This document is for reference only

Respondents are kindly requested to complete the online survey, which will be made available at whc.unesco.org in October 2016
Background Information:

The Helsinki Action Plan set a number of regional targets relating to the objectives that emerged from the Second Cycle of Periodic Reporting in Europe. This survey is designed to allow States Parties to report on progress made on relevant targets towards the implementation of the Helsinki Action Plan. It is scheduled to take place once every two years, in line with the schedule of Periodic Reporting.

National World Heritage Focal Points are asked to fill in the survey with quantitative information on the progress made towards the specific action points which are relevant to them.

The World Heritage Centre will produce a short report based on the results and present it to the World Heritage Committee, in accordance with Decision 39 COM 10B.5.

For ease of reference, you can find the Helsinki Action Plan and the Final Report for Europe at the following link: http://whc.unesco.org/document/137745
Instructions

The survey mirrors the Helsinki Action Plan in order to provide updated information on each action, point by point. Please note that responses are quantitative, and therefore some preparation and consultation with responsible authorities will be necessary.

Like the Action Plan, the survey is divided in three distinct parts:

Part A: Identification and protection of Outstanding Universal Value
Part B: Effective management of World Heritage properties
Part C: Increased awareness of the World Heritage Convention

Each part contains a number of objectives with associated actions, which are then the subject of one or more simple questions. There are 45 questions in total.

The survey will take around 30 minutes to complete. It must be completed in one session. Progress on the survey cannot be saved and returned to at a later point in time.

We invite respondents to reply to as many questions as possible, with as much precision as possible, to facilitate the collection of a complete data set.

Only one response per State Party is accepted.

Additional Information

Please note that Actions 3, 10, 11, 12 and 31 are excluded from the survey, as they relate to the priority actions of the World Heritage Centre or the Advisory Bodies.

Please get in touch with the World Heritage Centre in case of technical difficulties or if clarifications are required: wh-periodicreporting@unesco.org
PART A

Identification & Protection of Outstanding Universal Value

Priority Areas:
Credible and effective Tentative Lists and Nominations
Clear definition of OUV and its attributes
Objective 1: Effective Updated Tentative Lists

**Action 1:** Good practice examples for establishment and review of Tentative Lists to be provided by States Parties to the World Heritage Centre and made available on the website.

Is Action 1 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

1. How many good practice cases on review mechanisms for Tentative Lists have been submitted by your State Party to the World Heritage Centre since the end of the Second Cycle of Periodic Reporting (2015)?

**Action 2:** Establish or update national review processes for Tentative Lists to check potential OUV of sites

Is Action 2 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

2. Has your State Party updated or established its national review process for Tentative Lists?
Action 4: Ensure funding for the update of Gap Analyses by one or more States Parties

Is Action 4 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

3. What amount has your State Party contributed to funding the update of one or more Gap Analyses?

Objective 2: Fewer failed nominations

Action 5: Use existing training modules on the preparation of nominations for natural and cultural heritage and ensure funding for these training sessions by one or more States Parties

Is Action 5 relevant for your State Party? Yes / No

If yes, please respond to the questions listed below:

4. How many training sessions on nominations for cultural and/or natural heritage have been organized by your State Party?

5. How many persons have been trained in such training sessions on nominations for cultural and/or natural heritage?

6. After attending such training sessions, how many nominations have been prepared by your national authorities, presented to the Committee and received a positive evaluation by the Advisory Bodies?
**Action 6:** States Parties to request upstream assistance from Advisory Bodies for Tentative Lists and Nominations

Is Action 6 relevant for your State Party? Yes / No

If yes, please respond to the questions listed below:

7. How many nominations presented by your State Party have been recommended for inscription after benefiting from upstream assistance?

8. How many requests for upstream assistance have your national authorities submitted?

**Action 7:** Advisory Bodies to provide upstream assistance, depending on funding

Is Action 7 relevant for your State Party? Yes / No

If yes, please respond to the questions listed below:

9. How many requests for upstream assistance funded by the States Parties were submitted to the Advisory Bodies?

10. How many upstream assistance requests were fulfilled?

**Action 8:** Ensure that the management of sites on Tentative Lists is fully operational before nomination

Is Action 8 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

11. How many sites on your State Party's Tentative List have fully operational management systems?
Objective 3: Clear definition of the OUV and its attributes as a basis for informed management decisions to ensure the effective protection of World Heritage properties

Action 9: Clearly identify attributes of OUV and include them as a key component of site management plan / system

Is Action 9 relevant for your State Party? Yes / No

If yes, please respond to the questions listed below:

12. How many properties have clearly defined attributes of Outstanding Universal Value?

13. How many properties have such attributes as the basis for their management system?
PART B

Effective Management of World Heritage Properties

Priority Areas:
  Effective management systems
  Reinforcement of interdisciplinary skill sets for managers
Objective 5: Improved collaboration between the various levels of authorities

Action 13: Clarify and agree upon roles and responsibilities regarding the protection and conservation of the properties between national, regional and local authorities, involving the local communities

Is Action 13 relevant for your State Party? Yes / No

If yes, please respond to the questions listed below:

14. How many properties in your country have roles and responsibilities clearly set out in the Management Plans/Systems?

15. How many properties in your country have established effective cooperation mechanisms between stakeholders?

Action 14: Improve coordination between the authorities responsible for cultural and natural heritage

Is Action 14 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

16. Does your State Party have effective cooperation mechanisms in place between the responsible authorities?
Objective 6: Effective Monitoring

Action 15: Identify monitoring indicators and establish a regular monitoring system (in particular using the Periodic Reporting outcomes, the State of Conservation database, as well as the existing tools on Risk Management and Sustainable Tourism, and the resource manuals on the management of cultural and natural properties)

Is Action 15 relevant for your State Party? Yes / No

If yes, please respond to the questions listed below:

17. How many properties in your country have identified monitoring indicators?

18. How many properties in your country benefit from a regular monitoring process?

Objective 7: Prioritize management responses to highest threats identified in the Periodic Report

Action 16: Present and interpret Periodic Reporting results and take appropriate management actions at national and site levels

Is Action 16 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

19. How many properties in your country have used the results of the Second Cycle of Periodic Reporting to take appropriate management actions?
Objective 8: Management Planning

Action 17: Tailor to the national and/or local needs the existing World Heritage Centre technical guidance documents and Manuals on managing cultural and natural heritage

Is Action 17 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

20. How many guidance documents have been produced on the basis of existing World Heritage Centre technical guidance documents and manuals on managing cultural and natural heritage?

Action 18: Before the Third Cycle of Periodic Reporting, review and update Management Plans to integrate World Heritage mechanisms, or prepare them if they do not exist

Is Action 18 relevant for your State Party? Yes / No

If yes, please respond to the questions listed below:

21. How many of your country's World Heritage properties have a Management Plan?

22. How many of your country's properties have submitted a Management Plan to the World Heritage Centre since the end of the Second Cycle of Periodic Reporting (2015)?
Objective 9: More efficient impact assessments

Action 19: Training Site Managers on Heritage Impact Assessments (HIA) and/or Environmental Impact Assessments (EIA) (when to commission such assessments with regard to World Heritage properties; how to interpret them and take appropriate actions)

Is Action 19 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

23. How many training activities on HIA’s and EIA’s have been carried out at national level by your State Party?

Action 20: Advocacy for the integration of Heritage Impact Assessments (HIA) into the European Environmental Impact Assessments (EIA) practice via EU institutions (e.g. through the production of guidance materials with technical support from the World Heritage Centre and the Advisory Bodies)

Is Action 20 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

24. Has your State Party taken any steps towards the integration of HIA and EIA practices at EU level?
Objective 10: Reinforcement of the Site Managers’ technical, management, and advocacy skills

Action 21: Establish capacity-building systems for Site Managers covering, but not limited to, the following:
- management planning (including legal framework);
- sustainable tourism;
- managing change through an improved understanding of heritage values and other human values;
- definition of OUV and in particular of attributes, authenticity and integrity;
- heritage interpretation;
- disaster and/or risk management;
- community engagement and resilience building

Is Action 21 relevant for your State Party? Yes / No

If yes, please respond to the questions listed below:

25. How many capacity-building activities for Site Managers have been organized by your national authorities?

26. How many participants were trained during those capacity-building activities?

Action 22: Reinforce and/or create networks of Site Managers (national or thematic)

Is Action 22 relevant for your State Party? Yes / No

If yes, please respond to the questions listed below:

27. How many active Site Manager (national or thematic) networks are based in your country?
28. How many of your country’s Site Managers actively participate in a thematic and/or national network?

**Action 23:** Twinning / mentoring at sub-regional, regional and/or inter-regional levels

Is Action 23 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

29. How many of your country’s properties engage in twinning/mentoring cooperation activities?

**Action 24:** Research and knowledge exchange at sub-regional and regional level on common threats to the OUV of properties (i.e. by type of property)

Is Action 24 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

30. How many of your country’s properties engage in sub-regional and/or regional research activities?

**Objective 11: Adaptation of the role of the Site Manager to a fast-changing environment**

**Action 25:** States Parties to review and update the roles and responsibilities of Site Managers (‘Terms of Reference’ / ‘Job description’) on the basis of general guidelines proposed by the World Heritage Centre and the Advisory Bodies

Is Action 25 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

31. For how many properties have the roles and responsibilities of the Site Manager(s) been reviewed?
PART C

Increased Awareness of the World Heritage Convention

Priority Areas:
Decision makers fully aware of World Heritage and its benefits
Community engagement and ownership of World Heritage
Awareness-raising among general public and communities
Young people ♡ World Heritage
World Heritage information tools widely available and used
Objective 12: Harnessing benefits of heritage for society through informed decision-making

Action 26: Heritage practitioners and communities advocate to increase understanding of key concepts and processes of the World Heritage Convention by the decision makers at national and regional level, for example:

- Sensitisation to World Heritage through targeted activities (e.g. 'retreats' for key actors);
- Public consultations and/or hearings;
- Development of national guidance materials on communication and participatory processes

Is Action 26 relevant for your State Party? Yes / No

If yes, please respond to the questions listed below:

32. How many workshops and/or sensitisation activities have been organised by your national authorities?

33. How many public hearings and/or consultations have been organised by your national and/or local authorities?

34. How many guidance materials on communication and participatory processes have been produced by your national authorities?
Objective 13: World Heritage properties that are well cared for by the community and where the community advocates for their heritage

**Action 27:** World Heritage professionals to:
- identify and engage communities (identity mapping);
- empower those communities through the formalisation of continuous participatory processes in the management systems

Is Action 27 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

35. How many of your country's properties have a management plan comprising a formalized framework for community participation?
Objective 14: Reliable and clear information on World Heritage is easily and widely available

Action 28: Disseminate relevant and credible information on World Heritage, ensuring for example:

- Strengthened communication with the media on World Heritage matters;
- Appropriate use of the World Heritage logo;
- Organization of celebrations, open days and other festivities;
- Use of multi-lingual communication materials, notably in English and/or French;
- Use of a wide range of channels, including digital technologies, such as: (downloadable) audio guides, apps, dynamic links to online content, augmented reality, etc.;
- Visibility on social media platforms

Is Action 28 relevant for your State Party? Yes / No

If yes, please respond to the questions listed below:

36. How many links to updated websites on World Heritage properties have your national authorities submitted to the World Heritage Centre?

37. How many of your country’s properties have a dedicated communication strategy and/or visibility guidelines?

38. How many properties in your country use digital technologies to enhance interpretation on site?
Objective 15: Management Plans communicated to the communities

Action 29: Prepare and distribute concise and understandable leaflets on management plans and/or systems

Is Action 29 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

39. Have your authorities distributed short summaries of the management systems to communities? If so, for how many properties?
Objective 16: Sustainability of heritage educational programmes ensured

Action 30: Educate and inform younger generations about heritage, notably through:
- using the World Heritage in Young Hands Kit;
- encouraging the organization of World Heritage Youth Forums;
- enhancing the position of heritage in national education programmes;
- organizing school projects and school days on World Heritage.

Is Action 30 relevant for your State Party? Yes / No

If yes, please respond to the questions listed below:

40. Do your national authorities use the World Heritage in Young Hands Kit? Yes / No

41. How many Youth Forums have been organized by your State Party?

42. How many properties in your country undertake educational programmes or initiatives with young people?
Objective 18: World Heritage Centre's website maintained and updated with contributions from the States Parties

Action 32: Maintain the World Heritage Centre website according to the needs of users

Is Action 32 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

43. Does the information on the World Heritage Centre website match your expectations/needs?

Action 33: Fund the updates of information tools available on the World Heritage website (e.g. the State of Conservation database, Periodic Reporting platform, presentation of good practice examples, data exchange with other national/international databases etc.)

Is Action 33 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

44. How much have your national authorities contributed to updating the existing information tools?

Action 34: Contribute content to the World Heritage Centre's website (e.g. with good practice examples, illustrative material, updated weblinks regarding properties, State Party report on state of conservation, management plans etc.)

Is Action 34 relevant for your State Party? Yes / No

If yes, please respond to the question listed below:

45. How many content contributions have been submitted by your State Party to the World Heritage Centre?
You have reached the end of the survey. Please click "submit" to send your responses.