

## 1. World Heritage Property Data

### 1.1 - Name of World Heritage Property

Historic Centre (Old Town) of Tallinn

### 1.2 - World Heritage Property Details

#### State(s) Party(ies)

- Estonia

#### Type of Property

cultural

#### Identification Number

822bis



#### Year of inscription on the World Heritage List

1997

### 1.3 - Geographic Information Table

Name	Coordinates (longitude / latitude)	Property (ha)	Buffer zone (ha)	Total (ha)	Inscription year
Historic Centre (Old Town) of Tallinn	59.433 / 24.733	113	2253	2366	1997
<b>Total (ha)</b>		<b>113</b>	<b>2253</b>	<b>2366</b>	

### 1.4 - Map(s)

Title	Date	Link to source
Area proposed for extension of the core zone, scale 1:7800	25/02/2008	
Area of proposed core zone and proposed buffer zone, view corridors and view sectors, scale 1:50000	25/02/2008	

### 1.5 - Governmental Institution Responsible for the Property

- Liina Jänes  
Tallinn City Government  
Head Specialist, Cultural  
Tallinn City Government

#### Comment

Corrected information: Ministry of Culture of Republic of Estonia Liina Jänes Advisor (Cultural Heritage) Cultural Heritage Department Suur-Karja 23 15076 Tallinn Estonia Telephone: +372 628 2381 Fax: +372 628 2200 Email: liina.janes@kul.ee

### 1.6 - Property Manager / Coordinator, Local Institution / Agency

- Kais Matteus  
Tallinn Cultural Heritage Department  
Senior Specialist  
Heritage Protection Division

#### Comment

Tallinn Cultural Heritage Department Kais Matteus Deputy Head of Division Division of Heritage Protection and Milieu Areas Raekoja plats 12 10146 Tallinn Estonia Telephone: (+372) 645 7189 Email: kais.matteus@tallinnlv.ee

### 1.7 - Web Address of the Property (if existing)

- [View photos from OUR PLACE the World Heritage collection](#)
- [Digital Tallinn - city guide of the Capital of Estonia](#)
- [Tallinn \(Open Estonia Foundation\)](#)

## Comment

Site for tourists: <http://www.tourism.tallinn.ee/eng>

### 1.8 - Other designations / Conventions under which the property is protected (if applicable)

## 2. Statement of Outstanding Universal Value

### 2.1 - Statement of Outstanding Universal Value / Statement of Significance

#### Statement of Outstanding Universal Value

##### Brief synthesis

The Historic Centre (Old Town) of Tallinn is an exceptionally complete and well-preserved medieval northern European trading city on the coast of the Baltic Sea. The city developed as a significant centre of the Hanseatic League during the major period of activity of this great trading organization in the 13th-16th centuries.

The combination of the upper town on the high limestone hill and the lower town at its foot with many church spires forms an expressive skyline that is visible from a great distance both from land and sea.

The upper town (Toompea) with the castle and the cathedral has always been the administrative centre of the country, whereas the lower town preserves to a remarkable extent the medieval urban fabric of narrow winding streets, many of which retain their medieval names, and fine public and burgher buildings, including town wall, Town Hall, pharmacy, churches, monasteries, merchants' and craftsmen' guilds, and the domestic architecture of the merchants' houses, which have survived to a remarkable degree. The distribution of building plots survives virtually intact from the 13th-14th centuries.

The Outstanding Universal Value of the Historic Centre (Old Town) of Tallinn is demonstrated in its existence as an outstanding, exceptionally complete and well preserved example of a medieval northern European trading city that retains the salient features of this unique form of economic and social community to a remarkable degree.

**Criterion (ii):** The Historic Centre of Tallinn, among the most remote and powerful outposts of the colonizing activities of the Hanseatic League in the north-eastern part of Europe in the 13th-16th centuries, provided a crucible within which an international secular-ecclesiastical culture resulting from the interchange of Cistercians, Dominicans, the Teutonic Order and the traditions of the Hanseatic League, formed and was itself exported throughout northern Europe.

**Criterion (iv):** The town plan and the buildings within it constitute a remarkable reflection of the coexistence of the seat of feudal overlords and a Hanseatic trading centre within the shelter of a common system of walls and fortifications.

#### Integrity

The boundaries of the inscribed World Heritage property and its buffer zone were modified in 2008 in order to bring the boundaries of the inscribed property in conformity with the boundaries of the Tallinn Old Town Conservation Area, recognized as a national monument in Estonia. The historic centre of Tallinn World Heritage property (thus increased from 60 ha. to 113 ha.) now encompasses the upper town (Toompea), the lower town inside the medieval walls, as well as the 17th century historic fortifications surrounding the entire Old Town, and a range of primarily 19th century structures, streetscapes and views, which today form a green area around the medieval city. This modification has ensured inclusion of all primary elements contributing to the outstanding universal

value of the property, and strongly enhanced its completeness and integrity.

The buffer zone, increased from 370 ha to 2253 ha, also in 2008, now protects the immediate setting of the inscribed property in a much more complete fashion. Extended to the sea to include views from Viimsi and Kopli peninsulas, the buffer zone now includes 9 view sectors and 5 view corridors.

To date, Tallinn has maintained its characteristic skyline visible from both the sea and the land. The characteristic skyline however could be vulnerable because of planned high rise development outside the buffer zone.

### Authenticity

The site preserves to a remarkable extent the medieval urban structure of building plots, streets and squares, set out in the 13th century, as well as medieval urban fabric. The radial street network is well endowed with buildings from the 14th-16th centuries. The town defences have been preserved over large sections at their original length and height, rising to over 15m in places.

In addition to architectural continuity, Old Town has retained its traditional use as a living city, hosting domestic, commercial and religious functions, and retaining the upper town as the administrative centre of the country. Nevertheless increasingly historic residential buildings are being refurbished for touristic or public use and thus subject to increased life safety and accessibility requirements.

The authentic setting of the inscribed World Heritage property includes some significant architecture from the late 19th century and early 20th century including theatres and schools as well as a number of exceptional wooden suburbs which form an integral part of the historic, urban fabric round Tallinn Old Town. Until recently the survival of the wooden quarters was threatened by unclear ownership in the years following independence and in a general indifference to the qualities they offered residents. This latter could be seen in a lack of maintenance, and inappropriate upgrading and repair approaches. Today however the situation is turned around and these wooden areas are much valued, and adequate measures are in place to maintain their authenticity.

### Protection and management requirements

The Tallinn Old Town conservation area established in 1966 by regulation Nr 360 of the Council of Ministers of the Estonian Socialist Soviet Republic (ESSR), and confirmed in 1996 by the Ministry of Culture of the Republic of Estonia, was the first conservation area established in the former USSR. It was intended to sustain the well-preserved physical substance and integrity of the entire property.

Several contemporary legislative and local government documents also complement the protection of the values of Tallinn Old Town and regulate its administration. These include the Statutes of the Heritage Conservation Area of Tallinn Old Town (Historic Centre) based upon the Heritage Conservation Act of 2002 (amended in 2011). These Statutes, fully applicable to the inscribed property following increase of the boundaries of the property in 2008 and its buffer zone, are focused on managing preservation, conservation, planning and building activities within the area and related supporting administrative arrangements. More specifically, the Statutes provide for maintaining the historic plot structure, building volume and density, historic structures and details of the World Heritage property.

The revised Heritage Conservation Act ensures that research and design permits and activity licensing provisions apply to all structures within the World Heritage property, not just listed monuments. These ensure that all necessary historical and archaeological research is conducted before any building activity is carried out in the inscribed property.

Responsibility for implementation of these regulations and statutes is shared between the National Heritage Board and the Tallinn City Government. Overall supervision is conducted by the National Heritage Board (state level), while the Tallinn Cultural Heritage Department (municipal level) is in charge of direct implementation of the statutes. Experts of the Heritage Conservation Advisory Panel provide consultation on specific questions and issues. Decisions concerning planning and building within the World Heritage property are made by consensus of the National Heritage Board and Tallinn City Government.

The Tallinn Old Town Management Committee has been established in 2010 to strengthen cooperation and co-ordination among responsible organizations, NGOs, local community and other stakeholders. It is also responsible for approving, enhancing and monitoring implementation of the comprehensive management plan of the property (scheduled to be finalized by December 2011). The latter plan will replace the "Development Plan of Tallinn Old Town" 2008-2013, enacted on 28 August 2008, and give prominence to protecting the Outstanding Universal Value of the property.

Existing management provisions are aided by municipal initiatives (appointment of a full time archaeologist the Cultural Heritage Department in 2010, to increase provisions for archaeological monitoring where new work is envisioned) and guidance obtained from important public forums (e.g., the May 2002 conference "Alternatives to Historical Reconstruction in UNESCO World Heritage Cities" whose concluding resolution provides a number of key principles guiding future development within the inscribed property).

Future management strategies should support efforts to strengthen provisions for sustaining authenticity and integrity. Management strategies must attempt to balance residential use with other private/public uses which may threaten the authenticity of the affected structures. The threat to integrity from high rise development outside of the buffer zone is partly addressed in the thematic plan "Framework for high-rise buildings in Tallinn" (adopted by Tallinn City Council in 2008), which contributes to the protection of the skyline, and associated view sectors and view corridors. However effective use of the Thematic Plan to fully preserve the visual integrity of the World Heritage property requires efforts to strengthen consensus among all concerned stakeholders about effective means for in situ implementation of the Plan in all identified view sectors.

### 2.2 - The criteria (2005 revised version) under which the property was inscribed

(ii)(iv)

### 2.3 - Attributes expressing the Outstanding Universal Value per criterion

1) rich layer of archaeological findings from the 800 years of town history as well as from the preceding 5,000 years of human settlement; 2) well-preserved multi-layered dwellings, public and sacred buildings with a strong medieval component; 3) medieval street network that has preserved its original structure; 4) mostly preserved circular town wall and earthworks turned into green areas; 5) traditional use as a living environment.

### 2.4 - If needed, please provide details of why the Statement of Outstanding Universal Value should be revised

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**2.5 - Comments, conclusions and / or recommendations  
related to Statement of Outstanding Universal Value**

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**3. Factors Affecting the Property**

**3.14. Other factor(s)**

**3.14.1 - Other factor(s)**

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## 3.15. Factors Summary Table

## 3.15.1 - Factors summary table

	Name	Impact						Origin	
3.1	Buildings and Development								
3.1.1	Housing								
3.1.2	Commercial development								
3.2	Transportation Infrastructure								
3.2.1	Ground transport infrastructure								
3.2.2	Air transport infrastructure								
3.2.4	Effects arising from use of transportation infrastructure								
3.4	Pollution								
3.4.4	Air pollution								
3.8	Social/cultural uses of heritage								
3.8.1	Ritual / spiritual / religious and associative uses								
3.8.2	Society's valuing of heritage								
3.8.5	Identity, social cohesion, changes in local population and community								
3.8.6	Impacts of tourism / visitor / recreation								
3.9	Other human activities								
3.9.2	Deliberate destruction of heritage								
3.11	Sudden ecological or geological events								
3.11.6	Fire (wildfires)								
3.13	Management and institutional factors								
3.13.1	Low impact research / monitoring activities								
3.13.3	Management activities								
Legend	Current	Potential	Negative	Positive	Inside	Outside			

## 3.16. Assessment of current negative factors

## 3.16.1 - Assessment of current negative factors

		Spatial scale	Temporal scale	Impact	Management response	Trend
3.1	Buildings and Development					
3.1.1	Housing	restricted	intermittent or sporadic	significant	medium capacity	static
3.2	Transportation Infrastructure					
3.2.2	Air transport infrastructure	localised	intermittent or sporadic	insignificant	medium capacity	increasing
3.2.4	Effects arising from use of transportation infrastructure	localised	intermittent or sporadic	minor	medium capacity	decreasing
3.8	Social/cultural uses of heritage					
3.8.5	Identity, social cohesion, changes in local population and community	localised	frequent	minor	low capacity	increasing
3.8.6	Impacts of tourism / visitor / recreation	localised	on-going	minor	medium capacity	increasing
3.9	Other human activities					
3.9.2	Deliberate destruction of heritage	restricted	one off or rare	insignificant	medium capacity	decreasing

### 3.17. Comments, conclusions and / or recommendations related to factors affecting the property

#### 3.17.1 - Comments

### 4. Protection, Management and Monitoring of the Property

#### 4.1. Boundaries and Buffer Zones

##### 4.1.1 - Buffer zone status

There is a buffer zone

##### 4.1.2 - Are the boundaries of the World Heritage property adequate to maintain the property's Outstanding Universal Value?

The boundaries of the World Heritage property are **adequate** to maintain the property's Outstanding Universal Value

##### 4.1.3 - Are the buffer zone(s) of the World Heritage property adequate to maintain the property's Outstanding Universal Value?

The buffer zones of the World Heritage property are **adequate** to maintain the property's Outstanding Universal Value

##### 4.1.4 - Are the boundaries of the World Heritage property known?

The boundaries of the World Heritage property are known by the management authority but **are not known by local residents / communities / landowners.**

##### 4.1.5 - Are the buffer zones of the World Heritage property known?

The buffer zones of the World Heritage property are known by the management authority but **are not known by local residents / communities/landowners.**

##### 4.1.6 - Comments, conclusions and / or recommendations related to boundaries and buffer zones of the World Heritage property

It is complicated to choose a suitable answer to previous questions. The property and its buffer zone are large and the boundaries are not clearly readable in the city. As a rule people are aware of the fact that the town is inscribed in the world heritage list, but the exact boundaries remain unclear. However people could describe approximate boundaries.

#### 4.2. Protective Measures

##### 4.2.1 - Protective designation (legal, regulatory, contractual, planning, institutional and / or traditional) Note WHC (July 2012): Please carefully review and update the information provided below.

#### Periodic Reporting Cycle 1 (2001-2006) Section 2

Source: [Periodic Reporting Cycle 1 \(2001-2006\)](#)

Submitted on Tuesday, October 25, 2005

##### • Question 6.02

Heritage Conservation Act, Statute of the Tallinn Old

Town Heritage Protection Area, Administrative Agreement between National Heritage Board and City of Tallinn.

#### Comment

The information is correct, but in addition to these documents Comprehensive Management Plan of Tallinn Old Town 2012-2021 is being finalized at the moment. If Comprehensive Management Plan will be approved, it obtains its legal force through being adopted by Tallinn City Council as a local government development document.

##### 4.2.2 - Is the legal framework (i.e. legislation and / or regulation) adequate for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

The legal framework for the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the World Heritage property provides **an adequate or better basis** for effective management and protection

##### 4.2.3 - Is the legal framework (i.e. legislation and / or regulation) adequate in the buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

An adequate legal framework for the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the World Heritage property exists but there are **some deficiencies in implementation**

##### 4.2.4 - Is the legal framework (i.e. legislation and / or regulation) adequate in the area surrounding the World Heritage property and buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

An **adequate** legal framework exists for the area surrounding the World Heritage property and the buffer zone, but **there are some deficiencies in its implementation** which undermine the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the property

##### 4.2.5 - Can the legislative framework (i.e. legislation and / or regulation) be enforced?

There is **acceptable** capacity / resources to enforce legislation and / or regulation in the World Heritage property but some deficiencies remain

##### 4.2.6 - Comments, conclusions and / or recommendations related to protective measures

#### 4.3. Management System / Management Plan

##### 4.3.1 - Management System

**Note WHC (July 2012) :** The WHC is well aware that a management plan is being finalized and will be soon approved by the authorities. WHC will very much appreciate it if you could provide its 2 paper and electronic copies to the WHC. The submission should be accompanied by a cover letter to DIR/WHC. Thank you for your cooperation.

Please carefully review and update the information provided below.

#### Periodic Reporting Cycle 1 (2001-2006) Section 2

## Periodic Report - Second Cycle

Source: [Periodic Reporting Cycle 1 \(2001-2006\)](#)

Submitted on Tuesday, October 25, 2005

- **Question 5.04** Plans in place to set up a "steering group:  
In the future yes, to work out the management plan for the Old Town.
- **Question 5.05**  
Overall management system of the site
  - Management by the State Party
  - Management under protective legislation
  - Management under contractual agreement between the State Party and a third party
  - Management under traditional protective measures or customary law

### Comment

In 2010, UNESCO Tallinn Old Town Management Committee was founded, with the purpose of improving cooperation between the various institutions, free associations, the local community and other interest groups involved in protecting Tallinn Old Town. The main aim of the committee is to act as a transparent and open forum for discussions on the preservation and development of the World Heritage Site of Tallinn. The committee is responsible for monitoring the implementation of the management plan.

### 4.3.2 - Management Documents

#### Comment

The two most important legal acts regulating the protection of Old Town are the Heritage Conservation Act and the Statutes of Tallinn Old Town. These documents focus on the preservation of the material environment. The Comprehensive Management Plan will concentrate also on the management of the living environment. When the Comprehensive Management Plan will be approved, it obtains its legal force through being adopted by Tallinn City Council as a local government development document.

### 4.3.3 - How well do the various levels of administration (i.e. national / federal; regional / provincial / state; local / municipal etc.) coordinate in the management of the World Heritage Property ?

There is coordination between the range of administrative bodies / levels involved in the management of the property but it could be improved

### 4.3.4 - Is the management system / plan adequate to maintain the property's Outstanding Universal Value ?

The management system / plan is **fully adequate** to maintain the property's Outstanding Universal Value

### 4.3.5 - Is the management system being implemented?

The management system is being **fully** implemented and monitored

### 4.3.6 - Is there an annual work / action plan and is it being implemented?

An annual work / action plan exists and **many activities** are being implemented

### 4.3.7 - Please rate the cooperation / relationship with World Heritage property managers / coordinators / staff of the following

Local communities / residents	Fair
Local / Municipal authorities	Fair

## Section II-Historic Centre (Old Town) of Tallinn

Indigenous peoples	Not applicable
Landowners	Fair
Visitors	Fair
Researchers	Fair
Tourism industry	Poor
Industry	Not applicable

### 4.3.8 - If present, do local communities resident in or near the World Heritage property and / or buffer zone have input in management decisions that maintain the Outstanding Universal Value?

Local communities have **some input** into discussions relating to management but no direct role in management

### 4.3.9 - If present, do indigenous peoples resident in or regularly using the World Heritage property and / or buffer zone have input in management decisions that maintain the Outstanding Universal Value?

**No indigenous peoples** are resident in or regularly using the World Heritage property and / or buffer zone

### 4.3.10 - Is there cooperation with industry (i.e. forestry, mining, agriculture, etc.) regarding the management of the World Heritage property, buffer zone and / or area surrounding the World Heritage property and buffer zone?

There is **little or no contact** with industry regarding the management of the World Heritage property, buffer zone and / or area surrounding the World Heritage property and buffer zone

### 4.3.11 - Comments, conclusions and / or recommendations related to human resources, expertise and training

There are no industries in the old town. Industries that are located outside the boundaries are not relevant and do not endanger the OUV.

### 4.3.12 - Please report any significant changes in the legal status and / or contractual / traditional protective measures and management arrangements for the World Heritage property since inscription or the last Periodic report

Tallinn City Government founded the UNESCO Tallinn Old Town Management Committee in 2010. In 2010 the Old Town Community was founded which unites residents and entrepreneurs of old town. In 2011 started the compilation of the Comprehensive Management Plan for the years 2013-2021. Heritage Conservation Act was amended in 2011. New measures guarantee that all restoration works within the boundaries are done by experienced and qualified specialists.

## 4.4. Financial and Human Resources

### 4.4.1 - Costs related to conservation, based on the average of last five years (relative percentage of the funding sources)

Multilateral funding (GEF, World Bank, etc)	10%
International donations (NGO's, foundations, etc)	0%
Governmental (National / Federal)	25%
Governmental (Regional / Provincial / State)	0%
Governmental (Local / Municipal)	25%
In country donations (NGO's, foundations, etc)	0%

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Individual visitor charges (e.g. entry, parking, camping fees, etc.)	0%
Commercial operator payments (e.g. filming permit, concessions, etc.)	0%
Other grants	40%

### 4.4.2 - International Assistance received from the World Heritage Fund (USD)

#### Comment

The site has not received International Assistance from the World Heritage Fund since the last periodic reporting.

### 4.4.3 - Is the current budget sufficient to manage the World Heritage property effectively?

The available budget is **acceptable** but could be further improved to fully meet the management needs

### 4.4.4 - Are the existing sources of funding secure and likely to remain so?

The existing sources of funding **are secure** in the medium-term and planning is underway to secure funding in the long-term

### 4.4.5 - Does the World Heritage property provide economic benefits to local communities (e.g. income, employment)?

**Potential** economic benefits are recognised and plans to realise these are being developed

### 4.4.6 - Are available resources such as equipment, facilities and infrastructure sufficient to meet management needs?

There are **adequate** equipment and facilities

### 4.4.7 - Are resources such as equipment, facilities and infrastructure adequately maintained?

Equipment and facilities are **well maintained**

### 4.4.8 - Comments, conclusion, and / or recommendations related to finance and infrastructure

It is not possible to calculate an adequate funding percentages, so the numbers provided are estimated. According to the law it is the owner or possessor of a monument who is responsible for keeping it in good repair. We gain information about the buildings that are owned by state and municipality, but we do not have the info about the costs related to conservation paid by private owners (other grants). By multilateral funding we mean mainly European Union Structural Assistance.

### 4.4.9 - Distribution of employees involved in managing the World Heritage property (% of total)

Full-time	90%
Part-time	10%

### 4.4.10 - Distribution of employees involved in managing the World Heritage property (% of total)

Permanent	100%
Seasonal	0%

### 4.4.11 - Distribution of employees involved in managing the World Heritage property (% of total)

Paid	100%
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## Section II-Historic Centre (Old Town) of Tallinn

Volunteer	0%
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### 4.4.12 - Are available human resources adequate to manage the World Heritage property?

A range of human resources exist, but these are **below optimum** to manage the World Heritage Property.

### 4.4.13 - Considering the management needs of the World Heritage property, please rate the availability of professionals in the following disciplines

Research and monitoring	Good
Promotion	Good
Community outreach	Poor
Interpretation	Poor
Education	Fair
Visitor management	Fair
Conservation	Good
Administration	Fair
Risk preparedness	Fair
Tourism	Good
Enforcement (custodians, police)	Fair

### 4.4.14 - Please rate the availability of training opportunities for the management of the World Heritage property in the following disciplines

Research and monitoring	High
Promotion	Medium
Community outreach	Low
Interpretation	Low
Education	High
Visitor management	Medium
Conservation	High
Administration	High
Risk preparedness	Medium
Tourism	Medium
Enforcement (custodians, police)	Medium

### 4.4.15 - Do the management and conservation programmes at the World Heritage property help develop local expertise?

A capacity development plan or programme is in place and **partially implemented**; some technical skills are being transferred to those managing the property locally **but most of the technical work is carried out by external staff**

### 4.4.16 - Comments, conclusions and / or recommendations related to human resources, expertise and training

Capacity development takes place continuously. Although usually on a project-base.

## 4.5. Scientific Studies and Research Projects

### 4.5.1 - Is there adequate knowledge (scientific or traditional) about the values of the World Heritage property to support planning, management and decision-making to ensure that Outstanding Universal Value is maintained?

Knowledge about the values of the World Heritage property is **sufficient**

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### 4.5.2 - Is there a planned programme of research at the property which is directed towards management needs and / or improving understanding of Outstanding Universal Value?

There is a **small amount** of research, but it is not planned

### 4.5.3 - Are results from research programmes disseminated?

Research results are **shared with local participants and some national agencies**

### 4.5.4 - Please provide details (i.e. authors, title, and web link) of papers published about the World Heritage property since the last Periodic Report

1. Annually issued Heritage Conservation Yearbooks (year 2013 it is going to be published also in english) that offer detailed overviews of the restoration works in old town 2. Tallinn Churches. History and Restoration 3. Plenty of articles about the archaeological excavations in the old town 4. History books by different publishers

### 4.5.5 - Comments, conclusions and / or recommendations related to scientific studies and research projects

Although there has been many important inventories (e.g. the inventory of painted beam ceilings), the scientific studies in general are incidental. The continuity and systemization are missing. We plan to strengthen the cooperation with the universities.

## 4.6. Education, Information and Awareness Building

### 4.6.1 - At how many locations is the World Heritage emblem displayed at the property?

In **many locations and easily visible** to visitors

### 4.6.2 - Please rate the awareness and understanding of the existence and justification for inscription of the World Heritage property amongst the following groups

Local communities / residents	Average
Local / Municipal authorities within or adjacent to the property	Excellent
Local Indigenous peoples	Not applicable
Local landowners	Average
Visitors	Average
Tourism industry	Excellent
Local businesses and industries	Average

### 4.6.3 - Is there a planned education and awareness programme linked to the values and management of the World Heritage property?

There is a **limited and ad hoc** education and awareness programme

### 4.6.4 - What role, if any, has designation as a World Heritage property played with respect to education, information and awareness building activities?

World Heritage status has influenced education, information and awareness building activities, **but it could be improved**

## Section II-Historic Centre (Old Town) of Tallinn

### 4.6.5 - How well is the information on Outstanding Universal Value of the property presented and interpreted?

The Outstanding Universal Value of the property is adequately presented and interpreted **but improvements could be made**

### 4.6.6 - Please rate the adequacy for education, information and awareness building of the following visitor facilities and services at the World Heritage property

Visitor centre	Excellent
Site museum	Excellent
Information booths	Adequate
Guided tours	Adequate
Trails / routes	Poor
Information materials	Excellent
Transportation facilities	Not needed
Other	Not needed

### 4.6.7 - Comments, conclusions and / or recommendations related to education, information and awareness building

There are plenty of museums in the old town that are aimed to introduce the history of the city, its development and values. For example Tallinn City Museum, Estonian History Museum, Kiek in de K  k & Bastion Passages etc. There are also several medieval churches and opened authentic interiors that present the values of old town. Therefore there is no need for an additional awareness centre.

## 4.7. Visitor Management

### 4.7.1 - Please provide the trend in annual visitation for the last five years

Last year	Minor Increase
Two years ago	Minor Increase
Three years ago	Minor Increase
Four years ago	Decreasing
Five years ago	Minor Increase

### 4.7.2 - What information sources are used to collect trend data on visitor statistics?

Entry tickets and registries
Accommodation establishments
Transportation services
Tourism industry
Visitor surveys

### 4.7.3 - Visitor management documents

#### Comment

The Estonian National Tourism Development Plan for years 2007-2013, and for years 2014-2020 which is in the compilation process at the moment. The latter focuses on the main regions in Estonia and largely on Tallinn and on the old town which is the main tourist destination in Estonia. Also Tallinn Old Town Comprehensive Management Plan is disserting tourism. However there is no separate visitor management plan for the old town.

### 4.7.4 - Is there an appropriate visitor use management plan (e.g. specific plan) for the World Heritage property

which ensures that its Outstanding Universal Value is maintained?

There is **some management** of the visitor use of the World Heritage property

**4.7.5 - Does the tourism industry contribute to improving visitor experiences and maintaining the values of the World Heritage property?**

There is contact between those responsible for the World Heritage property and the tourism industry but this is largely confined to administrative or regulatory matters

**4.7.6 - If fees (i.e. entry charges, permits) are collected, do they contribute to the management of the World Heritage property?**

**No fees are collected**

**4.7.7 - Comments, conclusions and / or recommendations related to visitor use of the World Heritage property**

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## 4.8. Monitoring

**4.8.1 - Is there a monitoring programme at the property which is directed towards management needs and / or improving understanding of Outstanding Universal Value?**

There is considerable monitoring but it is **not directed towards management needs** and / or improving understanding of Outstanding Universal Value

**4.8.2 - Are key indicators for measuring the state of conservation used to monitor how the Outstanding Universal Value of the property is maintained?**

Information on the values of the World Heritage property is sufficient and key indicators have been defined but **monitoring the status of indicators could be improved**

**4.8.3 - Please rate the level of involvement in monitoring of the following groups**

World Heritage managers / coordinators and staff	Excellent
Local / Municipal authorities	Excellent
Local communities	Average
Researchers	Average
NGOs	Average
Industry	Not applicable
Local indigenous peoples	Not applicable

**4.8.4 - Has the State Party implemented relevant recommendations arising from the World Heritage Committee?**

Implementation is **underway**

**4.8.5 - Please provide comments relevant to the implementation of recommendations from the World Heritage Committee**

Comprehensive Management Plan for 2013–2021 is being finalized.

**4.8.6 - Comments, conclusions and / or recommendations related to monitoring**

Monitoring forms an important part of the Comprehensive Management Plan. One of the main tasks of the UNESCO Tallinn Old Town Management Committee is monitoring the execution and updating of Tallinn Old Town Management Plan.

## 4.9. Identification of Priority Management Needs

**4.9.1 - Please select the top 6 managements needs for the property (if more than 6 are listed below)**

Please refer to question 5.2

## 5. Summary and Conclusions

### 5.1. Summary - Factors affecting the Property

#### 5.1.1 - Summary - Factors affecting the Property

		World Heritage criteria and attributes affected	Actions	Monitoring	Timeframe	Lead agency (and others involved)	More info / comment
<b>3.1</b>	<b>Buildings and Development</b>						
<b>3.1.1</b>	<b>Housing</b>	II and IV criterion. Well-preserved multi-layered dwellings, public and sacred buildings with a strong medieval component.	The thematic plan „Framework for high-rise buildings in Tallinn“ and Statutes of Tallinn Old Town regulate the housing activity. According to these documents housing must be coordinated with Tallinn City Government.	The monitoring is being carried out routinely, all housing plans in the buffer zone and in the view sectors and corridors must get approval from Tallinn City Government.	Continuous	Tallinn City Government	-
<b>3.2</b>	<b>Transportation Infrastructure</b>						
<b>3.2.2</b>	<b>Air transport infrastructure</b>	II and IV criterion. Traditional use as a living environment.	Negotiations with the company who sets the flight corridors.	Monitoring is being carried out routinely.	2013	Tallinn City Government	The flight corridors have been changed lately and enable now the airplanes to fly over the old town which causes noise and potential danger to all attributes of the OUV in case of accident.
<b>3.2.4</b>	<b>Effects arising from use of transportation infrastructure</b>	II and IV criterion. Well-preserved multi-layered buildings with a strong medieval component. Mostly preserved circular town wall and earthworks turned into green areas. Traditional use as a living environment. Rich layer of archaeological findings	Decreasing car traffic in Old Town, improved parking arrangements in cooperation with the inhabitants of Old Town, improving methods of supervision over the execution of existing restrictions.	Transportation infrastructure is one of the topics in the Comprehensive Management Plan and shall be monitored according to the monitoring procedure of the plan.	2013-2021 (timeframe of the Comprehensive Management Plan)	Tallinn City Government (Transport Department)	-
<b>3.8</b>	<b>Social/cultural uses of heritage</b>						
<b>3.8.5</b>	<b>Identity, social cohesion, changes in local population and community</b>	II and IV criterion. Traditional use as a living environment. The concentration of permanent residents is too small. Many buildings belong to owners who are not permanent residents.	The Management Plan has foreseen special activities for sustaining the permanent population.	It is one of the topics in the Comprehensive Management Plan and shall be monitored according to the monitoring procedure of the plan.	2013-2021 (timeframe of the Comprehensive Management Plan)	Tallinn City Government	-
<b>3.8.6</b>	<b>Impacts of tourism / visitor / recreation</b>	II and IV criterion. Traditional use as a living environment.	A study on the influence of the volume of tourists on Old Town. A scheme for scattering the tourists. Audio, printed and other informative materials available at tourist information centres.	Impact of tourism is one of the topics in The Comprehensive Management Plan and shall be monitored according to the monitoring procedure of the plan. Also according to the Estonian National Tourism Development Plan.	2013-2021 (timeframe of Comprehensive Management Plan), 2014-2020 (timeframe of Estonian National Tourism Development Plan)	Tallinn City Government and other interested parties.	-

### 5.2. Summary - Management Needs

#### 5.2.2 - Summary - Management Needs

<b>4.1 Boundaries and Buffer Zones</b>				
	Actions	Timeframe	Lead agency (and others involved)	More info / comment

4.1.4	The boundaries of the World Heritage property are not known by local residents / communities / landowners	Signage with the map of the property is exhibited in the property. Publications with the explanations and the map of the property.	Continuous	Tallinn City Government	This management need is actually not very acute while the knowledge that any plans to restore or build in the city centre needs to be approved by heritage conservation specialists is prevailing.
4.1.5	The buffer zones of the World Heritage property are not known by local residents / communities/landowners	Publications with the explanations and the map of the property.	Continuous	Tallinn City Government	This management need is not very acute while all the plans to alter the height of the buildings or to build new houses must be approved by City Planning Department who direct the plans affecting the site straight to heritage conservation specialists
<b>4.5 Scientific Studies and Research Projects</b>					
4.5.2	Research in the property is not planned	1. To support the scientific study of Tallinn with a long-term research scholarship 2. To establish stronger cooperation with universities 3. To compile a research plan	Continuous	Tallinn City Government, Estonian National Heritage Board, universities	-
<b>4.6 Education, Information and Awareness Building</b>					
4.6.3	There is a limited education and awareness programme	1. To spread the Comprehensive Management Plan and its' aims 2. To organize respective training courses 3. To introduce principles of sustainable development	2013-2021 (timeframe of Comprehensive Management Plan)	Tallinn City Government, Estonian National Heritage Board	-
<b>4.7 Visitor Management</b>					
4.7.4	Some management of visitor use of the property but this could be improved	1. To study the influence of the volume of tourists on Old Town 2. To implement measures against negative impacts 3. To come up with a time arrangement that would disperse the amount of tourists	2013-2021 (timeframe of Comprehensive Management Plan)	Tallinn City Government (City Enterprise Department)	-
4.7.5	Contact with the tourism industry is largely confined to administrative or regulatory matters	To strengthen the cooperation between tourism industry and interested parties (City Government, local community etc.)	Continuous	Tallinn City Government, Estonian Tourist Board, tourism industry	-

### 5.3. Conclusions on the State of Conservation of the Property

#### 5.3.1 - Current state of Authenticity

The authenticity of the World Heritage property has been **preserved**

#### 5.3.2 - Current state of Integrity

The integrity of the World Heritage property is **intact**

#### 5.3.3 - Current state of the World Heritage property's Outstanding Universal Value

The World Heritage property's Outstanding Universal Value has been **maintained**.

#### 5.3.4 - Current state of the property's other values

Other important cultural and / or natural values and the state of conservation of the World Heritage property are **predominantly intact**

### 5.4. Additional comments on the State of Conservation of the Property

#### 5.4.1 - Comments

-

### 6. World Heritage Status and Conclusions on Periodic Reporting Exercise

#### 6.1 - Please rate the impacts of World Heritage status of the property in relation to the following areas

Conservation	Very positive
Research and monitoring	Positive
Management effectiveness	Positive
Quality of life for local communities and indigenous peoples	Positive
Recognition	Very positive
Education	No impact
Infrastructure development	Positive
Funding for the property	Positive
International cooperation	Very positive
Political support for conservation	Positive
Legal / Policy framework	Very positive
Lobbying	Positive
Institutional coordination	Positive
Security	No impact
Other (please specify)	Not applicable

#### 6.2 - Comments, conclusions and / or recommendations related to World Heritage status

#### 6.3 - Entities involved in the preparation of this Section of the Periodic Report

Governmental institution responsible for the property
Site Manager/Coordinator/World Heritage property staff
Staff from other World Heritage properties
Others

#### 6.4 - Was the Periodic Reporting questionnaire easy to use and clearly understandable?

no

#### 6.5 - Please provide suggestions for improvement of the Periodic Reporting questionnaire

The summary tables could be placed immediately next to the topics/ questions. It is difficult to fill in the questionnaire when the summary and assessment tables appear afterwards when you are not focused on the specific subject anymore. In some places there was no suitable choice in the given answers. Some of the questions are too detailed and there was no room for the explanations of the peculiarity of the site.

#### 6.6 - Please rate the level of support for completing the Periodic Report questionnaire from the following entities

UNESCO	Good
State Party Representative	Very good
Advisory Body	Good

#### 6.7 - How accessible was the information required to complete the Periodic Report?

Most of the required information was accessible

#### 6.8 - The Periodic Reporting process has improved the understanding of the following

Managing the property to maintain the Outstanding Universal Value
Monitoring and reporting

#### 6.9 - Please rate the follow-up to conclusions and recommendations from previous Periodic Reporting exercise by the following entities

UNESCO	Satisfactory
State Party	Satisfactory
Site Managers	Satisfactory
Advisory Bodies	Satisfactory

#### 6.10 - Summary of actions that will require formal consideration by the World Heritage Committee

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#### 6.11 - Comments, conclusions and / or recommendations related to the Assessment of the Periodic Reporting exercise

The assessment could be done based on both - the geography and the type of the site (medieval old town)