#### **Periodic Report - Second Cycle**

### Section II-Old Town of Ávila with its Extra-Muros Churches

### 1. World Heritage Property Data

#### 1.1 - Name of World Heritage Property

Old Town of Ávila with its Extra-Muros Churches

## 1.2 - World Heritage Property Details State(s) Party(ies)

Spain

#### Type of Property

cultural

#### **Identification Number**

348bis

### Year of inscription on the World Heritage List

1985

#### Comment

Minos modification: 2007

### 1.3 - Geographic Information Table

Name	Coordinates (latitude/longitude)	Property (ha)	Buffer zone (ha)	Total (ha)	Inscription year
	0/0	?	?	?	
	0/0	?	?	?	
Town of Avila intra-muros , Avila , Castilla y León , Spain	40.656 / -4.7	33.75	?	33.75	1985
Hermitage of San Segundo , Avila , Castilla y León , Spain	40.659 / -4.708	0.06	?	0.06	1985
Basilica of San Vicente , Avila , Castilla y León , Spain	40.658 / -4.696	0.21	?	0.21	1985
Church of San Andrés , Avila , Castilla y León , Spain	40.66 / -4.695	0.09	?	0.09	1985
Church of San Pedro , Avila , Castilla y Leon , Spain	40.654 / -4.695	0.14	?	0.14	1985
Church of San Nicolás , Avila , Castilla y Leon	40.652 / -4.702	0.05	?	0.05	2007
Church of Santa María de la Cabeza , Avila , Castilla y Leon	40.661 / -4.702	0.04	?	0.04	2007
Church of San Martín , Avila , Castilla y Leon	40.66 / -4.701	0.03	?	0.03	2007
Convent of La Encarnación , Avila , Castilla y Leon	40.663 / -4.699	0.72	?	0.72	2007
Convent of San José , Avila , Castilla y Leon	40.655 / -4.692	0.29	?	0.29	2007
Royal Monastery of Santo Tomás , Avila , Castilla y Leon	40.65 / -4.688	1.02	?	1.02	2007
Total (ha)		36.4	0	36.4	

#### 1.4 - Map(s)

Title	Date	Link to
		source

Old Town of Avila with its Extra-Muros Churches. Map showing the boundary of the property as modified in 2007

12/12/2007



## 1.5 - Governmental Institution Responsible for the Property

- Elisa de Cabo de la Vega
  Ministerio de Educación, Cultura y Deporte
  Subdirectora de Protección de Patrimonio Histórico
- Laura de Miguel Riera
  Ministerio de Educación, Cultura y Deporte

Subdirección General de Protección de Patrimonio Histórico

 Esther Rodríguez
 Ministerio de Educación, Cultura y Deporte
 Subdirectora General Adjunta de Protección del Patrimonio Histórico

## 1.6 - Property Manager / Coordinator, Local Institution / Agency

 Rosa Ruiz Entrecanales Ayuntamiento de Ávila Arqueóloga municipal

#### 1.7 - Web Address of the Property (if existing)

- 1. Ávila (World Heritage Cities of Spain)
- 2. World Heritage Sites in Spain (Tourist Office of Spain)
- 3. <u>Ciudades Patrimonio de la Humanidad de España</u>
- 4. <u>Patrimonio de la Humanidad en España (in Spanish only)</u>
- 5. Ávila

#### Comment

http://www.mcu.es/patrimonio/MC/PatrimonioMundial/BienesDec/ListadoBienes/Avila.html

## 1.8 - Other designations / Conventions under which the property is protected (if applicable)

### 2. Statement of Outstanding Universal Value

## 2.1 - Statement of Outstanding Universal Value / Statement of Significance

#### Comment

Approved in Decision 38 COM. 8E

## 2.2 - The criteria (2005 revised version) under which the property was inscribed

(iii)(iv)

## 2.3 - Attributes expressing the Outstanding Universal Value per criterion

City structure and architecture preserved since the Middel Ages, with various historical interpretations as from prehistoric times, including the following: The walls of Avila, conserved in their entirety, fortified palaces, archaeological remains, religious architecture with Romanesque churches and the convent system, civil architecture, urban structure, mediaeval examples in the city, mystics such as St. Teresa, spiritually and mysticism.

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## 2.4 - If needed, please provide details of why the Statement of Outstanding Universal Value should be revised

We believe that the Statement of Outstanding Universal Value could be improved, since mysticisism is part of the city as belief, idea and living tradition. Furthemore, it is represented in the art and literature of St Teresa, Doctor of the Church. It is clearly linked to the values described in criterion III in reference to the density of religiosus buildings.

## 2.5 - Comments, conclusions and / or recommendations related to Statement of Outstanding Universal Value

The conclusion is there would be need for including criterion (vi) in the Statement as a substantial part of the idea of Avila as a complement to the cultural heritage that has been declared.

### 3. Factors Affecting the Property

3.14. Other factor(s)

3.14.1 - Other factor(s)

none

## 3.15. Factors Summary Table

### 3.15.1 - Factors summary table

	Name							Impact			in
3.8	Social/cultural uses of	heritage				•					
3.8.1	Ritual / spiritual / religious and associative uses									•	F
3.8.2	Society's valuing of herit	tage				0			A	•	
3.8.6	Impacts of tourism / visitor / recreation								A		F
3.13	Management and instit	tutional factors									
3.13.1	Low impact research / m	nonitoring activities				0				•	
3.13.2	High impact research / monitoring activities								9	•	
3.13.3	Management activities					0			9	•	
Legend	Current	Potential	Negative	Positive	Inside		F	Outs	ide		

## 3.16. Assessment of current negative factors

### 3.16.1 - Assessment of current negative factors

No factor is both current and negative.

## 3.17. Comments, conclusions and / or recommendations related to factors affecting the property

#### 3.17.1 - Comments

4. Protection, Management and Monitoring of the **Property** 

#### 4.1. Boundaries and Buffer Zones

#### 4.1.1 - Buffer zone status

There is no buffer zone, but there is a need for one

### 4.1.2 - Are the boundaries of the World Heritage property adequate to maintain the property's Outstanding **Universal Value?**

The boundaries of the World Heritage property are adequate to maintain the property's Outstanding Universal Value

#### 4.1.3 - Are the buffer zone(s) of the World Heritage property adequate to maintain the property's Outstanding Universal Value?

The property had no buffer zone at the time of its inscription on the World Heritage List

#### 4.1.4 - Are the boundaries of the World Heritage property known?

The boundaries of the World Heritage property are known by the management authority but are not known by local residents / communities / landowners.

#### 4.1.5 - Are the buffer zones of the World Heritage property known?

The property had **no buffer zone** at the time of its inscription on the World Heritage List

### 4.1.6 - Comments, conclusions and / or recommendations related to boundaries and buffer zones of the World Heritage property

Following Decision 34 COM 8B.60 (2010) the State Party provided the World Heritage Centre a draft Buffer Zone by 1st Febrruary 2011 together with the executive summary of the Management Plan. There has been not feedback since then. Work is ongoing with the community to inform about boundaries through residents' associations and training groups.

#### 4.2. Protective Measures

#### 4.2.1 - Protective designation (legal, regulatory, contractual, planning, institutional and / or traditional)

Since the 19th century, Spanish legislation has taken the measures needed to protect valuable heritage which constitutes the city of Avila and its more significant

The regulations currently applicable to these properties of Cultural Interest, denomination with which Spanish legislation refers to the properties most relevant to their cultural heritage, and for which it establishes a specific legal framework to be

implemented by public authorities, is essentially composed of Law 16/1985, of 25 June, of the Spanish Historic Heritage and its implementing regulations, and Law 12/2002, of 11 July, of Cultural heritage of Castilla y León and Decree 273/1994, of 1 December, concerning competences and procedures for historic heritage in the community of Castile and León. It should be also mentioned Law 5/1999, of 8 April, of Urbanismo de Castilla y León, the Decree 22/2004, of 29 January, by which the urban regulation of Castilla y León is approved, as well as the instruments in force for urban protection (General Urban Plan and Special Plan of protection of Historical ensemble, both adopted in 1998 and revised in June 2005 for adaptation to the new normative).

### Periodic Reporting Cycle 1 (2001-2006) Section 2 Source: Periodic Reporting Cycle 1 (2001-2006)

Submitted on Friday, November 4, 2005

Question 6.02 IL EST SOUMIS A LA LEGISLATION NATIONALE, REGIONALE ET AU PLAN D'AMENAGEMENT MATERIALISE DANS LE PLAN GENERAL D'AMENAGEMENT (PGOU) D'AVILA ET DANS LE PLAN SPECIAL DE PROTECTION DE L'ENSEMBLE HISTORIQUE ARTISTIQUE. D'AILLEURS, LES CRITERES ET LES OBJECTIFS DU PLAN D'AMENAGEMENT PREVOIENT TOUJOURS LE RENFORCEMENT DES ELEMENTS DU PATRIMOINE QUI COMPOSENT LA VILLE. NOUS PREVOYONS AINSI D'EVITER DES DEVELOPPEMENTS DE CONSTRUCTIONS INDUSTRIELLES AYANT UN IMPACT VISUEL SUR L'ENSEMBLE HISTORIQUE, NOUS CHERCHONS A EQUILIBRER LA FONCTIONNALITE DES ACCES ROUTIERS PAR RAPPORT AU PATRIMOINE HISTORIQUE ARTISTIQUE, A ENCOURAGER LE MAINTIEN DE L'OCCUPATION ET DE L'ACTIVITE DANS L'ENSEMBLE HISTORIQUE, EN METTANT L'ACCENT SUR LA RENOVATION, L'AIDE AU COMMERCE TRADITIONNEL POUR RENFORCER L'ENCEINTE DE MURAILLES ET LA CONSERVATION DU PATRIMOINE HISTORIQUE; D'UNE FAÇON GENERALE, NOUS CHERCHONS A MAINTENIR LES EDIFICES TRADITIONNELS DE L'ENCEINTE HISTORIQUE, LE REMPLACEMENT D'EDIFICES CONSTITUANT UNE PROCEDURE EXCEPTIONNELLE. LE PLAN SPECIAL DE PROTECTION ORIENTE LES PROPOSITIONS D'ACTION VERS LA REVITALISATION DE L'ENCEINTE A CONDITION QU'ELLE SOIT COMPATIBLE AVEC LA CONSERVATION DES ELEMENTS, DES EDIFICES ET DES ENSEMBLES A VALEUR HISTORIQUE, ARTISTIQUE OU ENVIRONNEMENTALE D'AVILA. IL TENTE DE FAÇON STRATEGIQUE DE DYNAMISER LA MURAILLE ET D'ENCOURAGER LA RENOVATION DES DIVERS ENVIRONNEMENTS. POUR LA RENOVATION, LE PLAN SPECIAL SPECIFIE DANS SON ARTICLE 2.1.2. LA DECLARATION DE PATRIMOINE DE L'HUMANITE.

#### Comment

There is a new provisionally approved draft Special Plan, wich has been included in the Management Plan, and that includes a draft Buffer Zone. Following Decision 34 COM 8B.60 (2010) the State Party provided the World Heritage Centre an executive summary of the Management Plan and draft Buffer Zone by 1st February 2011. There has been not feedback on this issue.

### 4.2.2 - Is the legal framework (i.e. legislation and / or regulation) adequate for maintaining the Outstanding

## Universal Value including conditions of Integrity and / or Authenticity of the property?

The legal framework for the maintenance of the Outstanding Universal Value including conditions of Authenticity and / or Integrity of the World Heritage property provides **an adequate or better basis** for effective management and protection

4.2.3 - Is the legal framework (i.e. legislation and / or regulation) adequate in the buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

The property had **no buffer zone at the time of inscription** on the World Heritage List

4.2.4 - Is the legal framework (i.e. legislation and / or regulation) adequate in the area surrounding the World Heritage property and buffer zone for maintaining the Outstanding Universal Value including conditions of Integrity and / or Authenticity of the property?

The legal framework for the area surrounding the World Heritage property and the buffer zone provides **an adequate or better basis** for effective management and protection of the property, contributing to the maintenance of its Outstanding Universal Value including conditions of Authenticity and / or Integrity

## 4.2.5 - Can the legislative framework (i.e. legislation and / or regulation) be enforced?

There is **acceptable** capacity / resources to enforce legislation and / or regulation in the World Heritage property but some deficiencies remain

4.2.6 - Comments, conclusions and / or recommendations related to protective measures

#### 4.3. Management System / Management Plan

#### 4.3.1 - Management System

The Management Plan develops its proposals in the complex, dynamic context of the city of Avila, which is affected by permanent processes of internal and external change from the formal, cultural, social, economic and other points of view. These are changes that, in the last analysis, provide the main opportunities for improving the World Heritage City. Above all, the Management Plan is a change manager that makes it possible for proper advantage to be taken of its own opportunities and its context and achieve maximum benefits for the city and its heritage. A flexible, open and above all effective document must be proposed in this context, one that, while maintaining its aims, guidelines, criteria and lines of work, makes it possible to review and adapt specific courses of action at the level of prioritization, scope, etc., to the specific situation of each moment. It must also permit the generation of ideas and the integration of existing or future Initiatives regarding improvement of the city and its heritage, the Management Plan endowing them with their frame, justification and the basic criteria for action that contribute to achieving the overall objectives. Under the framework of the 2004-2012 PAHIS PLAN for the Historical Heritage of Castilla y Leon, which provides for the establishment of partnership agreements for the conservation, development and dissemination of the areas inscribed on the World Heritage List, a partnership agreement was signed on 27 September 2006 between the administrations with direct heritage

competencies over the boundary that has been declared a World Heritage site, its aim being the drafting of a Management Plan for the Old Town of Avila and its Extra-Muros Churches.

This document represents the agreement to form a partnership for drafting a Plan designed for managing the property, in compliance with UNESCO guidelines and created as a permanent observatory and a proactive instrument for the protection and management of the urban system objectively defined on the basis of the nodes and relations that confer outstanding universal value. It is created as an instrument that is capable of providing an understanding of, and guaranteeing, the preservation of the outstanding universal value, authenticity and integrity mf the city while allowing it to be administered in a flexible way with a view to the incorporation of new values, providing the latter permit overall improvement without compromising existing values.

The Agreement involves the statement by both administrations of their commitment to work in association with one another and to coordinate the work, besides performing follow-up after its application, and to provide the available technical resources. A Joint Committee, formed by three representatives from each of the administrations, is created in order to guarantee this joint effort and is responsible for programming and coordinating the work.

Periodic Reporting Cycle 1 (2001-2006) Section 2 Source: Periodic Reporting Cycle 1 (2001-2006) Submitted on Friday, November 4, 2005

• Question 5.04 Plans in place to set up a "steering group: UN GROUPE EN TANT QUE TEL N'A PAS ETE CREE CAR LES GROUPES DE CONTRÔLE OU DE TRAVAIL SPECIFIQUES AU PATRIMOINE DE L'HUMANITE SONT INTEGRES DANS LE GROUPE QUI GERE L'ENSEMBLE HISTORIQUE DE LA VILLE, POUR EVITER LA DUPLICITE DE LA GESTION, ETANT DONNE QUE LA ZONE DECLAREE PATRIMOINE DE L'HUMANITE EST LEGEREMENT PLUS PETITE QUE CELLE DE L'ENSEMBLE HISTORIQUE, ET PAR CONSEQUENT TOUTES LES ACTIONS SONT COORDONNEES PAR L'EQUIPE CHARGEE DE CES SUJETS, QUI SE REUNIT EN COMMISSIONS TECHNIQUES DANS LESQUELLES SONT DEBATTUS DIFFERENTS DOSSIERS. CES COMMISSIONS SONT FORMEES DE TROIS ARCHITECTES, TROIS AIDE ARCHITECTES, QUATRE JURISTES, DEUX INGENIEURS ET UN ARCHEOLOGUE. IL EST RENDU COMPTE DE CES REUNIONS LORS DES COMMISSIONS INFORMATIVES DANS LESQUELLES SONT REPRESENTES LES DIVERS GROUPES POLITIQUES. DE PLUS, TOUTE INTERVENTION SUR LES MONUMENTS ET LEURS ENVIRONNEMENTS EST DEBATTUE PAR LA COMMISSION TECHNIQUE DU PATRIMOINE DE LA « JUNTA DE CASTILLA Y LEÓN ».

#### Question 5.05

Overall management system of the site

Management under protective legislation

#### Comment

The team responsible for heritage management is currently composed of an archaeologist, and architect, a lawyer, a quantity surveyor and depending on the matter at hand, and environmental expert. All the items on the agenda are discussed by a higher body made up of experts in different areas, such as infraestructures, safety and the environment.

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### 4.3.2 - Management Documents

#### Comment

Special Management Plan for the protection of the Historical Centre, General Urban Development Plan, Cultural Heritage Act of Castilla y Leon, Regulations for the protection of the Cultural Heritage of Castilla y Leon, Spanish Historical Heritage Act, Urban Development Act of Castilla y Leon. Following Decision 34 COM 8B.60 (2010) the State Party provided the World Heritage Centre a draft Buffer Zone by 1st Febrruary 2011 together with the executive summary of the Management Plan. There has been not feedback since then.

# 4.3.3 - How well do the various levels of administration (i.e. national / federal; regional / provincial / state; local / municipal etc.) coordinate in the management of the World Heritage Property?

There is **excellent coordination** between all bodies / levels involved in the management of the property

## 4.3.4 - Is the management system / plan adequate to maintain the property's Outstanding Universal Value?

The management system / plan is **fully adequate** to maintain the property's Outstanding Universal Value

### 4.3.5 - Is the management system being implemented?

The management system is only partially being implemented

## 4.3.6 - Is there an annual work / action plan and is it being implemented?

An annual work / action plan exists but **few of the activities** are being implemented

## 4.3.7 - Please rate the cooperation / relationship with World Heritage property managers / coordinators / staff of the following

Local communities / residents	Poor
Local / Municipal authorities	Fair
Indigenous peoples	Not applicable
Landowners	Not applicable
Visitors	Fair
Researchers	Fair
Tourism industry	Poor
Industry	Poor

# 4.3.8 - If present, do local communities resident in or near the World Heritage property and / or buffer zone have input in management decisions that maintain the Outstanding Universal Value?

Local communities have **some input** into discussions relating to management but no direct role in management

# 4.3.9 - If present, do indigenous peoples resident in or regularly using the World Heritage property and / or buffer zone have input in management decisions that maintain the Outstanding Universal Value?

**No indigenous peoples** are resident in or regularly using the World Heritage property and / or buffer zone

4.3.10 - Is there cooperation with industry (i.e. forestry, mining, agriculture, etc.) regarding the management of the World Heritage property, buffer zone and / or area

## surrounding the World Heritage property and buffer zone?

There is **little or no contact** with industry regarding the management of the World Heritage property, buffer zone and / or area surrounding the World Heritage property and buffer zone

## 4.3.11 - Comments, conclusions and / or recommendations related to human resources, expertise and training

Industry is located on industrial estates outside site the buffer zone and has no influence whatsoever on the declarated area.

4.3.12 - Please report any significant changes in the legal status and / or contractual / traditional protective measures and management arrangements for the World Heritage property since inscription or the last Periodic report

None

#### 4.4. Financial and Human Resources

## 4.4.1 - Costs related to conservation, based on the average of last five years (relative percentage of the funding sources)

Multilateral funding (GEF, World Bank, etc)	0%
International donations (NGO's, foundations, etc)	0%
Governmental (National / Federal)	51%
Governmental (Regional / Provincial / State)	32%
Governmental (Local / Municipal)	17%
In country donations (NGO's, foundations, etc)	0%
Individual visitor charges (e.g. entry, parking, camping fees, etc.)	0%
Commercial operator payments (e.g. filming permit, concessions, etc.)	0%
Other grants	0%

## 4.4.2 - International Assistance received from the World Heritage Fund (USD)

### Comment

None.

## 4.4.3 - Is the current budget sufficient to manage the World Heritage property effectively?

The available budget is **acceptable** but could be further improved to fully meet the management needs

## 4.4.4 - Are the existing sources of funding secure and likely to remain so?

Existing sources of funding are not secure

## 4.4.5 - Does the World Heritage property provide economic benefits to local communities (e.g. income, employment)?

There is **some flow** of economic benefits to local communities

## 4.4.6 - Are available resources such as equipment, facilities and infrastructure sufficient to meet management needs?

There are adequate equipment and facilities

## 4.4.7 - Are resources such as equipment, facilities and infrastructure adequately maintained?

There is basic maintenance of equipment and facilities

## 4.4.8 - Comments, conclusion, and / or recommendations related to finance and infrastructure

## 4.4.9 - Distribution of employees involved in managing the World Heritage property (% of total)

Full-time	99%%
Part-time	1%%

## 4.4.10 - Distribution of employees involved in managing the World Heritage property (% of total)

Permanent	100%
Seasonal	0%

## 4.4.11 - Distribution of employees involved in managing the World Heritage property (% of total)

Paid	100%
Volunteer	0%

## 4.4.12 - Are available human resources adequate to manage the World Heritage property?

Human resources are adequate for management needs

## 4.4.13 - Considering the management needs of the World Heritage property, please rate the availability of professionals in the following disciplines

Research and monitoring	Poor
Promotion	Fair
Community outreach	Poor
Interpretation	Good
Education	Good
Visitor management	Good
Conservation	Good
Administration	Good
Risk preparedness	Good
Tourism	Good
Enforcement (custodians, police)	Good

## 4.4.14 - Please rate the availability of training opportunities for the management of the World Heritage property in the following disciplines

Research and monitoring	Medium
Promotion	Medium
Community outreach	Medium
Interpretation	Low
Education	Not available
Visitor management	Not available
Conservation	Not available
Administration	Not available
Risk preparedness	Not available
Tourism	Not available
Enforcement (custodians, police)	Not available

## 4.4.15 - Do the management and conservation programmes at the World Heritage property help develop local expertise?

A capacity development plan or programme is drafted or in place, but is **not being implemented** 

## 4.4.16 - Comments, conclusions and / or recommendations related to human resources, expertise and training

none

#### 4.5. Scientific Studies and Research Projects

# 4.5.1 - Is there adequate knowledge (scientific or traditional) about the values of the World Heritage property to support planning, management and decision-making to ensure that Outstanding Universal Value is maintained?

Knowledge about the values of the World Heritage property is **sufficient** for most key areas **but there are gaps** 

# 4.5.2 - Is there a planned programme of research at the property which is directed towards management needs and / or improving understanding of Outstanding Universal Value?

There is **considerable** research but it is **not directed** towards management needs and / or improving understanding of Outstanding Universal Value

## 4.5.3 - Are results from research programmes disseminated?

Research results are shared with local participants and some national agencies

## 4.5.4 - Please provide details (i.e. authors, title, and web link) of papers published about the World Heritage property since the last Periodic Report

Numerous archaeological research projects are in progress focused on learning more about the history of the town. Said studies have enabled us to stablish the fact that the town was founded in the 1st century BC and has always been populated up to the present day. Restoration studies and new technologies for the monuments . www.muralladeavila.es

## 4.5.5 - Comments, conclusions and / or recommendations related to scientific studies and research projects

The research projects focus on management requirements and improving the understanding the concept of Outastanding Universal Value. The proyects on archaeology, restoration and new technologies for monuments furnish greater knowledge of how materials react and need to be maintained.

## 4.6. Education, Information and Awareness Building

## 4.6.1 - At how many locations is the World Heritage emblem displayed at the property?

In many locations and easily visible to visitors

## 4.6.2 - Please rate the awareness and understanding of the existence and justification for inscription of the World Heritage property amongst the following groups

_	-	-	-	_	_	_	-	
Local co	mmıı	nities	. / reside	nts			Average	

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Local / Municipal authorities within or adjacent to the property	Excellent
Local Indigenous peoples	Not applicable
Local landowners	Not applicable
Visitors	Poor
Tourism industry	Average
Local businesses and industries	Poor

## 4.6.3 - Is there a planned education and awareness programme linked to the values and management of the World Heritage property?

There is a **planned and effective** education and awareness programme that contributes to the protection of the World Heritage property

## 4.6.4 - What role, if any, has designation as a World Heritage property played with respect to education, information and awareness building activities?

World Heritage status has been an **important influence** on education, information and awareness building activities

## 4.6.5 - How well is the information on Outstanding Universal Value of the property presented and interpreted?

The Outstanding Universal Value of the property is adequately presented and interpreted **but improvements could be made** 

# 4.6.6 - Please rate the adequacy for education, information and awareness building of the following visitor facilities and services at the World Heritage property

Visitor centre	Poor
Site museum	Poor
Information booths	Poor
Guided tours	Excellent
Trails / routes	Poor
Information materials	Adequate
Transportation facilities	Adequate
Other	Not needed

## 4.6.7 - Comments, conclusions and / or recommendations related to education, information and awareness building

There are currently two programs focused on education, one for children called "Patrimonitos" and another for elder people called "Senior equity". Both programs are focused specifically on World Heritage.

#### 4.7. Visitor Management

## 4.7.1 - Please provide the trend in annual visitation for the last five years

Last year	Static
Two years ago	Static
Three years ago	Minor Increase
Four years ago	Minor Increase
Five years ago	Static

## 4.7.2 - What information sources are used to collect trend data on visitor statistics?

Entry tickets and registries	]
Accommodation establishments	Ì

Tourism industry	Ī
Visitor surveys	7
Other	1

## 4.7.3 - Visitor management documents

#### Comment

Yes, there is a tourist observatory analyzing flows, movements and other elements of the tourist influx. This can be consulted on the Avila tourism website and the World Heritage Centre has been informed.

# 4.7.4 - Is there an appropriate visitor use management plan (e.g. specific plan) for the World Heritage property which ensures that its Outstanding Universal Value is maintained?

Visitor use of the World Heritage property is **effectively managed** and does not impact its Outstanding Universal Value

## 4.7.5 - Does the tourism industry contribute to improving visitor experiences and maintaining the values of the World Heritage property?

There is contact between those responsible for the World Heritage property and the tourism industry but this is largely confined to administrative or regulatory matters

## 4.7.6 - If fees (i.e. entry charges, permits) are collected, do they contribute to the management of the World Heritage property?

The fee is collected, and makes **some contribution** to the management of the World Heritage property

## 4.7.7 - Comments, conclusions and / or recommendations related to visitor use of the World Heritage property none

#### 4.8. Monitoring

# 4.8.1 - Is there a monitoring programme at the property which is directed towards management needs and / or improving understanding of Outstanding Universal Value?

There is a small amount of monitoring, but it is not planned

## 4.8.2 - Are key indicators for measuring the state of conservation used to monitor how the Outstanding Universal Value of the property is maintained?

Information on the values of the World Heritage property is sufficient and key indicators have been defined but monitoring the status of indicators could be improved

## 4.8.3 - Please rate the level of involvement in monitoring of the following groups

World Heritage managers / coordinators and staff	Excellent
Local / Municipal authorities	Excellent
Local communities	Poor
Researchers	Poor
NGOs	Non-existent
Industry	Non-existent
Local indigenous peoples	Not applicable

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## 4.8.4 - Has the State Party implemented relevant recommendations arising from the World Heritage Committee?

Implementation is complete

## 4.8.5 - Please provide comments relevant to the implementation of recommendations from the World Heritage Committee

Following Decision 34 COM 8B.60 (2010) the State Party provided the World Heritage Centre a draft Buffer Zone together with the executive summary of the Management Plan by 1st Febrruary 2011. There has been not feedback since then.

## 4.8.6 - Comments, conclusions and / or recommendations related to monitoring

### 4.9. Identification of Priority Management Needs

4.9.1 - Please select the top 6 managements needs for the property (if more than 6 are listed below)

Please refer to question 5.2

## 5. Summary and Conclusions

## 5.1. Summary - Factors affecting the Property

### 5.1.1 - Summary - Factors affecting the Property

No factor is both current and negative.

## 5.2. Summary - Management Needs

#### 5.2.2 - Summary - Management Needs

	Gairmany	Management Needs			
4.1 Bou	undaries and Bu	ffer Zones			
		Actions	Timeframe	Lead agency (and others involved)	More info / comment
4.1.1	There is a need for a buffer zone				
4.3 Mai	nagement Syste	m / Management Plan			
4.3.6	Few of the work plan activities implemented	preparation of the management Plan, establishment of follow-up measures	in the mind term	Avila Municipality	none
4.3.10	There is little or no contact with industry regarding management	Industry is situated ata a good distance from the town"s heritage, perhaps because it is a low-scale, and it is not located in areas theat affect the heritage	non	Avila Municipality	non
4.4 Fin	ancial and Huma	an Resources			
4.4.4	Existing sources of funding are not secure	EStablishment of fixed funds and search for new subsidies to implement the measures included in the management plan	non	non	none
4.4.13	Promotion	educational programas	all year	municipallity	no
4.8 Mo	nitoring				
4.8.1	Some monitoring, but it is not planned	work on monitoring the management plan is ongoing	none	Avila Municipality	none

## 5.3. Conclusions on the State of Conservation of the Property

#### 5.3.1 - Current state of Authenticity

The authenticity of the World Heritage property has been **preserved** 

### 5.3.2 - Current state of Integrity

The integrity of the World Heritage property is intact

### 5.3.3 - Current state of the World Heritage property's Outstanding Universal Value

The World Heritage property's Outstanding Universal Value has been **maintained**.

#### 5.3.4 - Current state of the property's other values

Other important cultural and / or natural values and the state of conservation of the World Heritage property are **predominantly intact** 

## 5.4. Additional comments on the State of Conservation of the Property

5.4.1 - Comments

3.4.1 - COIIIII

### 6. World Heritage Status and Conclusions on Periodic Reporting Exercise

## 6.1 - Please rate the impacts of World Heritage status of the property in relation to the following areas

the property in relation to the following areas		
Conservation	Positive	
Research and monitoring	Positive	
Management effectiveness	Positive	
Quality of life for local communities and indigenous peoples	Positive	
Recognition	Positive	
Education	Very positive	
Infrastructure development	Positive	
Funding for the property	No impact	
International cooperation	No impact	
Political support for conservation	No impact	
Legal / Policy framework	No impact	
Lobbying	No impact	
Institutional coordination	Positive	
Security	Positive	
Other (please specify)	Not applicable	

## 6.2 - Comments, conclusions and / or recommendations related to World Heritage status

#### 6.3 - Entities involved in the preparation of this Section of the Periodic Report

Governmental institution responsible for the property		Ī
Site Manager/Coordinator/World Heritage property staff		1

6.4 - Was the Periodic Reporting questionnaire easy to use and clearly understandable?

yes

6.5 - Please provide suggestions for improvement of the Periodic Reporting questionnaire

6.6 - Please rate the level of support for completing the Periodic Report questionnaire from the following entities

UNESCO	Fair
State Party Representative	Good
Advisory Body	Very poor

## 6.7 - How accessible was the information required to complete the Periodic Report?

Most of the required information was accessible

## 6.8 - The Periodic Reporting process has improved the understanding of the following

Management effectiveness

## 6.9 - Please rate the follow-up to conclusions and recommendations from previous Periodic Reporting exercise by the following entities

UNESCO	Satisfactory
State Party	Satisfactory
Site Managers	Satisfactory
Advisory Bodies	Unsatisfactory

## 6.10 - Summary of actions that will require formal consideration by the World Heritage Committee

 Statement of Outstanding Universal Value / Statement of Significance

Reason for update: Approved in Decision 38 COM. 8E

6.11 - Comments, conclusions and / or recommendations related to the Assessment of the Periodic Reporting exercise

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