type of building, architectural or technological ensemble or landscape which illustrates (a) significant stage(s) in human history;	Preserving the Botteghe Storiche (historic shops) with a register of the Botteghe Storiche	City council and Mibact	6 to 24 months	City Council and Mibact	The Botteghe Storiche are in buildings in the historic centre, in business for at least 70 yrs. Malls are opening close to the centre. Many Botteghe Storiche are closing. Mibact and Chamber of Commerce are creating a register of the Botteghe Storiche
<b>3.9</b>	<b>Other human activities</b>						
<b>3.9.2</b>	<b>Deliberate destruction of heritage</b>	(iv) to be an outstanding example of a type of building, architectural or technological ensemble or landscape which illustrates (a) significant stage(s) in human history;	Improve knowledge of the world heritage	City council, Mibact and University of Genoa	6 to 12 months	City Council, Mibact and University of Genoa	Some palaces are privately owned, others are public offices or institutions. The City Council is improving surveillance and knowledge of the property

## 5.2. Summary - Management Needs

### 5.2.2 - Summary - Management Needs

<b>4.1 Boundaries and Buffer Zones</b>						
		Actions	Timeframe	Lead agency (and others involved)	More info / comment	
<b>4.1.5</b>	<b>The buffer zones of the World Heritage property are not known by local residents / communities/landowners</b>	Improve knowledge with events and meetings	12 to 24 months	City council and "municipi"	The historical centre area is well known, local residents/communities and landowners should know is the world heritage buffer zone	
<b>4.4 Financial and Human Resources</b>						
<b>4.4.4</b>	<b>Existing sources of funding are not secure</b>	Improve fundraising	6 to 60 months	City Council, Chamber of Commerce	The current economic crisis is cutting funds to culture and maintenance of the heritage	



### 5.3. Conclusions on the State of Conservation of the Property

#### 5.3.1 - Current state of Authenticity

The authenticity of the World Heritage property has been **preserved**

#### 5.3.2 - Current state of Integrity

The integrity of the World Heritage property is **intact**

#### 5.3.3 - Current state of the World Heritage property's Outstanding Universal Value

The World Heritage property's Outstanding Universal Value has been **maintained**.

#### 5.3.4 - Current state of the property's other values

Other important cultural and / or natural values and the state of conservation of the World Heritage property are **predominantly intact**

### 5.4. Additional comments on the State of Conservation of the Property

#### 5.4.1 - Comments

### 6. World Heritage Status and Conclusions on Periodic Reporting Exercise

#### 6.1 - Please rate the impacts of World Heritage status of the property in relation to the following areas

Conservation	No impact
Research and monitoring	Positive
Management effectiveness	Positive
Quality of life for local communities and indigenous peoples	Positive
Recognition	Positive
Education	Positive
Infrastructure development	No impact
Funding for the property	No impact
International cooperation	No impact
Political support for conservation	Positive
Legal / Policy framework	Positive
Lobbying	No impact
Institutional coordination	Positive
Security	Positive
Other (please specify)	Positive

#### 6.2 - Comments, conclusions and / or recommendations related to World Heritage status

More multiple choice answer

#### 6.3 - Entities involved in the preparation of this Section of the Periodic Report

Governmental institution responsible for the property
Site Manager/Coordinator/World Heritage property staff
Non Governmental Organization
Local community
Others

#### 6.4 - Was the Periodic Reporting questionnaire easy to use and clearly understandable?

yes

#### 6.5 - Please provide suggestions for improvement of the Periodic Reporting questionnaire

#### 6.6 - Please rate the level of support for completing the Periodic Report questionnaire from the following entities

UNESCO	Fair
State Party Representative	Good
Advisory Body	Fair

#### 6.7 - How accessible was the information required to complete the Periodic Report?

Most of the required information was accessible

#### 6.8 - The Periodic Reporting process has improved the understanding of the following

The World Heritage Convention
The concept of Outstanding Universal Value
The property's Outstanding Universal Value
The concept of Integrity and / or Authenticity
The property's Integrity and / or Authenticity
Managing the property to maintain the Outstanding Universal Value
Monitoring and reporting
Management effectiveness

#### 6.9 - Please rate the follow-up to conclusions and recommendations from previous Periodic Reporting exercise by the following entities

UNESCO	Not Applicable
State Party	Not Applicable
Site Managers	Not Applicable
Advisory Bodies	Not Applicable

#### 6.10 - Summary of actions that will require formal consideration by the World Heritage Committee

##### • Statement of Outstanding Universal Value / Statement of Significance

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##### • Geographic Information Table

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**6.11 - Comments, conclusions and / or recommendations  
related to the Assessment of the Periodic Reporting  
exercise**

At question 6.6 we answer "fair" because we never ask any  
help to Unesco and Advisory Bodies